



June 2010

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SUTTER PACIFIC MEDICAL FOUNDATION

- Primary care service now includes 9 physicians in Marin and 10 in San Francisco; evaluating recruitment or affiliation of 35 additional physicians
- Over \$1 million savings achieved to date in 2010 Contingency Plan; included consolidation of Accounting and Finance Departments
- Improvement in San Francisco patient satisfaction scores
- Successful implementation of EPIC go-live at the Family Health Center
- Developing an integrated approach for clinical staff evaluation, training, credentialing, regulatory compliance and pay for performance



SUTTER LAKESIDE HOSPITAL

- “White” on system quality dashboard, with 6 measures at 90th percentile and none below the national average (would have been “green” except two measures did not meet required minimum number of patients)
- December 2009 Medical Staff Satisfaction Survey results demonstrated improvement from 2008, moving from 33rd to 63rd percentile
- Added EMG and Bone Density service lines
- Held successful community event regarding stroke care at CPMC/ telemedicine connection



Planned Medical Center

SUTTER MEDICAL CENTER OF SANTA ROSA

- Sutter Health President’s Award recognition for most improved 2009 dashboard performance
- 5 Star Quality rating for Cardiac Care Service: Health Grades designated SMCSR Cardiac Services as the “best” in the 5 county North Bay Region; top 10% in the country for cardiac surgery; top 5 in California for cardiac surgery
- CHART Certificate of Excellence designation earned as a result of exceptional quality outcomes compared to over 200 participating California hospitals
- Positive operating income and EBIDA for three consecutive months (January-March) exceeding budget and previous year by over \$2 million

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NOVATO COMMUNITY HOSPITAL

- 6 Quality Dashboard measures at 90th percentile
- Focused education and training on ICU and acute care mortality ratio improvement
- Achieved budget January through March
- Opened Child Development Center at Sutter Terra Linda Health Plaza (CPMC pilot)
- Recognized by Rotary Club of Marin Sunrise and RotaCare Clinic for in-kind and cash contributions



MARIN GENERAL HOSPITAL

- Successful completion of Joint Commission Stroke Certification survey/formal results pending
- Strong operating performance in March with Operating Income of \$3.972 million and EBITDA of 19.31%
- Recognized by Marin Rotary/Rotacare Clinic for financial contributions
- Continuing, intensive preparation for June hospital transition

Note: MGH will transfer to the Marin Healthcare District on June 29, 2010. Until that time, although it is not part of the West Bay governance structure, it remains part of the West Bay Region management structure.



CALIFORNIA PACIFIC MEDICAL CENTER

- 5 out of 6 Quality Dashboard indicators at “green” for last quarter; acute care mortality ratio continues downward trend
- CPMC patient satisfaction in ED, Ambulatory Surgery and Outpatient areas continues to climb
- Opened 2 new fully integrated Operating Rooms at Davies Campus
- Signed 3-year labor contract with SEIU at reasonable market rates