

Preserving and Enhancing Health Care Services

Updated Feb. 12, 2016

New Programs, Services & Health Facilities

Sutter Health is one of California's most comprehensive health care systems. Today, our network includes more than two dozen community-based, not-for-profit hospitals, relationships with more than 5,000 doctors, and a wide variety of other programs and services, including home health and hospice care, health education and medical research.

Becoming part of Sutter Health has not only protected our affiliated organizations during challenging economic times, it has also helped them grow and improve. Working together, Sutter Health hospitals and patient care centers are advancing the quality of care in Northern California. Consider these facts:

- Since affiliating with Sutter Health, all of our hospitals and physician organizations (medical foundations) added new health care programs and services.
- Our hospitals and medical foundations added more than 600 new programs and services since 2001. The extensive 10-year list that follows offers a sampling.
- Since 1990, Sutter Health built or replaced 14 hospitals and built or enhanced patient care centers in 29 communities throughout Northern California. See locations below.
- The network enhanced and expanded 24-hour emergency services in Antioch, Burlingame, Castro Valley, Crescent City, Davis, Jackson, Lakeport, Marin County, Modesto, Roseville, Sacramento, San Mateo, Santa Rosa and Vallejo.
- Sutter Health doctors and hospitals share their knowledge and expertise with one another to find better ways of treating disease and caring for patients. For example, our affiliates are helping improve early detection and treatment of breast cancer, treatment of heart attack, care of patients with congestive heart failure and care of first-time mothers and their babies to achieve the best possible outcomes.

New or replacement hospitals: Burlingame, Castro Valley, Crescent City, Davis, Jackson, Modesto (new seven-story patient care tower), Novato, Oakland (new patient care tower), Roseville, Sacramento (two), Santa Cruz, Santa Rosa and Yuba City. Two new hospitals have been approved and construction is under way in San Francisco.

Communities with updated/new care centers: Antioch, Berkeley, Burlingame, Castro Valley, Elk Grove, Fairfield, Fremont, Lakeport, Lincoln, Los Altos, Los Gatos, Marysville, Modesto, Mountain View, Palo Alto, Redwood Shores, Roseville, Sacramento, San Carlos, San Francisco, San Mateo, Santa Cruz, Santa Rosa, Stockton, Sunnyvale, Terra Linda, Tracy, Turlock, Vallejo, Watsonville, Woodland and Yuba City.

Affiliate-Specific Listing
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Alta Bates Summit Medical Center

(Affiliated in 1996; name changed from Alta Bates Medical Center in July 2000)

2014

- Partnered with Operation Access to provide vital health care services and surgeries to our community's most vulnerable members
- Added patient areas, expanded hours of operation and put in 11 additional chairs at the infusion center at Alta Bates Summit's Comprehensive Cancer Center thanks to Better Health East Bay (BHEB), a philanthropic foundation. BHEB donated \$2.4 million to the project, which redesigned the natural-light-filled facility. Infusions are available 7:30 a.m.-11 p.m. Monday through Friday, 8 a.m.-5 p.m. Saturday and Sunday and 8 a.m.-noon on holidays
- Offered a fall screening and prevention class where attendees received one-on-one screening to assess fall risk, learn exercises and find out about available resources
- Offered a driving refresher course on safety techniques, defensive driving, vehicle handling and more
- Offered free support groups for those suffering from peripheral neuropathy, a condition often experienced by people undergoing chemotherapy treatment
- Offered free breast cancer support groups for young women recently diagnosed with breast cancer
- Offered free blood pressure screenings at more than 30 locations in the East Bay
- Hosted 36th annual symposium where a select group of oncology specialists provided expert advice about breast cancer
- Hosted food addicts meetings on Sundays
- Hosted a diabetes event that included free screenings, how to live well with diabetes and a cooking demonstration
- Installed overhead patient lifts, which make repositioning and moving patients easier, safer and less strenuous for patients and caregivers
- Opened the 238-room Merritt Pavilion, which included moving the 12,000-square-foot inpatient acute rehabilitation treatment area and therapy garden from the Herrick Campus
- Opened a new SuperSonic Image Aixplorer Ultrasound Unit in the Carol Ann Read Breast Health Center
- Installed a new TRUEBEAM linear accelerator in the Comprehensive Cancer Center
- Cardiovascular services introduces TAVR (Transcatheter Aortic Valve Replacement) program
- Care management teams began partnership with New Jersey-based Camden Coalition of Healthcare Providers to augment a hotspotting project using GIS technology to find areas and people with high need in the community. Care management teams identify high-risk, high-use patients to help guide them to medical and social stabilization and ultimately a medical home. Better Health East Bay invested \$100,000 toward this effort

2013

- Expanded the Advance Illness Management (AIM®) program to serve more patients in the East Bay. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness
- East Bay AIDS Center and the Downtown Youth Clinic received a \$6 million grant from the California HIV/AIDS Research Program in outreach efforts to young men in Alameda and West Contra Costa counties. One of only three teams in the state investigation testing a package of HIV prevention interventions, including an HIV pill among high-risk HIV-uninfected people in California
- Behavioral Health Program at Herrick Campus expanded its ECT program from three days/week to five days/week
- Implemented Sutter Electronic Health Record
- Offered free weekly substance abuse workshops to the general public through its MPI Chemical Dependency Treatment Services
- One of six communities in the country chosen to work with Camden Coalition of Healthcare Providers to comprise an advisory group on "Hotspotting" initiative. Hotspotting is a new tool to help communities study data that focuses on the most frequent users of health care resources. The goal is to then design improved access to care through clinics and other collaborators to better care for patients before a crisis and avoid costly Emergency Department (ED) visits and hospitalizations
- Opened new 1,067-space parking structure
- Announced \$25,000 donation to Alameda County Food Bank. The donation marks a portion of Sutter Health's \$255,000 donation to 29 food banks across Northern California and Hawaii
- Offered a four-class series to diabetes patients and their families covering healthy eating, exercise, self-monitoring, medication, preventing complications and more
- Held Fourth Annual Lung Cancer Symposium to address the personal and medical issues facing lung cancer survivors, their loved ones and caregivers. Topics included current findings and treatments, diagnostic advances, holistic, integrative medicine approaches in treatment and nutrition and energy
- Held Third Annual Prostate Cancer Symposium to address the newest treatment options for prostate cancer, and how to proactively address quality of life and health issues during and after treatment

2012

- Performed the first two robotic single-incision gallbladder removals (cholecystectomy) in the San Francisco East Bay Area with the da Vinci Robotic Surgical System

- Began using a 64-slice CT scanner, which allows doctors to see more anatomical detail in only a fraction of the time
- Completed a \$4.7 million renovation of the electrophysiology room
- Upgraded Echo machines to include 3-D capability in the surgery unit at the Summit campus and in the non-invasive cardiology on both campuses
- Implemented new cardiac valve clinic
- Opened new parking garage, part of an expansion project that will include a new patient care pavilion
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative

2009-2012

- Implemented a new diabetes program, further enhancing care and services for patients in the community who are battling the chronic illness
- Started specialized asthma education program to help patients learn more about their disease and better identify triggers that can help keep them out of the hospital
- Established East Bay AIDS Clinic and developed a Downtown Youth Clinic to support the growing population of young adults at risk who have HIV/AIDS or who are at risk for contracting it
- Initiated a palliative care program on the Summit campus to help support patients with chronic illnesses
- Developed a regional stroke center dedicated to quick response, advanced treatment and comprehensive rehabilitation services that span all three medical center campuses
- Began offering bronchial thermoplasty, a new, technologically advanced procedure for severe persistent asthma in patients—18 years and older—whose asthma is not well controlled with inhaled corticosteroids and long-acting beta agonists
- Added superDimension iLogic System, a new minimally invasive tool for accessing lung lesions, especially those located beyond the reach of traditional bronchoscopes
- Launched an international early lung cancer screening program
- Opened a new outpatient imaging center at the Providence campus
- Began preoperative and postoperative vein mapping for native arteriovenous fistula (AVF) maturation to enhance and advance care for surgery patients
- Enhanced liver screening for detection and characterization of malignant and benign liver lesions with MRI/EOVIST
- Began offering MRI enterography to produce detailed images of small intestine
- Began performing minimally invasive radioguided parathyroidectomy for patients
- Began offering Y90 liver embolization for patients battling liver cancer
- Began offering multilingual breast cancer navigators to further support patients diagnosed with breast cancer as part of an expansion of the COMPASS Guide program
- Added genetic counseling and testing for patients
- Opened a breast health clinic specializing in care for women of Korean descent
- Began colorectal cancer awareness screening program
- Opened family resource centers on Summit and Alta Bates campuses

2011

- Began offering intraoperative radiotherapy (IORT), an intensive radiation treatment administered during surgery to treat cancers that have not been effectively treated by surgery alone
- Replaced the interventional radiology room on the Summit campus

2010

- Opened a new imaging center on the Summit campus, with imaging equipment for more efficient exams, superior service and quick turnaround
- Broke ground on the new patient care pavilion in Oakland

2009

- Opened a women's health center in Lafayette

2008

- Opened the Carol Ann Read Breast Health Center, a center bringing all diagnostic modalities to one place. This helps doctors diagnose cancer more quickly and facilitates collaboration among various specialties
- Began offering TomoTherapy Hi-Art treatment, becoming first in the Bay Area to offer helical intensity-modulated radiation therapy (IMRT) treatment for brain, breast, head and neck, lung, pelvic and prostate malignancies

2007

- Opened newly redesigned 12,300-square-foot ED equipped with the latest technology, private patient rooms and a separate entrance for first responders and employees
- Named "cardiac receiving center" in Alameda County as part of new county program to improve patient care

2006

- Opened fifth cath lab on the Summit campus

2005

- Opened new 6,000-square-foot Emergency Department—the first makeover in more than three decades—with large patient rooms, a nurse’s station, locked pharmacy station and charting rooms for doctors and paramedics
- Remodeled old ED, covering approximately 12,000 square feet with 22 beds and an updated entrance

California Pacific Medical Center (including St. Luke's Hospital)

(Affiliated in 1996; services on CPMC campus unless otherwise stated)

2014

- Installed overhead patient lifts that make repositioning and moving patients easier, safer and less strenuous for patients and caregivers
- Opened CPMC's Bayview Child Health Center, the Center for Youth Wellness and the Children's Advocacy Center, a program of the San Francisco Child Abuse Prevention Center. The newly renovated 22,000-square-foot facility provides a calm and safe place for families to receive a broad range of trauma-informed services, including high-quality pediatric medical care, behavioral health services, case management and a coordinated response to child abuse
- Launched the Bay Area's first comprehensive lung cancer screening program designed for early detection of cancer in individuals at high risk

2013

- In partnership with the University of California, San Francisco (UCSF), discovered a novel treatment for glioblastoma—the most common and severe form of brain cancer. The treatment involves use of an anti-viral drug, approved by the FDA as therapy for human cytomegalovirus (HCMV) infection, to slow brain tumor growth and significantly increase survival
- Expanded the Advance Illness Management (AIM®) program to serve more patients in San Francisco. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness
- Medical center researchers identified a new role for a gene in the deadly skin cancer melanoma. Published in the *Journal of the National Cancer Institute*, it is the first time the function of the microRNA-18b gene has been described in controlling cancer cell growth, using melanoma as a model. The findings suggest that the gene could be helpful in treating patients with melanoma and lead to developing new therapies for the disease
- A surgical team performed CPMC's first da Vinci® Single-Site™ surgery. The patient's large ovarian cyst was removed through one tiny incision in the belly button, making the procedure virtually scar-less. The Food and Drug Administration cleared the specialized Single-Site instruments for use with the da Vinci Surgical System in December 2011. This procedure demonstrates CPMC leadership in providing patients with the most minimally invasive surgical options

2012

- Surgeons perform a rare four-way kidney transplant involving four donors and four patients, using a unique donor-matching program that takes the individual characteristics of all those involved and then generates a series of matches, connecting donors with the most compatible transplant candidate
- Opened the new Brain Health Center, a partnership with the Alzheimer's Association of Northern California, to provide the most advanced medical treatments, technologies and research for patients with memory loss, early dementia or Alzheimer's disease. The center also provides patients' families with personalized, expert care and support. A \$21 million endowment from an anonymous donor—the largest commitment in the history of the medical center and of Sutter Health—made the center possible
- Joined nearly 400 California community hospitals in committing support for the national Partnership for Patients program. The goal of this partnership is to further reduce readmissions by 2014
- CPMC's three campuses joined five other hospitals as the San Francisco Transitional Care Program (SFTCP) will expand on the hospital-to-home transitional care model to include eight hospitals and nine additional community-based organizations in San Francisco County. The program leverages a wide range of community supports to facilitate the continuum of care for an estimated 5,000 Medicare beneficiaries. Also participating are St. Francis Memorial Hospital, St. Mary's Medical Center, San Francisco General Hospital, Chinese Hospital and UCSF Medical Center
- Began working side-by-side with Lucile Packard Children's Hospital at Stanford on CPMC's pediatric inpatient units to expand access to high-quality sub-specialty pediatric services
- In a continued collaboration with Sutter Pacific Medical Foundation and other partners in the community, screened nearly 5,000 patients for hepatitis B since 2008 as part of the Hep B Free program. That's the largest free screening by any organization in San Francisco
- Provided shorter, less-invasive surgical options to orthopedic surgery patients. Launched two-day hip replacement and short-stay knee replacement surgeries
- Introduced Institute for Health and Healing complementary medicine services to St. Luke's campus
- Expanded Diabetes Center patient services at St. Luke's campus through introduction of new technologies, including CGM sensors
- Expanded radiation programs to include one-week treatments, using technologies that improve radiation accuracy and speed
- Launched a multidisciplinary head and neck cancer program, a center of excellence in colorectal cancer and a breast CARES program for women at high risk of breast cancer
- Fully implemented smart pumps and started a new "red belt" process for safer medication administration
- Microsurgery specialists performed rare scalp and forehead replantation on Davies campus

- Introduced a tiny microscope smaller than the tip of a pen that allows doctors to better identify pre-cancerous or malignant lesions during endoscopic procedures, and in some cases immediately perform what can amount to life-saving treatment. This latest technology, called endomicroscopy, is being hailed as a major advance in early cancer detection

2011

- Began using da Vinci robotics for GI, gynecologic and urologic surgeries
- Introduced interoperative radiation therapy (IORT) as an innovative cancer treatment
- Performed the West Coast's first five-way kidney transplantation surgeries
- Expanded stroke telemedicine program to eight sites
- Initiated single-week breast cancer radiation treatment
- Seismically retrofitted main hospital building on St. Luke's campus
- Made stroke telemedicine program consulting services available to critical neurology patients at St. Luke's campus
- Began offering care for neurology, oncology and hepatology for patients at the St. Luke's campus
- Extended hours and days of operations for the Pediatric Clinic and Women's Center at the St. Luke's Health Care Center
- Made new digital mammography system available for patients at St. Luke's campus
- Upgraded pharmacy equipment at St. Luke's to include medication dispensing machines that help improve medication safety for patients

2010

- Opened chemotherapy infusion center
- Expanded melanoma surgery service to include all types of melanoma
- Opened the Kalmanovitz Child Development Center in Marin
- Opened a specialty clinic, providing orthopedics for adults and pediatrics

2009

- Completed renovation and expansion of Regional Rehabilitation Center with more acute rehabilitation beds and the latest in facility design and equipment
- Launched stroke telemedicine program
- Initiated cancer genetics program
- Began multidisciplinary liver cancer and melanoma clinics
- Opened interventional radiology lab at Davies campus
- Established a dedicated neonatal/pediatric transport team to expand outreach and meet community needs

2008

- Opened the first pediatric ED in San Francisco to provide more specialized care for the youngest of patients
- Opened the SimSurg Center – the most technologically advanced surgical training center in the nation, and in certain aspects, the world
- Began offering EKOS® Microcan-Infusion Catheter—a new procedure using an ultrasound enhanced delivery catheter to help patients suffering from deep vein thrombosis avoid discomfort and pain associated with the condition
- Expanded the echocardiogram lab and built a new interventional and surgical suite for the Neuroscience Institute
- Opened the Frank Stein and Paul S. May Center for Low Vision Rehabilitation
- Opened center for inflammatory bowel disorders
- Began offering pediatric surgery at the California campus
- Began cancer patient navigation services
- Opened special care nursery on the St. Luke's campus

2007

- Became first medical research institution in the world to use a gene therapy to treat hepatitis B
- Opened unique rehabilitation terrain park that helps patients recovering from an injury or stroke learn how to walk again. The first-of-its-kind park features real-world challenges such as uneven surfaces, marble floors, gravel hiking trails, even beaches and cobble stoned roads
- Opened the first medical center in San Francisco devoted solely to caring for the health needs of women and children. The Women and Children's Center houses all of CPMC's pediatric and women's health services on one site, specifically re-designed to offer pediatric patients and their families the best in health care services, technology and added home comforts
- Opened the new Bayview Child Health Center to bring high-quality, affordable health care to a community in need. The clinic provides a wide range of services including physical exams, well-baby care, urgent care appointments, nutrition education, referrals to specialists, weight management classes and mental health services
- Installed PET/CT scanner allowing clinicians to quickly assess a tumor's response treatment
- Opened the Interventional Endoscopy Center
- Began offering head and neck melanoma surgery
- Launched the HealthFirst program at St. Luke's for children with asthma and adults in need of managing diabetes. The program pairs patients with community health workers as care partners to improve health outcomes

2006

- Opened Breast Health Center on St. Luke's campus to help detect cancer earlier so that patients can live longer and healthier lives

- Implemented new security system at St. Luke's to further protect the safety of newborns

2005

- Advanced the use of technology to enhance and improve patient care by using the da Vinci robot to perform mitral valve heart surgery
- Developed the African-American Breast Health Program to help ensure African-American women have access to the breast health services and treatments that may save their lives

Eden Medical Center (including San Leandro Hospital campus)

(Affiliated in 1998)

2014

- Hosted annual cancer symposium and open house focused on early cancer prevention
- Hosted the 16th Annual Run to the Lake featuring a free health expo and free health screenings
- Hosted two heart health events during Heart Month (February)
- Installed overhead patient lifts which make repositioning and moving patients easier, safer and less strenuous for patients and caregivers
- Offered three-part series of classes to better understand caring for aging parents
- Started support group for insulin pump users
- Implemented a pet therapy program in which certified therapy dogs visit patients, families and staff twice a month
- Received a Level II Regional Trauma Center verification from the American College of Surgeons
- Hosted the first reunion event for former patients in the Neuroscience Unit and their doctors and caregivers
- Instituted Esophageal Disease Program, including offering LINX procedure for GERD—one of two facilities in Northern California to offer this minimally invasive cure

2013

- Began offering two advanced breast imaging technologies: breast tomosynthesis (3-D mammography) and breast MRI, greatly improving the diagnosis and management of breast cancer
- Eden Medical Center was granted a three-year term of accreditation in vascular testing in the areas of extracranial cerebrovascular testing and peripheral venous testing by the Intersocietal Accreditation Commission (IAC)
- Stroke Program achieved the American Stroke Association's Get with the Guidelines Stroke Gold Plus Award
- Dedicated the "Tree of Life," a wall sculpture installed in the waiting area of the ICU. Each leaf on the tree honors a patient who donated his or her organs to save others' lives
- Announced donation of \$50,000 to three East Bay food banks
- Expanded the Advance Illness Management (AIM®) program to serve more patients in the East Bay. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness
- Announced donation of San Leandro Hospital, its assets and equipment in a three-way agreement with Alameda County and Alameda Health Systems (formerly Alameda County Medical Center). The donation also comes with a \$22 million cash subsidy to help transition the hospital
- Opened the new medical center, which includes 130 beds, six surgery suites, 34 dialysis-supported patient rooms and two specialized surgical rooms with high-resolution imaging for vascular, neurological and spinal surgeries. On the same day the new medical center opened, Eden also implemented its electronic health record
- Announced that the medical center was going smoke-free, no longer permitting smoking or tobacco use anywhere on its properties. This commitment provides a further testament to Eden's focus on health and wellness
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital acquired-conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative

2009-2012

- Implemented electronic health record
- Began offering PET/CT scanning services
- Opened an oncology rehabilitation unit specializing in supporting cancer survivors
- Began working to diagnose cancer sooner by using endobronchial ultrasound—a new technology to diagnose lung cancer in its earliest stages for better treatment outcomes
- Began offering minimally invasive thoracic surgery and brachytherapy treatments
- Began Palliative Care program

2010

- Opened outpatient wound care clinic
- Partnered with Youth Alive, a hospital-based youth violence intervention program for patients between the ages of 14–20 who have been brought to the Trauma Center as the result of a violent act

2009

- Began offering next generation PET/CT scanner services for optimized oncology imaging
- Purchased the O-arm® device to improve patient safety, reduce surgical recovery times and improve surgical outcomes for spine surgery. The device provides surgeons with a navigational 3-D model of the spine and shows them a live rendering of complex spinal anatomy, allowing them to achieve a higher degree of accuracy with surgical instruments and implants

2008

- Implemented critical hospitalist services at the San Leandro campus to further improve care for patients admitted to the hospital through partnership with the Sutter East Bay Medical Foundation
- Began offering Balloon Sinuplasty®, a new minimally invasive procedure that can help patients suffering with chronic sinusitis to return to normal activities in up to 48 hours
- Began offering LightSpeed® VCT at San Leandro campus. LightSpeed, a CT imaging system, allows doctors to perform new and enhanced procedures and get the information they need more quickly to diagnosis patients suffering from chest pains or stroke-like symptoms

2007

- Established a rapid response team—a group of specialists available 24 hours a day to rush to the bedside of any patient at immediate risk of having an imminent heart attack

2006

- Began providing cholesterol screenings for up to 24 people an hour with the purchase of three new Cholestech machines. Previously, regional affiliates shared one machine
- Overhauled imaging services by implementing the picture archiving communication system, PACS, which replaces traditional film-based X-rays with digital images and allows medical experts to provide faster and more enhanced care and service to patients

2005

- Unveiled an \$8.5 million Sutter East Bay Neuroscience Center, which provides advanced medical and surgical care for the treatment of brain tumors, vascular disorders, movement disorders, and spinal and peripheral nerve problems
- Completed the remodeling of the Women's Health Services, an entire floor dedicated to the care of women. Changes included more private rooms and showers, as well as aesthetic changes to create a warm and caring environment
- Expanded Emergency Department to include more treatment rooms, a reception and registration area with improved patient privacy, a children's corner and larger nursing station
- Opened neurointerventional suite, allowing brain trauma patients to stay in the community for neurointerventional radiology services

Kāhi Mōhala, a Behavioral Healthcare System

(Affiliated in 1993)

2014

- Received \$70,000 from the City and County of Honolulu’s Office of Community Service to purchase two new seven-passenger vans for patient transportation services. These free services include daily travel to and from the hospital for our adult and adolescent partial hospitalization program patients, as well as escorted personal transit for our acute and residential patients from the hospital to community-based medical, legal and housing appointments
- Received a total of \$20,400 from three donors—the Atherton Family Foundation, James & Abigail Campbell Family Foundation and Friends of Hawaii Charities. The donations are intended for child and adolescent patient services upgrades, including recreational and occupational therapy equipment, and weather protection for the adolescent partial hospitalization program building
- Installed 16 new “Cool-Down Kāhi” energy-efficient ceiling fans in the common areas of the Lokelani and Mokihana inpatient units where there is no air conditioning. The new fans were paid for by funds raised in 2013 from the board, staff, community and a Sutter Health Matching Grant

2013

- Named Top Performer on Key Quality Measures by The Joint Commission, the leading accreditor of health care organizations in America, recognizing exemplary performance in using evidence-based clinical processes that are shown to improve care. This honor places Kāhi Mōhala in the top 33% of all Joint Commission-accredited hospitals nationally. The recognition demonstrates an exceptional commitment to quality improvement, highlighting our 30th anniversary year
- Received more than \$65,000 in board, staff and community donor pledges (surpassing the \$50,000 fundraising goal), to qualify for \$50,000 in matching funds from Sutter Health in support of the “Cool Down Kāhi” project. “Cool Down Kāhi” will purchase and install energy-efficient ceiling fans in the common areas of the Lokelani and Mokihana inpatient units where there is no air conditioning. Among the donors were Alexander & Baldwin, Inc., First Hawaiian Bank Foundation, Central Pacific Bank, Hawaiian Electric Company and first-time donor, Matson Navigation Company
- Received \$75,000 from the City and County of Honolulu’s Office of Community Service to launch a one-year pilot emergency department (ED) crisis management project to provide a Kāhi Mōhala-based on-call psychiatric nurse to service local hospital EDs with evaluation and de-escalation of psychiatric patients right in the ED and to offer specialized behavioral health care training to ED staff
- Received a \$10,000 grant from the Public Health Fund of The Chamber of Commerce of Hawaii in support of its Master Facilities Plan initiative. The Master Facilities Plan will address the existing physical plant life cycle and capital improvement goals over a five-year time frame

2012

- Received nearly \$172,000 from the community, including matching funds from Sutter Health, to support the renovations and upgrades of the Lehua adult inpatient unit. Included among the donors were First Hawaiian Bank Foundation, the James and Abigail Campbell Family Foundation and the Atherton Family Foundation
- Raised \$24,000 to benefit the hospital’s healthy eating and cooking program and art therapy. Donors included the Walmart Foundation, Kosasa Foundation and the Kiewit Foundation. The donations were used to purchase new appliances and patient seating, part of a \$59,000 project to completely renovate the hospital’s occupational therapy activities room
- Opened a Therapeutic Horticulture Garden, using plants and plant-related activities to promote health and wellness for patients. Funders for this project included Friends of Hawaii Charities

2011

- Received the second Community Development Block Grant of \$550,000 through the City and County of Honolulu to complete the construction phase of the Lehua adult inpatient unit
- Received nearly \$53,000 from the City and County of Honolulu to assist in funding of the adolescent partial hospital program
- Began adult partial hospitalization program

2010

- Opened the ROPES (Reality-Oriented Physical Experiential Services) Challenge Course, which includes a zip-line platform and high and low elements that help patients develop individual and team communication skills, build self awareness and coping skills. Raised more than \$100,000 from private donations and local foundation grants to fund this project, including \$50,000 from Hawaii Medical Service Association Foundation to provide free community access for schools and youth groups

2009

- Received nearly \$550,000 from a federal Community Development Block Grant through the City and County of Honolulu to start Phase I renovations to the Lehua adult inpatient unit
- Received more than \$170,000 in private donations, corporate and foundation funding (including Sutter Health matching funds) to complete the renovations of the Lokelani unit

2008

- Received \$150,000 grant from the state of Hawaii used to help renovate the Mokihana adult patient unit

2007

- Completed the first phase of renovations to the Lokelani child and adolescent unit

Memorial Hospital Los Banos

(Affiliated in 1996)

2015

- Added digital mammography services
- Replaced current CT Scan equipment
- Added additional specialty surgeons for expanded surgical services
- Began offering pain management services

2014

- Sponsored the Outdoor State at the Merced County Spring Fair
- Participated in the second Los Banos Homeless Connect, donating hygiene items for back packs that were handed out

2013

- Offered a free health and safety fair at the Los Banos Community Center. Attendees experienced a wealth of information, with booths and exhibits from community health agencies, car seat safety information and home safety booths. There were a variety of different booths staffed by Memorial Hospital Los Banos employees including blood pressure and body mass index screenings
- Contracted with Central Valley Cardiovascular Medical Group to provide 24/7 cardiology support to our community
- Implemented telestroke program with California Pacific Medical Center
- Announced donation of \$50,000 to Central Valley food banks as part of a \$255,000 donation from Sutter Health to 29 food banks across Northern California and Hawaii

2012

- Implemented a hospitalist program staffed by CEP America's hospitalist division. CEP America, one of the nation's largest providers of acute care management solutions, already partners with the hospital's Emergency Department. The hospitalist program will be responsible for providing care to "unassigned" patients (those with no primary care doctor) and to patients referred by hospital medical staff
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative
- Recognized by The Joint Commission for being a "Top Performer" in the key Quality Measure of Pneumonia, second consecutive year the hospital has received this distinction. It was one of 620 (18%) Joint Commission-accredited hospitals so recognized
- New medical staff peer review program initiated in consultation with the Greeley Corporation
- Convened a meeting in November of the major health care providers in western Merced County/Los Banos area about rural health care under health care reform
- Enhanced patient and staff security by installing new camera surveillance system, additional fencing and lighting and adding security officers, including one at the Rural Health Clinic
- OB and Business Office collaborated and developed a new process for registering OB patients in labor
- Became top fundraising team in Los Banos Relay for Life
- Under Proposition 1D, have secured a telemedicine cart to further enhance medical services in rural areas. Device will be used in the Emergency Department and link e-ICU intensivists to our ED doctors providing help with septic and critically ill patients. Expansion into mental health area is being explored
- Completed installation of Lab tube delivery system

2011

- Installed pneumatic tube system from the ED to the laboratory and pharmacy, improving the quality of patient care and providing a superior patient experience. The system transports pharmaceuticals, laboratory specimens, blood products, paperwork and sensitive medical items
- Implemented electronic health record, along with Memorial Medical Center in Modesto and Sutter Tracy Community Hospital
- Initiated a program to convert inpatients from IV-administered antibiotics to oral antibiotics, improving the quality and consistency and helping to reduce the overall cost of care to patients
- The Rural Health Clinic was awarded a Certificate of Excellence from the Central California Alliance for Health (CCAH) for outstanding achievement on the 2011 HEDIS quality studies for comprehensive diabetes care – ALC test. The CCAH awarded the clinic \$20,000 for quality performance in the areas of Children, Adult, Women's Health, and Chronic Disease Management Measures
- Hospital received a letter of commendation from the president of The Joint Commission regarding its role in that organization's successful "Core Measure Solution Exchange," which had been inaugurated in 2010
- One of six Sutter facilities recognized by The Joint Commission for top performance in using Evidence-based Care Processes closely linked to positive patient outcomes in 2010. Pneumonia and surgical care noted. Only 14% of Joint Commission-accredited facilities were so recognized
- Emergency Department doctors began a follow-up phone call program

- The Rural Health Clinic spearheaded hospital involvement in several community outreach projects including the Tomato Festival, Peace for Families Domestic Violence Prevention and the Senior Health Fair
- Successful March of Dimes campaign achieved 222% of the organization's goal
- Facility and campus went smoke-free in March
- Received Waste Reduction Awards Program (WRAP) award for fourth consecutive year
- Completed major door automation project to address staff safety concerns

2010

- Expanded MRI availability with permanent placement of a mobile platform
- Completed conversion to Pyxis 4000 dispensing units to further improve medication safety
- One of five Sutter facilities invited by The Joint Commission to contribute to its shared solutions website due to sustained success with SCIP measure
- Inaugurated Rapid Medical Examination (RME) module in Emergency Department to promote quick turnaround for lowest acuity patients.
- Initiated bedside reporting on all nursing units
- Westside Community Needs Assessment Group assembled to conduct community needs assessment
- Kronos time and attendance system implemented
- Implemented Annual Incentive Program for managers

2009

- Redesigned the trauma bay
- OB/GYN unit received top rating from well-known evaluation company.
- Waste reduction efforts recognized by California Integrated Waste Management Board. Became one of four Sutter organizations to receive the Waste Reduction Award Program (WRAP) recognition.
- Conducted successful Lean project which significantly reduced the time patients waited to be discharged in the Emergency Department.

2008

- Implemented lab services for the Central Valley Region including Los Banos, Modesto and Tracy
- Implemented Sutter Health's network-wide MIDAS Quality Management application
- Sutter Gould opened a medical office in Los Banos and began development of its community provider network, an independent provider association (IPA).

2007

- Led local implementation of American Heart Association's START Program
- Completed facility upgrades to OB and Emergency departments
- Implemented Interdisciplinary Practice Model (IPM), a patient centric delivery process
- Implemented a new room service program for patients in OB

2006

- Expanded and updated the Emergency and Radiology departments and the Rural Health Clinic
- Relocated the Clinical Laboratory into our newly constructed Administrative Support Service Building
- OB Service delivered a record 810 births and achieved 89th percentile in inpatient satisfaction
- Ambulatory surgery satisfaction ratings ended the year at 98th percentile—a jump from 2nd percentile in 2006
- Successfully recruited five doctors to Los Banos
- Rural Health Clinic relocated from hospital to a new office building February 2006. The current treatment rooms will be utilized by the ED

2005

- Implemented the eICU®, part of Sutter Health's \$50 million commitment to improving quality care and patient safety
- Remodeled the med/surg wing of the hospital
- Completed a new parking lot for visitors and staff
- Installed a picture archiving communication system (PACS) system. PACS provides better imaging resolution and accelerates patient medical management
- The lab received full accreditation from The Joint Commission; surveyor's report indicated that our lab is performing at high level

Memorial Medical Center

(Affiliated in 1996)

2015

- Announced donation of \$75,000 in partnership with Sutter Health Plus health plan and Sutter Gould Medical Foundation, to support the United Way's community health initiative, CHEF. The CHEF program teaches students healthy eating through the universal art of cooking. CHEF offers hands-on meal preparation lessons, fresh food bags and health education to elementary school families
- Opened a Sleep Disorders Center to diagnose and treat a full range of sleep disorders in patients of all ages. The center will utilize a multidisciplinary team, including adult and pediatric sleep medicine doctors, neurologists, pulmonologists, registered polysomnographic technologists, respiratory care practitioners and other support staff. The team's goal is to identify each individual's specific sleep inhibitors, as well as to coordinate a treatment plan that best suits his or her needs
- Stroke Center was recognized with [Advanced Certification for Primary Stroke Centers](#). Also Awarded The Joint Commission's Gold Seal of Approval® and the American Heart Association/American Stroke Association's Heart-Check mark. The Gold Seal of Approval® and the Heart-Check mark represent symbols of quality from their respective organizations

2014

- Opened the 5,300-square-foot Emergency Department expansion. The new expansion project is designed to help reduce ED wait times for patients by 25 percent by using rapid evaluation areas. The expansion offers more private triage areas, doubles the seating in the lobby and is able to accommodate 80,000 patients per year
- Announced donation of \$100,000 in partnership with Sutter Health Plus health plan to Center for Human Services, a not-for-profit that provides critical community resources to families in the Stanislaus County community. The donation will support expansion of its Promotoras Program, which trains members of the Latino community to help underserved Latinos connect with medical services and other key social services
- Partnered with the Modesto Nuts to hold "Knock Cancer Out of the Park," highlighting breast cancer awareness and valuable health information
- Held the Cancer Awareness Run & Ride community event to promote cancer awareness, cancer prevention and early detection, as well as nutrition, exercise and living a healthier life. This annual event began in 2004
- Held its Annual Donor Day in collaboration with the California Transplant Donor Network

2013

- Announced plans for a full schedule of activities for cancer patients, their families and supporters. The schedule included cancer screening events, complementary therapy programs and a new cancer survivorship conference
- Announced plans for Emergency Department remodel
- Announced donation of \$50,000 to Central Valley food banks as part of a \$255,000 donation from Sutter Health to 29 food banks across Northern California and Hawaii

2012

- Opened a hybrid OR—the region's only operating room-based, fully functional imaging and hybrid suite. It houses the most advanced imaging systems available to provide quick and detailed information for shorter, more accurate treatment with substantially less X-ray exposure when compared to traditional devices
- Announced a \$50,000 donation awarded to Memorial Hospital Foundation for the medical center's involvement in the Grace M. Davis High School Health Careers Academy. The donation will help fund a youth internship program to assist youth in determining their career paths in the health care industry
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative
- Invested in the latest, most precise technology—the da Vinci Robotic Surgical System—used in various procedures from minimally invasive heart surgery to minimally invasive cancer surgery including prostate, kidney, bladder, gastrointestinal (GI), endometrial and more

2011

- Implemented electronic health record

2008

- Began using an innovative neonatal resuscitation simulator mannequin to empower clinicians, help advance training and education, and further improve care for premature babies
- Implemented StreamLAB technology, which further improves the predictability and reliability of turnaround times for chemistry tests that doctors need when treating and diagnosing patients
- Implemented the Sutter Health network-wide MIDAS Quality Management application

2007

- Installed 50 ceiling lifts and planned installation of an additional 20-25 per year over the next several years to further improve patient mobility and employee safety. The medical center partnered with a Sutter Health network team for this short- and long-term solution for patient mobilization

- Opened the first five floors of the North Tower expansion, a seven-story patient care tower featuring 112 inpatient beds and 18 operating rooms. As with previous construction, the remaining two floors have been shelled in to accommodate future expansion

2006

- Added writing and art therapies to the Complementary Therapy Program, an element of the hospital's cancer services that enhances the lives of cancer patients and their families as they heal or cope following diagnosis
- Implemented the eICU® system, which uses telecommunications from bedside monitors, remote cameras, trend-recognition software and clinical decision software to enable board-certified Sutter intensivists in Sacramento to assist doctors in caring for ICU patients
- Initiated the SBAR (Situation - Background - Assessment - Recommendation) program to enhance the organization and communication of information between members of the hospital staff
- Introduced the Rapid Assessment and Treatment Team to reduce code blue events by making critical care interventions and early, advanced assessment available in non-critical areas

2005

- Initiated a new OB Online Pre-registration Program to help women scheduled to deliver at the hospital better plan for their new babies from the comfort of their own homes
- Opened Live Life Well Store in a newly relocated Health Education and Conference Center to feature products that enhance the health and well-being of patients who face physical and emotional challenges during and after recovery
- Joined the Stanislaus County Asthma Coalition to help fund the local Air Quality Alert Flag Program, becoming the first local hospital to participate in this program and fly flags on its campus to alert the community, patients and employees of six daily air quality conditions

Menlo Park Surgical Hospital

(Opened 2007)

2013

- Began outpatient renal intervention program
- Began deep inferior epigastric perforators (DIEP) in patient program, a procedure for breast reconstruction following mastectomy

2012

- Added transesophageal Echo (TEE) program
- Replaced HVAC system
- Joined national Partnership for Patients program, a collaboration of nearly 400 California hospitals with a common goal to further reduce hospital acquired-conditions and readmissions by 2014

2008

- Completed renovations to further improve the patient care experience at the facility, including adding flat-screen TVs, fold-out couches and private bathrooms

Mills-Peninsula Health Services

(Affiliated in 1996)

2014

- Partnered with Palo Alto Medical Foundation to provide \$9 million in funding over the next three years to 11 community clinics in Alameda, Santa Clara, Santa Cruz and San Mateo counties
- Announced the new Advanced Joint Care and Replacement Center, which opened in July 2014, and joined the California Joint Replacement Registry
- Announced Janet Wagner as the new CEO of Mills-Peninsula, succeeding retiring Bob Merwin. As CEO at Sutter Davis, Wagner's leadership helped the hospital win the 2013 National Malcolm Baldrige Quality Award
- Received geriatric care designation through NICHE (Nurses Improving Care for Healthsystem Elders). The program provides training for nurses and hospital leadership in issues related to caring for older patients
- Replaced all digital mammography units with digital breast tomosynthesis, providing 3D mammography for breast cancer screenings at no extra cost to patients

2013

- Announced a new treatment that effectively targets cancer cells and offers pain relief, improved quality-of-life and extended survival time for men with late-stage prostate cancer that has spread to the bones
- Received official designation from San Mateo County as a STEMI (ST segment elevation myocardial infarction) center. This is significant because now patients experiencing the most serious type of heart attack can be sent to the Mills-Peninsula Medical Center to receive treatment. Mills-Peninsula is one of only a few hospitals in the area to receive this designation
- Expanded the Advance Illness Management (AIM®) program to serve more patients in San Mateo. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness
- Announced addition of the da Vinci® Si robotic surgery system, the latest version of a computer-enhanced surgical device that allows a surgeon to view surgeries in high-definition 3-D while manipulating mechanical arms with micro-instrument tips to perform intricate surgeries with increased stability. Some of the benefits for patients can include a faster recovery, less pain, lower risk of infection and less blood loss and scarring. Since installing an earlier version of the robotic system in November of 2012, the medical center has performed 45 robot-assisted surgeries
- Began offering total ankle replacement, a procedure that replaces a painful, arthritic joint with metal and plastic implants, similar to knee and hip replacements. Total ankle replacements are typically recommended for people who have advanced ankle arthritis, destroyed joint surfaces, or pain and stiffness that interferes with daily activities
- Partnered with the African American Community Health Advisory Committee to sponsor a half-day anti-bullying workshop for youths, teens and parent
- Served as the lead site in the first, large in-home study to compare the safety and effectiveness of an integrated MiniMed insulin pump with automatic insulin suspension (Threshold Suspend) versus one without Threshold Suspend

2012

- Expanded Sutter Health's Advanced Illness Management (AIM®) program to include eligible Mills-Peninsula Health Services, Mills-Peninsula Medical Group, Palo Alto Medical Foundation and Sutter Care at Home patients. The AIM® program provides nurse-led care management, palliative care, and advance care planning for patients with late-stage chronic illness
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital acquired-conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative
- Installed new linear accelerator at Mills-Peninsula Cancer Center
- Installed new PET-CT scanner
- Expanded the substance abuse treatment program and opened a unique residential-based rehabilitation option
- Launched the Peninsula Circle of Care program to help older adults transition from hospital to home, with the aim of preventing readmission to the hospital. The free program offers a home visit by a nurse or social worker, meal delivery, support from a home care aide and transportation to doctor visits

2011

- Opened a \$640 million, seismically upgraded hospital to serve patients and communities across the greater Peninsula region
- Introduced a unique residential-based rehabilitation option—an intensive 28-day program for people with alcohol and drug dependencies
- Expanded the geriatric hip fracture program

2009

- Became first hospital in the Sutter Health network to launch electronic health record
- Translated many hospital and health center signs to Mandarin to help the growing Chinese community gain better access to health care services

2005

- Implemented the eICU®, part of Sutter Health's \$50 million commitment to improving quality care and patient safety
- Rolled out a new rapid response team as part of the 100,000 Lives participation to bring critical care expertise to the med/surg bedside. The goal is to intervene before a patient becomes critical
- Introduced new nurse leadership program to improve communication between caregivers and help transition to new technologies

Novato Community Hospital

(Affiliated in 1985)

2014

- Installed overhead patient lifts, which make repositioning and moving patients easier, safer and less strenuous for patients and caregivers

2013

- Agreed to partner with the Centers for Medicare & Medicaid Services (CMS) on a new pilot payment program. Under this model, the hospital will enter into payment arrangements with CMS including financial and performance accountability for care related to hip and knee replacement surgery. This is a three-year project aimed at raising the bar on quality while lowering overall costs

2012

- Installed new magnetic resonance imaging (MRI) machine. The new MRI is equipped with the most advanced type of receivers called Total Image Matrix
- Added four orthopedic surgeons to the medical staff
- Installed overhead lifts in ICU to provide staff with equipment to facilitate the moving of patients
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative

2011

- Implemented smart pumps for improved intravenous medication delivery and safety
- Opened a new minimally invasive peripheral vascular surgery program
- Launched effort to upgrade orthopedic surgery instrumentation

2010

- Opened second Physical Therapy/Sports Medicine Center

2008

- Implemented a palliative care program in partnership with Hospice by the Bay and Sutter Care at Home to better care for patients at the end of life to ensure their comfort and dignity
- Added critical technologies to further enhance the care and services provided to patients including a 64-slice CT scanner, radiometer ABL instrument to deliver critical lab panel results in 15 minutes and a platelet incubator to improve platelet transfusion safety
- Implemented the collaboratively built Sutter Health enterprise-wide MIDAS Quality Management application

2007

- Expanded mammography screening hours to better meet patient needs and reduce potential screening backlogs

2006

- Implemented new digital mammography system to improve care and diagnosis of breast cancer patients in the community

2005

- Opened a new minimally invasive surgical suite

Palo Alto Medical Foundation (including Palo Alto, Camino, Mills and Santa Cruz Divisions)

(Affiliated in 1993)

2014

- Announced the opening of the new San Carlos Center. The San Carlos Center is home to 75 doctors and 220 medical staff, and will serve about 140,000 patient visits in the first year
- Opened the new Palo Alto Medical Foundation Urgent Care Center at Mills Health Center in San Mateo
- Announced the opening of the new Westside Clinic in Santa Cruz in July, 2014. The facility provides a “one-stop shop” for all primary care services
- In collaboration with El Camino Hospital, announced expansion of the hospital’s Neuroscience Institute to include neurointerventional services
- Announced Care-A-Van expansion to large employers in the Silicon Valley
- To help support seniors aging in the community, the linkAges program of the Palo Alto Medical Foundation. Innovation Center received a grant of \$714,000 over three years from the Robert Wood Johnson Foundation
- Partnered with Mills-Peninsula Health Services to provide \$9 million in funding over the next three years to 11 community clinics in Alameda, Santa Clara, Santa Cruz and San Mateo counties
- Launched Advanced Illness Management (AIM) program in Santa Clara County. The program provides comprehensive care and coordinated support to chronically ill patients
- Palo Alto Medical Foundation Research Institute partnered with John Hopkins Medicine and the Food and Drug Administration for a two-year study that will analyze factors that contribute to the underuse of generic drugs. Generic drugs can save millions in health care costs, yet many doctors still prescribe brand-name treatments to their patients
- In a study funded in part by The California Endowment, researchers at Palo Alto Medical Foundation Research Institute ranked the healthiness of 150 national chain restaurants in the United States. The findings were shared at the American Public Health Association annual meeting.
- Awarded a \$1.7 million three-year research grant by the National Heart, Lung and Blood Institute to study a new way to measure the effects of a disease and its treatment on patients’ lives. The study focuses on asthma
- Announced a \$3million research grant from the National Institute of Diabetes and Digestive and Kidney Diseases to study the benefits of strength training for people with type 2 diabetes who are at normal weight
- Announced collaboration with El Camino Hospital and the University of California, San Francisco Fellowship Program to be the first West Coast sites to offer interventional pulmonology fellowships

2013

- Announced a partnership with Sutter Maternity & Surgery Center, the Santa Cruz Women’s Health Center (SCWHC) and Dignity Health’s Dominican Hospital to combine for a \$7 million investment to expand needed primary care services to low-income patients, especially children in Mid-County. This will help meet the anticipated rise in demand for primary care services due to health care reform. SCWHC will open a second clinic in Live Oak in 2014, providing services for 1,600 low-income children currently served by the Dominican Hospital Pediatrics Clinic
- Announced collaboration with Fertility Physicians of Northern California, Fertility and Reproductive Health Institute and Valley Ambulatory Surgery Center that began July 1. This move brings together two renowned Bay Area medical practices offering services in reproductive endocrinology and fertility. Palo Alto Medical Foundation offers reproductive endocrinology and fertility services at its Palo Alto and Fremont facilities
- Led a new study to estimate that five million babies have now been born worldwide with the help of in vitro fertilization (IVF)
- Partnered with El Camino Hospital and Fogarty Clinical Research Inc. to conduct a clinical trial to evaluate the investigational use of a coiling system for patients experiencing symptoms of emphysema
- Awarded a contract valued at more than \$750,000 from the Agency for Healthcare Research & Quality (AHRQ) that will allow Palo Alto Medical Foundation Research Institute to evaluate the effects the “Lean” management system can have on creating greater health care efficiencies, lowering medical costs and improving the quality of care in a large health care organization
- Announced donation of \$50,000 to food banks in Santa Cruz, Santa Clara and San Mateo counties
- Partnered with Avenidas in the community to hold a celebration to honor seniors and to bring together resources and organizations to help seniors “age in place.” The free event will be held at Palo Alto Medical Foundation’s Mountain View Center
- Expanded the Advance Illness Management (AIM®) program to serve more patients in San Mateo. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness
- Launched new Care-A-Van mobile medical clinic to provide primary and wellness services, including annual check-ups, blood work and vaccinations. Several leading Bay Area employers—the majority located in Silicon Valley—have already signed up for the service
- Began participation in the Vascular Quality Initiative® of the Society for Vascular Surgery®, a national registry and outcomes reporting system designed to improve vascular health care. All vascular surgical procedures at Palo Alto Medical Foundation are

entered into a national registry to track risk-adjusted quality outcomes. The registry will include patients being treated at Palo Alto Medical Foundation centers in Burlingame, Mountain View, Palo Alto and Santa Cruz

- Broke ground on a new 40,000-square-foot medical center in Los Gatos that will house 40 doctors and a range of services including: adult primary care, pediatrics, an urgent care center, diagnostic imaging, radiology and laboratory services. The new center is expected to open in late 2015
- Broke ground on a new primary care medical clinic in Santa Cruz, scheduled to open for patient care in July 2014. The 18,000-square-foot building will house family medicine, internal medicine and pediatric doctors, and urgent care services. The new facility will eventually accommodate 18 medical providers and support staff
- Received a five-year, \$3 million grant from the National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK) to study physical activity among individuals with type 2 diabetes
- Awarded a \$212,000 Community Research Collaboration grant to conduct a pilot research project that will focus on understanding key factors that shape the treatment experiences and decision making among low-income Latina breast cancer patients or survivors. The 18-month research project will also assess the feasibility of developing a targeted, community-based intervention for this patient population in Santa Cruz County
- Announced a collaborative project with Kaiser and Stanford to explore whether healthier eating can improve asthma control. The health care organizations are conducting a pilot study of the dietary approaches to stop hypertension (DASH) diet in not-well-controlled adult asthma. Patients in select Bay Area medical centers of the Permanente Medical Group will be recruited to participate. The study will continue through May 2014
- Opened new Sunnyvale Center for patient care. The new 120,000-square-foot medical center replaces the 55-year-old medical building at 301 Old San Francisco Road with a modernized medical center to serve residents of Sunnyvale and surrounding areas in the Silicon Valley. The new center has 170 exam rooms and approximately 80 doctors and support staff, and 800 onsite parking spots. Services include primary care, cancer care, OB-GYN care, pediatrics care, diagnostic imaging and lab services
- Radiation oncologists began using the latest Varian RapidArc® Radiosurgery TrueBeam™ STx system—a highly precise, faster and noninvasive way of excising tumors using carefully shaped high-energy X-ray beams

2012

- Became one of the few centers in Northern California and among the first medical providers in the United States to offer bronchial thermoplasty—a procedure that gives long-term relief from asthma
- Installed new linear accelerator at Palo Alto campus
- Implemented the Sutter electronic health record as part of a systemwide strategy to provide the best possible care for patients
- Sutter Health's Advanced Illness Management (AIM®) program became available to San Mateo County patients with late-stage chronic illness, marking a major expansion of these services in Northern California. The expansion extends access to eligible patients of Palo Alto Medical Foundation in San Mateo County, as well as, Mills-Peninsula Health Services, Mills-Peninsula Medical Group and Sutter Care at Home. The AIM® program provides nurse-led care management, palliative care, and advance care planning for patients with late-stage chronic illness
- Awarded \$200,000 grant to the Healthy Kids program of Santa Clara Family Health Foundation, meaning nearly 200 local children in need will receive medical, dental, vision and mental health benefits
- Expanded the Palliative Care services program to Palo Alto center
- David Druker Center for Health Systems Innovation launched linkAges® Successful Aging Program to pioneer new ways to support seniors in the community to live a meaningful life
- Announced opening of three medical clinics in the Los Gatos area. The clinics will house a team of primary care doctors while seeking to acquire land to build a new Los Gatos Center. Eventually, the Los Gatos Center will house all of the Los Gatos area doctors and allow room to add specialty medical services
- Construction began on the foundation's latest state-of-the-art, full-service medical center. Palo Alto Medical Foundation's San Carlos Center will house nearly 30 primary and specialty care departments, 75 doctors (with future capacity to house 120 doctors), an urgent care center, an outpatient surgery center, and complete laboratory and diagnostic imaging departments
- Palo Alto Medical Foundation and Cigna collaborated to create Cigna's first accountable care program in California

2011

- Launched a new program through the breast health center that provides free mammograms to more than 250 eligible patients at the Ravenswood Family Health Center
- The Palo Alto Medical Foundation Sleep Center in Sunnyvale expanded to meet the growing number of sleep disorder patients
- Began construction of the Sunnyvale Center
- The Wells Building opened on the Palo Alto campus to house a new breast imaging center and the medical concierge and executive health practices
- New specialties were added to the Dublin Center

2010

- A new multispecialty physician group, Peninsula Medical Clinic, was formed to provide physician services to patients of the new Mills-Peninsula Division of Palo Alto Medical Foundation

2008

- Opened a new sleep disorders center in Fremont to provide East Bay patients with convenient access to the care they need and to improve their health

- Became the first medical center in Northern California with a powerful new dual-source cardiac computed tomography (CT) scanner that allows cardiologists to find patients' heart problems quickly and painlessly
- Became the first health care organization in the world to use a new high-definition multi-leaf collimator (HD120 MLC). This ultra-fine device for radiosurgery allows doctors to treat brain tumors and cancer in all parts of the body with unsurpassed accuracy—all with fewer side effects, greater patient comfort and improved outcomes as compared to conventional “open” surgery
- Began offering polysomnographic (PSG) overnight sleep studies, which are needed to diagnose disorders such as sleep apnea, narcolepsy and restless legs syndrome
- Unveiled a range of new cancer care services in Santa Cruz County for patients and the community in a remodeled facility
- Instituted the latest bronchoscopy technology. The inReach electromagnetic navigation bronchoscopy system allows clinicians to non-invasively biopsy small lesions in the periphery of the lung for the first time. The technology could result in earlier diagnosis of lung cancer and the better prognosis that comes with it
- Developed medical informatics technology to personalize the care of individuals with chronic health conditions
- Introduced additional health care services to patients at the Aptos office. Began construction of a second floor to the building, adding 11 additional patient exam rooms, a new procedure room, three new doctor offices, X-ray services and a phlebotomy station
- Opened a 20,000-square-foot, two-story medical office building in Santa Cruz. The new facility improves access for patients seeking care for podiatric medicine and surgery, orthopedics and OB/GYN
- Launched a new alcohol and drug treatment program to support patients seeking treatment for substance abuse
- Added a new medical concierge service to help patients navigate the health care process, assisting in making appointments, transferring relevant medical records and other services
- Launched a new website—Breast Cancer Care—to further support patients diagnosed with the disease

2007

- Opened new 60,000-square-foot Dublin Center, offering primary and specialty care to the growing communities in the East Bay
- Updated parenting health website, which includes a wealth of information that will help facilitate discussions with kids about what can sometimes be difficult topics, such as depression, bullying, alcohol and drugs

2006

- Signed up 50,000 patients for secure access to their electronic health records on Palo Alto Medical Foundation Online. About one-third of the Palo Alto Division's adult patient population is using this web-based service to view key components of their health records, request appointments and prescription renewals, access test results and receive customized health information
- Opened expanded Fremont Center and new three-story, 41,000-square-foot Clark Building to better serve the needs of patients and the growing surrounding community
- Continued construction in Mountain View on the Camino Division's new 250,000-square-foot medical facility which will consolidate many specialty services so the medical group's 200,000 patients can better access treatment and services
- Launched new educational website focused on asthma, weight-loss surgery and joint replacement to bring the most accurate and reliable health information to the community

2005

- Began offering full-service reconstructive and cosmetic surgery procedures and launched a new lactation consulting service at Fremont Center
- Performed a reverse ball-and-socket shoulder replacement, bringing this revolutionary procedure to Bay Area residents
- Opened the Redwood City Center, providing primary care services as well as radiology and laboratory care
- Completed implementation of digital X-ray machines in place of the old film systems in all Radiology departments. The departments are using a centralized, secure, electronic image and data archiving system called PACS (picture archiving communication system) to store and handle patient imaging studies
- Began offering a new, minimally invasive treatment for prostate cancer called cesium brachytherapy at the Camino Division

Samuel Merritt University

(Affiliated in 2000)

Founded in 1909, Samuel Merritt University (SMU) has a 100-year history as a premier, multi-specialty health sciences institution. In 1981, SMU became a degree-granting college. SMU offers a bachelor's degree in nursing (traditional and accelerated), and graduate degrees (master's and doctorate) in nursing (case management, anesthesia, and family nurse practitioner), occupational therapy, physical therapy, physician assistant and podiatric medicine. Students are offered clinical experiences in over 1,500 health care facilities and community partnerships as well as global medical missions. SMU's Health Sciences Simulation Center enhances the learning experience for students, and is increasingly used as a skills training venue for partners and Sutter Health affiliates.

2014

- Awarded grant from Jonas Center for Nursing and Veterans Healthcare to fund doctoral nursing students
- SMU's School of Nursing received Robert Wood Johnson Foundation (RWJF) grant to support traditionally underrepresented students who were making career switch to nursing through accelerated BSN or MSN programs
- Received \$1.3 million in scholarships from the Health Resources and Services Administration's (HRSA) Scholarships for Disadvantaged Students (SDS) program for disadvantaged students in the Master of Physician Assistant (MPA) and Doctor of Physical Therapy (DPT)
- Aara Amidi-Nouri, Ph.D., R.N., the chair of the BSN Program, director of diversity, and associate professor at Samuel Merritt University named one of just 20 Robert Wood Johnson Foundation (RWJF) Executive Nurse Fellows for 2014. Amidi-Nouri joined a select group of nurses from across the country chosen to participate in the final cohort of this world-class, three-year leadership development program that is enhancing the effectiveness of nurse leaders who are working to improve the United States health care system
- The family of Henrietta Lacks, who was the focus of a non-fiction bestseller that chronicles the removal of Lacks' cancer cells, visited the campus to discuss the impact their mother's unwitting contribution had on science. Lacks' cells were [cultured](#) to create the first known human [immortal cell line](#) for [medical research](#)

2013

- Upgrades two-way video conferencing capabilities to add high-definition video, enhanced audio and the ability to connect key instructors into video calls via their laptops
- Announced the opening of the new Motion Analysis Research Center, a laboratory designed to advance the study of human movement in education, research and patient care. The laboratory will serve as a teaching center on motion analysis for faculty and students from the university's California School of Podiatric Medicine, Department of Occupational Therapy and Department of Physical Therapy
- Began offering the Family Nurse Practitioner/Doctor of Nursing Practice program to prepare the registered nurse to practice as an advanced practice family nurse practitioner in the primary care setting with multicultural and underserved communities

2012

- Partnered with Sutter Medical Center of Santa Rosa to provide extensive three-month unpaid nurse residency training
- Organized a free community health fair with three dozen nursing students providing screenings for West Sacramento's underrepresented Slavic immigrant population. Nearly 100 Eastern Europeans attended the free event, which was held in collaboration with a local primary clinic, Midtown Medical Center for Children and Families
- Organized two free diabetes workshops—led by four nursing students from the family nurse practitioner program—to help increase diabetes awareness in the Hispanic/Latino community (held at the Davis Street Family Resource Center in San Leandro)

2008

- Students packed their scalpels, diagnostic and surgical medical instruments, gloves and reference books to provide medical aid to New Orleans citizens affected by Hurricane Katrina
- Four faculty and more than a dozen family nurse practitioner students traveled to Southeast Asia to provide free health care to local Hmong villagers in northern Laos, marking the third year the Oakland-based college made a medical mission trip overseas

2007

- Opened newest nursing facility in San Mateo in direct response to the growing nationwide nursing shortage

2005

- Began offering an accelerated bachelor's degree program in nursing in Sacramento and San Francisco. Designed for students who already hold a bachelor's degree in non-nursing fields, the program prepares students to become registered nurses in one year

Sutter Amador Hospital

(Affiliated 1993)

2014

- Launched a new orthopedic program to enhance the services provided in the community. Surgical Affiliates Management Group, a medical group that also provides emergency surgery care at the hospital, is now providing orthopedic care coverage for patients coming to the Emergency Department, along with post-operative care in the Sutter Amador Outpatient Services Center
- Hospital leaders, medical staff and donors joined Jackson city officials and the Amador County Board of Supervisors to cut a ribbon to mark completion of the expanded 9,115-square-foot, \$7.3 million Emergency Department. The Emergency Department now has 14 private treatment rooms, a new covered entrance and expanded lobby
- Donated \$2,800 to Amador Lifeline to fund the upgrade of communicator equipment used in Lifeline client homes. For more than three decades, Amador Lifeline has helped seniors and others with disabilities, chronic illnesses, in rehabilitation or on hospice live independently in their homes by offering medical emergency response at the touch of a button
- Foundation announces \$300,000 fundraising campaign to acquire new mammography equipment that will significantly improve diagnostic care for patients in the community. The equipment's 3-D technology will improve image quality, enabling doctors to identify cancer at an earlier, more treatable stage. In addition, the new technology will reduce patients' radiation exposure by as much as 30 percent
- Foundation exceeded its \$150,000 goal for a 2013 Matching Grant by raising more than \$168,000. Community members' investments were doubled thanks to Sutter Health's matching grant program—bringing the grand total to \$318,000. The funds will improve access and strengthen surgical care in Amador County with proceeds designated for orthopedic and general surgical equipment

2013

- Sutter Health and Radiological Associates of Sacramento (RAS) agree to join forces in providing diagnostic imaging and radiation oncology services across the greater Sacramento region
- Expanded health and wellness services available to women with the debut of breast magnetic resonance imaging (MRI) made possible through generous donations from community members and groups. Breast MRI can be a useful screening tool when doctors need more information than a patient's mammogram, ultrasound or clinical breast exam can give. Sutter Health matched \$60,000 raised locally by the Sutter Amador Hospital Foundation
- Offered free digital screening mammograms for uninsured women who are 40 years of age or older every Saturday in October in honor of National Breast Cancer Awareness Month
- Partnered with other local organizations and vendors to provide a Diabetes Information Fair to nearly 200 community members.
- Recruited the following doctors to this rural community:
 - Two general surgeons that provide 24/7 coverage for the Emergency Department and have a general surgery practice in the Sutter Amador Outpatient Services Center
 - A cardiologist who has been working closely with Sutter Amador Hospital to improve access and strengthen cardiology capabilities. The cardiologist is now able to perform procedures at Sutter Amador Hospital that were previously transferred to other hospitals, such as stress echocardiography, transesophageal echocardiograms (TEE) and pacemaker implants
 - Two family practice doctors—one located at Jackson Family Medicine and the other at Pioneer Family Medicine
 - A female OB/GYN
 - Two pathologists
 - Anesthesiologist
 - Two hospitalists

2012

- Added equipment and improvements including endoscope sterilizer, Muse cardiology information system, wireless fetal monitor, cardiac monitor, patient room TVs, an ultrasound, bassinets and new birthing beds thanks to funding from donations
- Became a Certified Primary Stroke Center by The Joint Commission
- Opened expansion of hospital, which included a larger Emergency Department with two new major-treatment rooms, eight treatment rooms, three triage/treatment rooms, a new central monitoring system and the addition of eMAP®
- Offered free digital screening mammograms for uninsured women who are 40 years of age or older every Saturday in October in honor of National Breast Cancer Awareness Month
- Partnered with local organics company to take the "Healthy Food in Health Care Pledge" and raise awareness around healthy eating habits for patients and people in the community. Serving nutritious meals to patients, staff and visitors plays an important role in improving their overall health
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital acquired-conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative
- Started a new gluten-free support group

2011

- Launched a Palliative Care program, which offers support and comfort for individuals and their families living with chronic or life-limiting illnesses

- Recruited a new anesthesiologist who opened the first pain management clinic in Amador County
- Purchased a new cardiac monitor for the Emergency Department thanks to a donation from the Sutter Amador Hospital Auxiliary
- Began the Sepsis Care Initiative in order to focus on the use of evidence-based best care practices to rapidly screen, identify and treat potentially septic patients
- Began project to more than double the size of the Emergency Department
- Received VHA Gold Recognition for HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) Measures and VHA Recognition for Clinical Excellence in Heart Failure Measures

2010

- Added cardiac equipment, ultrasound replacement, ventilator and sepsis monitor thanks to philanthropic donations
- Partnered with UC Davis School of Medicine to become training site for medical students in their Rural-PRIME program

2009

- Added blood gas analyzer, video-fluro chair, patient lifts and vaccination refrigerator thanks to philanthropic donations
- Implemented Tobacco-Free Campus policy
- Provided hundreds of community members with free or low-cost health screenings, flu, TDAP and pneumonia shots at annual Health Festival

2008

- Added neonatal cardiac monitor and lab centrifuge thanks to philanthropic donations
- Implemented a hospitalist program to better support inpatient care in the community and to enhance their ability to recruit primary care doctors
- Provided hundreds of community members with free or low-cost health screenings, flu, TDAP and pneumonia shots at annual Health Festival

2007

- Opened a new 48,000-square-foot outpatient services center with technologically advanced equipment, innovative programs and expanded services
- Implemented a hands-free communications system in the new outpatient services center that allows for instant communication among employees to improve teamwork and patient service
- Opened the Jackson Family Practice Center, giving community members in the growing region of Jackson access to care in their own neighborhood
- Provided hundreds of community members with free or low-cost health screenings, flu, TDAP and pneumonia shots at annual Health Festival

2006

- Implemented the following computer driven medical services:
 - T-System—a new electronic charting system for the Emergency Department
 - eICU®—electronic intensive care unit that enables highly qualified critical care doctors and nurses to examine, diagnose and monitor ICU patients in real time from a remote location
 - eMAP®—electronic system being implemented to better ensure the safe bedside administration of medications
 - Pyxis—an automated pharmaceutical dispensing system that reduces medication errors by allowing an off-site pharmacist to verify and dispense medications when the hospital's pharmacist is not on duty
 - PACS—a picture archiving communication system that replaces traditional film-based X-rays with digital images and allows medical experts to provide faster and more enhanced care and service to patients
- Opened a sleep disorders center
- Added outpatient physical therapy as a new service line
- Upgraded from a single-slice CT scan to a 16-slice CT scan with enhanced cardiac capabilities, virtual colonoscopy and improved vascular imaging technology

2005

- Implemented the eICU®, part of Sutter Health's \$50 million commitment to improving quality care and patient safety
- Implemented a fast track service in the Emergency Department
- Recruited a new pediatrician and oncologist to the community, which was without these two specialties
- Began offering online registration in the Family Birth Center
- Installed new technology including an ambulance monitoring system, digital system in radiology and laboratory information system
- Introduced less-invasive surgery methods to re-treat varicose veins and hemorrhoids

Sutter Auburn Faith Hospital

(Affiliated in June 1989; name changed in September 1995)

2014

- Unveiled \$1.2 million 128-slice Computed Tomography (CT) scanner. The scanner, a reality made possible by matching grants raised from the community, was the first of its kind in the Sacramento area. It captures images more quickly and emits a lower dose of radiation—40 percent less—than earlier CT scanners
- Extended services of the Women’s Imaging Center, which provides digital mammography and bone density screening at Sutter Auburn Faith Hospital, to include two Saturdays a month. The new hours of service came as the result of a pilot study conducted in February to see if Saturday hours would be beneficial to patients. Sixteen women made Saturday appointments right away, confirming that the extended hours would better help women get the screenings they need to safeguard their health
- Earned three-year accreditation from the Commission on Cancer (CoC) of the American College of Surgeons. To earn voluntary CoC accreditation, a cancer program must meet 34 quality care standards, be evaluated every three years through a survey process and maintain levels of excellence in the delivery of comprehensive patient-centered care
- In honor of National Breast Cancer Awareness month, joined other Sutter Health diagnostic imaging centers across the Sacramento region in dedicating every Saturday in October to free digital screening mammograms for uninsured women age 40 or older

2013

- Sutter Health and Radiological Associates of Sacramento (RAS) agree to join forces in providing diagnostic imaging and radiation oncology services across the greater Sacramento region
- Continuing a tradition that started in 1998 by Mary Nicosia, RN, a handful of staff embarked on a medical mission to Nicaragua, treating 22 patients in the small town of Jinotepe. The trips have continued through her faith-based not-for-profit charity, Ministry of Mercy
- Expanded the Advanced Illness Management (AIM®) program to patients in portions of El Dorado and Placer counties. The AIM® program provides nurse-led care management, palliative care, and advance care planning for patients with late-stage chronic illness. With a pilot program in Sutter Health’s Sacramento Sierra Region showing positive outcomes, the [Center for Medicare & Medicaid Innovation \(CMMI\)](#) awarded Sutter Health a three-year, \$13 million Health Care Innovation Award to support the expansion of AIM® throughout Northern California
- As part of a \$5.6 million project, expanded the Auburn Sierra Building to provide medical services that are integrated with new doctor offices. Services include pediatric, pulmonary, internal medicine and orthopedic services. New space also includes a laboratory and Sutter Urgent Care services
- Implemented LOUD therapy for patients with Parkinson’s disease. This therapy works on improving enunciation, facial expressions and impaired swallowing. Treatment consists of four individual one-hour sessions, four times a week

2012

- Certified as a Primary Stroke Center by The Joint Commission
- Joined other diagnostic imaging centers across the Sacramento-Sierra region in dedicating every Saturday in October to provide free digital screening mammograms for uninsured women who are 40 years of age or older
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative

2011

- Implemented Music Partners in Healthcare, Inc., a not-for-profit organization that promotes an environment of healing for patients who are ill or in life-death transition
- Began using capsule endoscopy, when patients swallow a camera the size of a vitamin to obtain high-resolution images of the small intestine, where some digestive disorders can originate

2010

- Gained access to high-resolution mobile PET/CT scanner provided by Northern California PET Imaging Center. New service allows early detection of cancer, Alzheimer’s disease and some heart diseases

2009

- Upgraded and added surgical equipment in operating rooms to enhance abilities to provide orthopedic surgeries and to enable other surgeries to take place in multiple operating rooms simultaneously

2008

- Became the first health care facility in the Sutter Health system to install solar power

2007

- Implemented infusion therapy services, with the opening of the United Auburn Indian Community (UAIC) Infusion Therapy Center.
- Opened a new wound and ostomy care center to provide patients with resources, education and individualized care to address unique medical conditions. Generous support from the community and area businesses made this possible
- Added ceiling lifts

2006

- Completed vital upgrades in several departments that provided enhanced care to the community including a new cardiac catheterization/vascular lab, an enlarged ambulatory surgery unit, a larger Emergency Department and an expanded family birth center with more personalized care for mothers and their babies
- Provided the Recreation & Respite program to the community. This enriching program provides activities for seniors with physical or memory impairments and spare time for their caregivers

2005

- Provided a \$30,000 grant for the community benefit Lifeline program
- Implemented a community benefit grant program in partnership with Sutter Roseville Medical Center and awarded 13 one-year grants totaling \$300,000 to local not-for-profit organizations focused on community health improvement efforts

Sutter Care At Home (formerly Sutter VNA & Hospice)

2014

- Began equipping caregivers with tablet computers to improve access to information and care coordination among its mobile workforce. The tablets use a mobile version of the Epic electronic health record that Sutter Health uses, providing read-only data from prior hospitalizations, office visits and laboratory results
- The Advanced Illness Management (AIM)® program, which previously had operated in 15 counties in Northern California, expanded in areas of Santa Clara County, including Los Altos, Mountain View and Palo Alto, and is now offered to patients at the Palo Alto Medical Foundation. AIM provides comprehensive and coordinated support to thousands of chronically ill patients

2012

- Implemented technologies to help improve care quality and efficiency, including Android tablets and Internet-based voice, data and messaging communications. As a result, doctors and nurses can transmit treatment updates and other critical patient information quickly and securely to site offices
- Collaborated with Sutter Delta Medical Center on a Heart Failure Transition program in local skilled nursing facilities to reduce patient readmissions to the hospital. A pilot program will be expanded to the entire East Bay region in 2013
- Collaborated with Sutter Medical Center of Santa Rosa to expand a home tele-monitoring program, one designed to support patients discharged from the medical center who have a high risk for readmission (congestive heart failure patients were the initial focus)
- Fully integrated the Visiting Nurse Association (VNA) of Santa Cruz and obtained regulatory approval for change of ownership
- Continued to expand the Advanced Illness Management (AIM®) program within the Sutter Health network. AIM® helps Medicare patients with late-stage chronic illness and their families make person-centered care decisions at the end of life. The program, specifically designed to address the gaps in the health care system that these patients routinely experience, employs principles of care coordination and transitions, palliative care and self-management

2008

- Partnered with Novato Community Hospital and Hospice by the Bay to implement a palliative care program to better care for patients at the end of life
- Provided more than 100,000 flu shots at public and private clinics
- Developed and enhanced key clinical programs including Advanced Illness Management (AIM®), Cardiac Outpatient Resources, wound care and home infusion nursing

2006

- Joined a collaborative effort in San Francisco to provide hospice services at a new residential care facility for the elderly. Became the preferred provider of hospice services at the facility, which includes one floor dedicated to caring for hospice patients

2005

- Expanded the home infusion pharmacy service line by opening Sutter Infusion & Pharmacy Services (SIPS) 2 in Emeryville. SIPS is a licensed pharmacy and sterile compounding facility that works in concert with doctors and home care nurses to make it possible for patients to receive or self-administer infusion and IV drugs at home. SIPS 1 serves the Sacramento Sierra Region and SIPS 2 will initially serve Alameda and Contra Costa counties with plans to expand to San Francisco, Marin, San Mateo and Sonoma counties
- Joined a collaborative hospice effort with the Zen Hospice Project and Age Song Assisted Living to provide hospice services in a brand new residential care facility for the elderly that includes one floor dedicated solely to hospice services and patients
- Timberlake Respiratory Care and Home Medical Equipment officially became part of Sutter VNA & Hospice, providing everything from routine home medical equipment to highly specialized equipment and services

Sutter Coast Hospital

(Affiliated in 1986)

2014

- Announced completion of a broadband fiber optic network that brought advanced video telemedicine capabilities to the hospital. A new, 1GB circuit connecting directly to the hospital allows the transmission of a magnetic resonance imaging (MRI) X-ray in less than one second or a pathological study (cardiologists working on an active X-ray table) in about eight seconds

2013

- Offered free diabetes education event, including a diabetes educator, registered dietitian, doctor and/or registered nurse

2012

- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative
- Started *Healthy Choices for Healthy Living* Metabolic Syndrome monthly workshops

2011

- Started the Diabetes Basics bi-monthly class

2010

- Started outpatient wound care program, currently housed at the Sutter Coast Health Center Walk-in Clinic

2008

- Expanded hospitalist services to further improve care for hospitalized patients
- Streamlined the triage process in the ED to reduce wait times for patients
- Implemented the Trouro University 3rd Year Medical Student “Rural Health” Program
- Installed the picture archiving communication system (PACS) in 28 provider offices
- Installed a 1.5 tesla MRI

2007

- Started Diabetes Education and Support monthly program free to the community

2006

- Implemented the Sutter Health network’s barcode technology for safer administration of medications at the bedside. The system includes the pharmacy messaging interface, which allows nurses to communicate with the Pharmacy Department electronically. The technology enhances the high quality of care already provided to patients

2005

- Implemented the eICU®, part of Sutter Health’s \$50 million commitment to improving quality care and patient safety

Sutter Davis Hospital

(Affiliated in 1981)

2014

- Distinguished community members gathered with hospital staff and Sutter Health officials to celebrate the 2013 Malcolm Baldrige National Quality Award, the nation's highest presidential honor for performance excellence
- Announced that the hospital farmers market will be open year-round, responding to multiple requests from staff and community members. The market—featuring local food products sold by people who grow and produce them—is held on Thursday mornings at the hospital's entrance

2013

- Prompted by the collaborative efforts of a Sutter Medical Group doctor in Davis, an Ethiopian girl received life-saving surgery at Sutter Medical Center, Sacramento. Seven-year-old Kalkidan Wondemu Sirbaro had been given a few months to live when she came across a team of medical professionals as part of Project Mercy. Davis primary care doctor Sarah Jones, M.D., became aware of Kalkidan and approached the medical center, home of the comprehensive pediatric hospital Sutter Children's Center, which agreed to donate its services. Sutter Neuroscience Institute Medical Director Samuel Ciricillo, M.D., performed the surgery. One month later, Kalkidan received the green light from Dr. Ciricillo to return home

2012

- Celebrated a newly remodeled Birth Center funded by the hospital foundation and a matching grant from Sutter Health. The department also purchased new fetal monitors
- Designated a "Baby-Friendly" hospital as part of the Baby-Friendly Hospital Initiative. This global program sponsored by the World Health Organization and United Nations Children's Fund (UNICEF) encourage and recognize hospitals and birthing centers that offer an optimal level of care for infant feeding. Scientific studies show that breast-fed children have fewer serious illnesses than those who never receive breast milk, including reduced risk of SIDS and less childhood cancer and diabetes
- Certified as a Primary Stroke Center by The Joint Commission
- Joined other diagnostic imaging centers across the Sacramento-Sierra region in dedicating every Saturday in October to provide free digital screening mammograms for uninsured women who are 40 years of age or older
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital acquired-conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative

2011

- Added equipment and improvements including refrigerated centrifuge, sleeper chairs, Pyxis construction project, fetal monitors and Cryostate machine thanks to funding from donations
- Implemented Smoke-Free Campus policy
- Introduced new menu process in the Birthing Center
- Installed Pyxis 4000, C11 Safe in Pharmacy
- Implemented therapeutic hypothermia in Medical/Surgical unit
- Implemented Palliative Care Program

2010

- Added equipment, thanks to funding from donations, including Neptune waste disposal system, surgical headlight, Infinity System Ozil, VNUS radio frequency generator, ENT microscope, urinalysis analyzer, cardiac monitors, diagnostic imaging gurney, Sonosite ultrasound, infusion pumps
- Opened and dedicated redesigned meditation garden, funded by philanthropic donations
- Added oncology and neurology specialists
- Implemented after-hours pharmacy and upgraded Pyxis system

2009

- Added equipment and improvements, thanks to funding from donations, including Glidescope Ranger, infusion pump, C-arm bladder scanner, urology surgery table, blanket warmer, white boards, infant scale, library renovations, medication supply cart and orthopedic surgery equipment
- Implemented oxytocin program in Birthing Center
- Implemented sepsis process in Emergency Department, Medical/Surgical unit and ICU
- Implemented telepsychiatry in ICU and Emergency Department
- Computerized the blood bank

2008

- Installed, with help from the hospital foundation, critical care equipment for the hospital's Emergency Department including a portable digital X-ray detector, which eliminates the use of X-ray film and lengthy development times

2007

- Launched a joint replacement pre-operative program that includes a steering team, and a joint replacement education booklet and class for patients
- Installed ceiling lifts in the ICU

- Achieved national recognition for intensive efforts to encourage breastfeeding. Ranked sixth out of more than 250 hospitals throughout the state in high percentages of new mothers breastfeeding their babies exclusively upon leaving the hospital

2006

- Began allowing people to go online to pre-register for surgery. The online surgery registration is part of a Sutter Health systemwide project initiated in March 2005 at California Pacific Medical Center in San Francisco
- Opened new outpatient imaging center with Yolo County's first digital mammography and a 64-slice CT Scanner
- Doubled the size of Cardiac Rehabilitation and added exercise equipment and a telemetry system to monitor exercising patients

2005

- Added an infant massage program and inpatient lactation support to the Birthing Center, which opened in 1994
- Added a meditation garden next to the cafeteria patio, providing patients, loved ones and employees with a place to find hope, healing and space for personal reflection

Sutter Delta Medical Center

(Affiliated in 1990; name changed in 1996)

2014

- Installed overhead patient lifts, which make repositioning and moving patients easier, safer and less strenuous for patients and caregivers
- Offered an oncology symposium and resource fair that included 15 presentations by doctors, plus a Q&A
- Introduced an advanced technology in medical imaging called Enterprise Medical Imaging Management (EMIM)—the first in the East Bay Region. EMIM links medical images to the electronic health record, providing universal access to all images associated with a patient’s medical records
- Hosted a free event for moms and teen daughters to learn how to communicate during this time in a teen’s life
- Hosted a community forum for middle school children and their parents about how to survive in the social media age
- Offered free Peripheral Arterial Disease (PAD) screenings
- Opened an asthma clinic for patients with a chronic asthma condition referred by a doctor from our emergency department
- Completed Phase One of Two: Remodel of patient rooms 107-112 to meet ADA requirements, fully upgraded from 1967 build including ceiling lifts and isolation capabilities
- Phase Two: Rooms 130-132 to be completed by Jan. 1, 2015
- Furnished all telemetry patient rooms with ceiling lifts
- Provided a certified hand therapist on staff for inpatient and outpatient rehabilitation and physical therapy

2013

- Implemented Sutter electronic health record
- Expanded the Advance Illness Management (AIM®) program to serve more patients in the East Bay. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness
- Partnered with the Los Medanos Community Healthcare District to offer a free series of new diabetes classes

2012

- Launched “Catering To You” hospital in-room meal delivery program, which is aimed at providing inpatients with better nourishment based on the premise that patients tend to eat better when they can select their own meals
- Collaborated with Sutter Care at Home on a Heart Failure Transition program in local skilled nursing facilities to reduce patient readmissions to the hospital. A pilot program will be expanded to the entire East Bay region in 2013
- Collaborated with the Sutter East Bay Medical Foundation to open the foundation’s new Brentwood Clinic
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative

2009-2012

- Opened an outpatient wound care clinic
- Began offering hyperbaric oxygen therapy to patients in the community
- Opened an advanced, multimillion-dollar Cardiovascular Interventional Laboratory to perform invasive diagnostic cardiac procedures, inpatient emergent and urgent cardiovascular interventional procedures, and invasive diagnostic and interventional endovascular procedures
- Opened a pain management lab to enhance care and services for patients suffering with pain
- Opened an outpatient care unit specially equipped with telemetry monitoring services that cater to patients with transfusion and infusion service needs
- Opened ED Express Care in the Emergency Department to care for patients with conditions that require urgent care
- Began offering digital mammography and stereotactic biopsy services to patients in the Antioch community
- Began using a 64-slice CT scanner, which allows doctors to see more anatomical detail in only a fraction of the time
- Opened the Carol Slatten Memorial Rehab Garden—an outdoor facility designed to help rehabilitate patients using real-world activities such as gardening, golfing and crossing the street
- Expanded comprehensive rehabilitation services to include pelvic floor therapy and kinesio taping
- Began offering oncology resource/nurse navigator specialist services to better support patients diagnosed with cancer
- Began offering anterior hip procedure, an approach that helps to minimize scarring and trauma to muscles during surgery, and reduces recovery time
- Began using HALO ablation technology, which uses heat to eliminate diseased tissue known as Barrett’s esophagus. By targeting only Barrett’s tissue, this minimally invasive procedure leaves healthy tissue undamaged
- Began practicing “Image Gently” CT imaging for pediatric patients, so parents can rest assured that our staff is using the lowest radiation dose possible to obtain diagnostic images
- Opened a multidisciplinary sports medicine program to care for active youth and adults throughout the continuum of life, with special emphasis on prevention and joint protection

- Expanded urology services to include no-scalpel vasectomies, treatment for incontinence, urodynamics and prostate brachytherapy
- Expanded podiatry services to include bunionectomy and fasciotomy
- Implemented the eICU® system, which uses telecommunications from bedside monitors, remote cameras, trend-recognition software and clinical decision software to enable board-certified Sutter intensivists in Sacramento to assist local doctors in caring for their ICU patients
- Established teleconnection to the Sutter East Bay Neuroscience Center to bring advanced neuroscience services to patients in Contra Costa County

2011

- Collaborated with the St. Vincent De Paul Society to found the Rotocare Clinic in Pittsburg and worked with the City of Oakley to establish a new clinic operated by La Clinica de la Raza

2008

- Began renovations at the Cardiovascular Intervention Laboratory as part of a multimillion-dollar investment
- Began offering the Bay Area's most advanced cardiovascular imaging system
- Began offering digital mammography, stereotactic breast biopsy tools and a breast magnetic resonance imaging (MRI) to help doctors identify breast cancer earlier and treat it more effectively

2007

- Launched the "Every Woman Counts" program, providing cancer detection and treatment for low-income, uninsured women age 40 and over. The "Save a Life Sister" program also continues to offer free mammography and, now, further diagnostic services for younger women. These two programs together served 127 women in 2007

2006

- Opened a special care nursery facility and pediatrics center for the community as a part of its four-year plan that includes a women's health center
- Became one of the first affiliates in the Sutter Health network to implement the Physician Remote Access system, which allows doctors to instantly view X-rays from their secure Sutter Health computer, significantly reducing the amount of time patients have to wait for diagnosis and treatment
- Opened a new surgical care unit as part of an effort to respond to the growing needs of the community
- Opened new urgent care clinic in Antioch

2005

- Expanded the Women's and Children's Center
- Invested \$250,000 for a digital operating suite to make surgeries more efficient

Sutter East Bay Medical Foundation

(Created in October 2005)

2014

- Opened a new urgent care clinic in Castro Valley
- Hosted a free blood pressure health fair
- Added 13 primary care clinicians as well as specialists in cardiology, endocrinology, urogynecology and general surgery

2013

- Extended hours at care centers in Albany, Orinda and Castro Valley
- Announced the addition of seven new doctors, including four pediatricians, a neurologist, a hospitalist and a family medicine doctor
- Expanded the Advance Illness Management (AIM®) program to serve more patients in the East Bay. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness
- Introduced a Facebook page, which will share information about upcoming events as well as a variety of health and wellness topics
- Invited the general public to an interactive Diabetes Health Fair at the Albany Care Center. The center, which has been a pilot for a patient-centered medical home concept for a year, offered a variety of services and education designed to help patients self-manage their medical conditions

2012

- Castro Valley Care Center opened Nov. 19, expanding the foundation's presence in Alameda County. The new Eden Medical Center followed on Dec. 1. Together, the care center and hospital will provide patients with quality, integrated care featuring the latest best practices in medicine, technology and design
- Launched a Patient Centered Medical Home site at Albany Family Practice Center as part of a systemwide pilot. The pilot involves expanding patient services at primary care sites to provide both convenience and greater value to Sutter Health patients
- Became the first medical foundation to fully deploy MIDAS for tracking of patient safety issues
- Launched 24/7 primary care nursing advice lines utilizing a program of Sutter Physician Services
- Collaborated with the Sutter Delta Medical Center to open the new Brentwood Clinic
- Announced that Sutter Urgent Care would be open seven days a week with expanded evening and weekend hours to better serve the needs of patients with non-emergent medical needs

2009-2012

- Opened urgent care services for patients needing immediate, but not emergency care
- Extended hours and services in Albany
- Opened centers to expand access to services for patients in Antioch, Brentwood, Castro Valley and Dublin
- Opened a multi-specialty medical office building in Orinda
- Expanded access to specialty health services including anesthesiology, endocrinology, orthopedics, otolaryngology, palliative care, urogynecology and urology
- Began offering laboratory and radiology services for patients across the East Bay

2008

- Welcomed five new primary care providers and specialists to the network to further care for patients in the communities we serve
- Began implementing Sutter's electronic health record software, which helps to provide more consistent and coordinated care for patients
- Began extensive renovations at the 12 Camino Encinas, Orinda medical office building. Once complete, the new facility will serve as the home for OB/GYN, imaging and radiology services

Sutter Gould Medical Foundation (including Gould Medical Group)

(Affiliated in 1993, changed name in 1999)

2015

- Received approval from the city of Tracy to construct new medical office building
- Added interventional radiology and radiation oncology services
- Expanded specialty services in Lodi with the addition of cardiology and orthopedics
- Received the highest score of 11 physician organizations that were included in Central Valley and highest overall score across all medical groups in California for the *Consumer Reports* and California Healthcare Performance Information Systems "The Guides To California Physicians" (February 2015)

2014

- Announced opening of the new \$23 million, 37,000-square-foot Sutter Gould Turlock Care Center. The center provides urgent care, internal medicine, family medicine, pediatrics, specialty care, radiology, small laboratory and OBGYN services
- Received \$17,400 donation from Stockton Ports and Jackson Rancheria Casino Resort to help fund diabetes program
- Presented Tracy Care Center building proposal to the Tracy City Council, which approved the building to move forward
- Sponsored numerous community events including the American Red Cross Heroes Recognition Breakfast San Joaquin, March of Dimes Walk for Babies Stanislaus County and Tracy Chamber of Commerce-Latino Awards

2013

- Broke ground at the site of the new Turlock medical office building. The new 37,000-square-foot building is scheduled to open in fall 2014. The facility will accommodate 25 to 30 doctors. Services will include daily and after-hours urgent care, family and internal medicine, pediatrics and specialty care, and radiology and laboratory services
- Announced the purchase of the Eaton Medical Center Plaza located adjacent to Sutter Tracy Community Hospital, a move that will allow for the development of a new Sutter Gould care center that is anticipated to open in fall 2014. The center will offer patients the convenience of accessing all their Gould Medical Group providers at one location, instead of three current sites in Tracy, and will allow for future growth as the community grows. It is anticipated that the center will be similar in size and scope to the new care center in Turlock (see above)
- Announced donation of \$50,000 to Central Valley food banks as part of a \$255,000 donation from Sutter Health to 29 food banks across Northern California and Hawaii

2012

- Sutter Health Board approved construction of a major new patient care center in Turlock. The 37,000-square-foot care center, set to open in early 2014, will eventually accommodate 25 to 30 doctors. The facility will offer specialty, pediatric, internal medicine and primary care as well as laboratory and radiology services. Daily and after-hour urgent care services will also be provided

2011

- Acquired Stockton Endoscopy Center to bring additional services to patients in the Central Valley
- Helped implement a hospitalist program to further advance and enhance the quality of care provided to patients at Sutter Tracy Community Hospital

2010

- Opened the Stockton Surgery Center

2009

- Acquired Stockton orthopedic group to bring additional orthopedic services to the community
- Opened high-tech, 70,000-square-foot, three-story medical office building at Stockton Medical Plaza I

2008

- Opened new care center at Stockton Medical Plaza II
- Constructed new care center to provide improved access to quality health care services at 600 Coffee Road in Modesto
- Opened new care center in Los Banos to give rural residents more options for health care
- Expanded services in more than a dozen health care specialties by welcoming 30 additional doctors to the area

2007

- Began offering MySutter online—a new, online health management tool that helps patients schedule and cancel doctor's appointments, get lab results and stay up to date on their medical histories

2005

- Opened Briggsmore Specialty Center, an outpatient surgery center in Modesto

Sutter Lakeside Hospital

(Affiliated in 1992, name changed in 1992)

2014

- Installed overhead patient lifts, which make repositioning and moving patients easier, safer and less strenuous for patients and caregivers

2012

- Approved a hybrid OR for the new hospital. It will be the first of its kind in the North Bay and will feature cardiac catheterization lab quality imaging in a standard OR
- Launched a new NICU program for infant body cooling for babies that meet criteria to have their temperature reduced in order to preserve brain function
- Made stroke telemedicine program available to critical neurology patients
- Hosted first Lake County Stroke Survivor Support Group
- Deployed the new Mobile Health Unit, which helped bring basic health services directly to rural Lake County residents
- Joined 400 community hospitals in pledging support for the national Partnership for Patients program. The goal of this partnership is to further reduce hospital-acquired conditions and readmissions by 2014

2007

- Installed digital mammography, a picture archiving and communication system and a 16-slice detector spiral CT scanner

2006

- Designated as a level IV trauma center, giving the community the health care professionals and medical equipment necessary to provide trauma care to the local community
- Launched the Healthy Seniors are Contagious Senior Center program, providing vital health care services to the community's elderly at Lake County's five senior centers
- Completed a \$10-million-plus remodel to upgrade the Imaging Department, including a new MRI suite

2005

- Opened an acute inpatient dialysis service, allowing patients of Lake and Mendocino counties to receive care closer to home

Sutter Maternity & Surgery Center of Santa Cruz

2014

- Began work on the Building on Excellence project—the first expansion project since the hospital was built in 1996. The project expands hospital surgical capacity, adds more space for operations and procedures and improves patient access and capacity. Target completion is October 2015
- Announced a \$100,000 donation to the Healthy Kids of Santa Cruz County program. This funding helps ensure that underserved children have access to primary care doctors, vision, dental, mental health and other specialty care
- Hosted the Perinatal Mental Health Coalition of Santa Cruz County Meetings. The sessions are open to health care professionals and mothers who have dealt with Perinatal Mood and Anxiety Disorders
- Announced a \$300,000 donation to the Santa Cruz Women’s Health Center—the first gift in a five-year pledge from SMCS & the Palo Alto Medical Foundation. The donation helps the Women’s Health Center build and staff their new clinic and expand needed primary care services to low-income patients

2013

- Announced a partnership with Palo Alto Medical Foundation (Santa Cruz), the Santa Cruz Women’s Health Center (SCWHC) and Dignity Health’s Dominican Hospital to combine for a \$7 million investment to expand needed primary care services to low-income patients, especially children in Mid-County. This will help meet the anticipated rise in demand for primary care services due to health care reform. SCWHC will open a second clinic in Live Oak in 2014, providing services for 1,600 low-income children currently served by the Dominican Hospital Pediatrics Clinic
- Implemented cryoablation for urological cancer treatments and interventional nephrology for dialysis patients

2012

- Established new robotic surgery program
- Designated a “Baby-Friendly” hospital as part of the Baby-Friendly Hospital Initiative. This global program sponsored by the World Health Organization and United Nations Children’s Fund (UNICEF) encourages and recognizes hospitals and birthing centers that offer an optimal level of care for infant feeding. Scientific studies show that breast-fed children have fewer serious illnesses than those who never receive breast milk, including reduced risk of SIDS and less childhood cancer and diabetes
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative

2011

- Completed implementation of the Sutter electronic health record for hospital systems

2007

- Participated in Santa Cruz County’s Food Scrap Compost program to support a healthy food program that is both ecologically sound and socially responsible. The program seeks to naturally eliminate food waste rather than dispose of it in local landfills
- Successfully implemented the Sutter Health network’s barcode technology for safer administration of medications at the bedside
- Began offering annual Primary Care Award scholarship (\$10,000) to UCSC Health Sciences graduates who are going to medical school

2006

- Began phased-in implementation of Sutter Health’s electronic health record system
- Began using a new MRI machine, enhancing care provided to patients in the community
- Completed the first phase of its picture archiving communication system (PACS) implementation
- Introduced eMAP®, a computerized barcode medication administration system to ensure the safe delivery of medications for hospitalized patients

2005

- Participated in the Community Chronic Care Network to track and provide health service to 18,000 Santa Cruz County residents with diabetes

Sutter Medical Center, Sacramento (including Sutter Cancer Center, Sutter Center for Psychiatry, Sutter General Hospital, Sutter Memorial Hospital)

2014

- Invited public to free art gallery at the Sutter Cancer Center as part of the Sutter Breast Cancer Quilt Auction, held every three years to raise funds for breast cancer research and treatment programs. Started in 1999, the auction is considered the first of its kind in the nation and has led to the creation of similar fund-raising auctions. More than \$550,000 has been raised through the auctioning of 2,500 quilts in the past five auctions
- Announced donation of \$150,000 from the Forever Young Foundation, run by NFL Hall of Fame quarterback Steve Young, to build an innovative music therapy facility inside the new Anderson Lucchetti Women's and Children's Center. The music therapy facility will be named Sophie's Place in honor of a family friend, Sophie Barton, who often performed to pediatric patients in Utah until she died of a heart condition in 2010 at age 17
- Became the first hospital in California to use the next-generation robotic surgery system called the da Vinci Xi, which provides 3-D, high-definition visualization and greater dexterity, precision and control for the surgeon as well as less pain and a quicker recovery for the patient
- Granted a three-year, full reaccreditation by the National Accreditation Program for Breast Centers, a program administered by the American College of Surgeons. Accreditation is only given to centers that have voluntarily committed to provide the highest level of quality breast care and that undergo a rigorous evaluation process and review of their performance
- Health care professionals learned best practices in responding to major natural or manmade disasters following an intensive, week-long training at the Center for Domestic Preparedness in Anniston, Alabama
- Held first Caring for Our Kids event to raise awareness—and donations—for the Sutter Children Center's programs and services. The event, sponsored by Pediatrix and Obstetrix Medical Group, raised more than \$9,000 from the community. The money will go toward various programs in the Children's Center
- Held 2nd Annual Duck Dash at Raging Waters to raise funds for the music therapy program at Sutter Children's Center. Music therapists from McConnell Music Therapy Services use a variety of techniques that have been proven to be effective in helping children and adolescents reach a wide range of goals through music

2013

- OB/GYNs set new quality benchmarks and had the results published in The Joint Commission medical journal. In 2013, The Joint Commission adopted these benchmarks for their quality reviews at birthing centers throughout the nation
- Sutter urogynecologists Larry Bowen, M.D., and Wesley Hilger, M.D., became two of the first doctors in the nation to be board certified in female pelvic medicine and reconstructive surgery
- Sutter Memorial became the first hospital in the greater Sacramento area to implant a new, smaller mechanical heart pump that keeps the heart pumping and allows patients to get stronger and healthier as they await heart transplants
- Prompted by the collaborative efforts of a Sutter Medical Group doctor in Davis, an Ethiopian girl received life-saving surgery at Sutter Medical Center, Sacramento. Seven-year-old Kalkidan Wondemu Sirbaro had been given a few months to live when she came across a team of medical professionals as part of Project Mercy. Davis primary care doctor Sarah Jones, M.D., became aware of Kalkidan and approached the medical center, home of the comprehensive pediatric hospital Sutter Children's Center, which agreed to donate its services. Sutter Neuroscience Institute medical director Samuel Ciricillo, M.D., performed the surgery. One month later, Kalkidan received the green light from Dr. Ciricillo to return home
- Collaborated with March of Dimes, Sutter Roseville Medical Center and 23 other hospitals nationwide on a study that shows that hospital-based quality improvement programs can be remarkably effective at reducing early elective deliveries of babies. The rate of elective early term deliveries (i.e., inductions of labor and Cesarean sections without a medical reason) in the group of participating hospitals fell significantly from 27.8 percent to 4.8 percent during the one-year project period, an 83 percent decline

2012

- Became first cardiac care center in the nation to be certified under new The Joint Commission standards focused on providing safe, successful transitions of care as heart-failure patients move from the inpatient to the outpatient setting
- Began using a technology that delivers precisely targeted radiation after a breast cancer tumor is removed during a lumpectomy. This intraoperative radiotherapy is delivered through the system called INTRABEAM®. The method helps prevent cancer recurrence and usually eliminates the need for patients to undergo weeks of radiation treatments
- Partnered with Dignity Health, Kaiser Permanente and Molina Healthcare to continue a commitment to help those in need by pledging support for Sacramento County's new Low Income Health Program (LIHP). The LIHP establishes a network of providers, from primary care and hospitals to laboratories and specialty care, to increase access to preventive care and help the uninsured and underinsured better understand how to access that care. Molina Healthcare will provide the administrative support and infrastructure, in addition to providing care in its clinics. This will support the implementation of the Affordable Care Act
- Began offering a groundbreaking alternative to open-heart surgery—transcatheter aortic valve replacement surgery. The less-invasive procedure allows doctors to make a small incision in a patient's groin and implant a valve device that increases blood flow from the heart. The procedure offers a new option for older patients whose age makes open-heart surgery too risky
- Launched as a pilot in 2010, the minimally invasive surgery program is expanding to a region-wide program. The program, relying on the expertise of Sutter's advanced laparoscopic minimally invasive surgeons, will develop into an integrated program

of clinical practice, research and education with a goal of establishing the region as a top destination for minimally invasive surgeries

- Designated a “Baby-Friendly” facility as part of the Baby-Friendly Hospital Initiative. This global program sponsored by the World Health Organization and United Nations Children’s Fund (UNICEF) encourages and recognizes hospitals and birthing centers that offer an optimal level of care for infant feeding. Scientific studies show that breast-fed children have fewer serious illnesses than those who never receive breast milk, including reduced risk of SIDS and less childhood cancer and diabetes
- Partnered with the Breastfeeding Coalition of Greater Sacramento to ask mothers to register to become breast milk donors for preemies in neonatal intensive care units and others. The breast milk will be donated to the Mothers’ Milk Bank of California, a San Jose organization that provides breast milk to 73 hospitals in 13 states
- Diagnostic imaging centers across the Sacramento Sierra region provided free digital screening mammograms for uninsured women who are 40 years of age or older to honor national Breast Awareness Month in October
- The Sutter Neuroscience Institute launched the first FDA-approved clinical trial to assess the use of a child’s own newborn stem cells to treat select patients with autism. This first-of-its-kind, placebo-controlled study will evaluate the ability of an infusion of cord blood stem cells to help improve language and behavior
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative
- Launched a clinical trial of a vaccine to treat brain tumors made from a patient’s own tumor
- Opened the Pediatric Telemetry Monitoring Unit, designed for children who have had open-heart surgery who need constant monitoring
- Joined other diagnostic imaging centers across the Sacramento-Sierra region in dedicating every Saturday in October to provide free digital screening mammograms for uninsured women who are 40 years of age or older

2011

- “Topped out” the Anderson Lucchetti Women’s and Children’s Center by placing the final steel beam on top of the hospital under construction. At 179 feet, 3 inches, it is the tallest building in midtown Sacramento
- Certified as a Primary Stroke Center by The Joint Commission
- Performed for the first time a procedure that eliminated a small portion of an 11-year-old’s brain that was causing epileptic seizures by using a relatively new thermal laser ablation device called Visualase
- Launched the Sutter Special Start Program, which offers pregnant women and their partners support for their baby with a condition that will require special care after delivery

2010

- Opened a new Partial Hospitalization Program as part of the Sutter Center for Psychiatry. This program offers adults and children intensive counseling in an outpatient setting
- Opened the Sutter Capitol Pavilion, a 200,000-square-foot outpatient services center and medical office building housing 39 doctors’ offices, 93 exam rooms, 35 procedure rooms, six outpatient operating rooms and 13 outpatient imaging rooms, along with endoscopy and interventional radiology services
- ROBODOC® Surgical System used for first time in the U.S. for a hip replacement. This system is the only “active” robotic system cleared by the FDA for orthopedic surgery
- Launched first cardiology hospitalist program in the Sacramento region, providing in-hospital coverage by a fully trained, board-certified cardiologist 24 hours a day, seven days a week
- Became one of the first hospitals in the nation to pilot a new March of Dimes initiative calling for the elimination of elective premature births
- Became the first heart center in the Sacramento region to install a Hybrid Surgical Suite, a cardiovascular catheterization lab with immediate surgical capabilities designed to enable cardiologists and cardiovascular surgeons to work side by side. The Hybrid Surgical Suite combines endovascular, cardiac catheterization, heart surgery, laparoscopic and radiological capabilities

2009

- Became the only hospital in Northern California to be awarded certification by The Joint Commission to implant left ventricular assist devices (LVADs) as permanent therapy
- Launched the Mothers of Multiples Center, offering women who are expecting twins, triplets and quadruplets personalized pre-care. The MOMs Center’s goal is to help these mothers deliver the healthiest multiples possible through education, support groups, follow-up, etc.
- First laparoscopic gallbladder removal utilizing only a single small incision in the patient’s belly button is performed in the Sacramento region

2008

- Began construction for the Sutter Medical Center, Sacramento’s Anderson Lucchetti Women’s and Children’s Center. The 242-bed center will be an eight-story, 395,241-square-foot building located across L Street from the Ose Adams Medical Pavilion (currently known as Sutter General Hospital) and to the east of the existing Sutter Cancer Center and Old Tavern. It replaces Sutter Memorial Hospital, located at 5151 F St., the other acute-care facility under the Sutter Medical Center umbrella
- Expanded Sutter Infusion Services from its space at Sutter Cancer Center to a new infusion center at the Fort Sutter Medical Building for cancer patients receiving chemotherapy

- Enhanced patient service and conveniences at Sutter Medical Center with the construction of a new parking structure in Midtown Sacramento on 28th and N streets. The Sutter Community Garage, part of the expansion of the medical campus in Midtown, will provide 324,000 square feet of garage space for hospital and public use

2007

- Implanted Sacramento's first left ventricular assist device (LVAD), improving a heart patient's quality of life while he awaits a heart transplant. An LVAD, used as a "bridge to transplant," is a battery-operated device that helps maintain the pumping ability of a heart that can't effectively work on its own. Before the Sutter Heart Institute performed this procedure, Sacramento cardiologists sent LVAD patients to the Bay Area, where those patients also received heart transplants
- Worked to develop short- and long-term solutions for patient mobilization, bringing ceiling lifts into the ICU at Sutter General Hospital
- Became a tobacco-free environment to further promote Sutter Health's commitment to health and wellness

2006

- Renovated the Sutter Center for Psychiatry. The project included adding a new outpatient building, additional inpatient beds and improved treatment space for better patient and employee use
- Began new treatment intended to give patients who suffer with chronic depression more control of their lives. Called Vagus Nerve Stimulation (VNS), the interventional treatment is designed for patients who have treatment-resistant depression (TRD). The Sutter Center for Psychiatry became the only Sacramento-area mental health facility to offer this procedure
- Began providing online pre-registration for surgery patients. The online surgery registration was part of a systemwide project initiated in 2005 at California Pacific Medical Center
- Introduced the first computer-assisted total hip replacement in Sacramento using the *CI* System—an advancement in orthopedics that provides surgeons with a three-dimensional view of the hip joint and other detailed data that provides patients with better functioning and a longer-lasting hip
- Navicare Family Vue Screen tool allows family members of patients to get up-to-the-minute information about their loved one's status during surgery and heart catheterization procedures from the comfort of waiting rooms.
- Implemented a learning center for doctors that features a classroom equipped with video conference and telemedicine technologies where doctors can view surgical procedures, presentations and other clinical information
- Using BidShift, nursing and surgical staff have the flexibility to view and request open shifts over the Internet or Sutter's intranet

2005

- Began using da Vinci robotic surgical system to perform women's surgeries at Sutter Memorial Hospital
- Partnered with the Salvation Army and several other community groups to launch the Interim Care Program, which provides a clean and safe place for homeless patients to recuperate after being released from the hospital

Sutter Medical Foundation (including Solano Regional Medical Group, Sutter Medical Group, Sutter North Medical Group, Sutter Neuroscience Medical Group and Sutter West Medical Group)

(Affiliated in 1993)

2014

- Expanded the Advance Illness Management (AIM®) program to serve more patients in Yuba and Sutter counties. AIM benefits patients facing advancing chronic illness
- Announced new offering of six-week group medical appointments for cancer patients and their loved ones in Sacramento. The group appointment will feature topics such as healthy nutrition for cancer recovery, appropriate supplements, mind-body interventions and spiritual approaches to assist with healing. This series will also feature a healthy cooking demonstration
- Received more than \$235,000 in philanthropic gifts to support programs, services and new equipment to ensure the highest level of patient care
- Partnered with the City of Rio Vista and the Solano Transportation Authority (STA) on an expanded transit route for patients needing transportation between Rio Vista and the Sutter medical office campus at Low Court in Fairfield

2013

- Announced that Sutter Health and Radiological Associates of Sacramento have agreed to join forces in providing diagnostic imaging and radiation oncology services across the greater Sacramento region. Effective Feb. 1, 2014, Sutter Medical Foundation will own and operate RAS's Radiation Oncology and Diagnostic Imaging services, and RAS shareholder doctors will join Sutter Medical Group
- Sutter North Hospice has become a national partner of We Honor Veterans, a pioneering campaign developed by National Hospice and Palliative Care Organization in collaboration with the Department of Veterans Affairs
- Relunched the be STRONG (formerly known as KidShape) program in the Yuba-Sutter service area, which educates children and families about healthy choices when it comes to diet, meal preparation and exercise
- Granted three-year accreditation in echocardiography in the areas of adult transthoracic and adult stress by the Intersocietal Accreditation Commission in the Solano service area
- Expanded the Advance Illness Management (AIM®) program to serve more patients in Solano, El Dorado and Placer counties. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness
- Began offering group medical appointments for cancer patients and their loved ones. The special session will feature topics such as healthy nutrition for cancer recovery, appropriate supplements, mind-body interventions and spiritual approaches to assist with healing
- Sutter Express Care clinics—located inside Rite Aid drugstores in Roseville, and the Sacramento areas of Greenhaven and Natomas—celebrated their 100,000th patient visit, a milestone for Sutter Health and for the retail clinic health care industry that is gaining more notice in light of the Affordable Care Act being signed into law

2012

- Opened the Sutter Elk Grove Surgery Center, a 7,622-square foot, \$10.8 million facility on Sutter's existing medical campus on Laguna Boulevard. It is the next step toward a full medical campus in Elk Grove, giving patients broader access to more critical specialty services close to home
- Joined other Sutter medical foundations in completing the conversion to electronic health records, which provides caregivers access to the information they need to provide even better, safer and more convenient care to patients
- Opened the Urgent Care Center on Elk Grove campus
- Added Bridging Evidence Assessment & Resources (BEAR) Program. BEAR specializes in non-surgical pediatric gynecology; non-invasive colposcopy; child abuse assessment, including physical abuse and neglect; child, adolescent and adult forensic medical examinations for sexual assault; and forensic medical case review
- Transitioned five pediatric general surgeons from Children's Specialty Medical Group into the foundation
- Expanded its services in the Yuba-Sutter service area through its Ear, Nose and Throat Department with the addition of adult and pediatric speech therapy specialists
- Opened the new Davis Allergy Care Center at the Davis medical office building
- Opened the new Winters Clinic

2011

- Opened Sutter Urgent Care, Roseville at 2 Medical Plaza, Suite 130
- Launched its own philanthropy/fundraising arm
- Expanded its services to include endocrinology and diabetes education services in the local community
- Expanded its services in the Yuba-Sutter service area through its Orthopedic Department with the addition of a spine surgeon
- Added four new providers to Sutter North Medical Group
- Added digital mammography in the Yuba-Sutter service area and remodeled the mammography suite providing a women-centered environment for those seeking mammography services

2010

- Launched Division of Diagnostic Imaging
- Opened Sutter Medical Plaza, Sacramento at 1625 Stockton Blvd., which is new home for Women's and Children's Outpatient Services, as well as for many Sutter Medical Foundation doctors
- Joined Sutter Medical Center, Sacramento in opening Sutter Capitol Pavilion, located at 2725 Capitol Ave., in Sacramento. The 200,000-square-foot medical office building features specialties such as imaging, women's imaging, ENT, podiatry, OB-GYN, general surgery and urology
- Implemented Epic within the Yuba-Sutter service area
- Began offering PET/CT services through Sutter Fairfield Medical Campus
- Began VNUS closure for patients of the Cardiology Department within the Yuba-Sutter service area
- Merged with Solano Regional Medical Foundation and Sutter North Medical Foundation to form one entity

2009

- Opened Sutter Surgical Hospital - North Valley, a 46,000-square-foot hospital specializing in inpatient and outpatient surgical specialties and open MRI services
- Added 19 new providers to Sutter North Medical Group, including affiliation of Advanced Dermatology and Laser Center

2008

- Opened two new medical office buildings—Greenback Oaks Care Center and Greenback Oaks Lab and Imaging
- Opened the new Sutter Surgical Hospital - North Valley, a new specialty hospital that provides inpatient and outpatient surgery services to area residents
- Implemented a groundbreaking technology for patients of the Cardiology Department. Medtronic's Carelink® remote monitoring program allows patients in rural communities to send information from their pacemakers directly to doctors through wireless technology
- Developed a new Childhood Obesity Task Force. The team of health experts, representatives from area school districts, county health departments and other groups that serve children will work together to develop a long-term, comprehensive approach to help children adopt healthy behaviors
- Opened medical oncology and hematology departments
- Upgraded to digital mammography at the Vacaville care center, offering another advanced tool in screening for breast cancer

2007

- Made a series of enhancements to the call center, which handles more than 20,000 calls per month. Improvements included expanded hours, wait-time status and language options
- Opened a modern and convenient after-hours clinic for patients with minor illnesses or injuries, or patients who are unable to access their primary care doctors. The new clinic, located at 2700 Low Court in Fairfield, will primarily serve patients in the south county. The Vacaville after-hours clinic will continue to serve north County residents
- Opened three-story, 69,000-square-foot care center to increase health care access to residents in Fairfield. The new care center is the perfect complement to the Sutter Fairfield Medical Campus that houses doctor specialty offices, the advanced Diagnostic Imaging Center, the Ambulatory Surgery Center and an after-hours clinic

2006

- Assumed operations of the physical therapy, occupational health services and the new clinical laboratory and Sutter Health Sacramento Sierra Region outpatient laboratory services
- Opened first of multiple in-store medical clinics in partnership with Rite Aid Drug stores. The clinics are staffed by nurse practitioners trained and experienced in diagnosing ailments and prescribing medicine
- Collaborated with Sutter Davis Hospital to open a new outpatient imaging center with Yolo County's first digital mammography and a 64-slice CT scanner
- Expanded the hospitalist program to all Sutter Health hospitals in the Sacramento Sierra Region. Hospitalists are doctors who specialize in the treatment and coordination of patients who are hospitalized. The hospitalist provides quality care in a compassionate, personal and efficient manner. Hospitalists assist with smooth and speedy recoveries by following up on tests and adjusting patient treatment plans throughout the day as needed
- Began using the 3-D Echo imaging tool to help examine patients' hearts
- Brought the latest in diagnostic imaging to the community with the 64-slice CT scanner, which provides doctors with even clearer and sharper images of patients' bones, blood vessels and organs
- Broke ground on a 69,000-square-foot medical office building in Fairfield. The new medical offices will include primary and specialty care doctors from the Solano Regional Medical Group
- Installed the latest high-definition colonoscopes at the Ambulatory Surgery Center in Fairfield. Became the first health care provider in Solano County to provide patients with access to this advanced technology
- Introduced digital mammography and MRI breast cancer early detection screening techniques to Solano County
- Opened a 60,000-square-foot medical office building and ambulatory surgery center
- Opened new medical offices in Fairfield. The renovated space provides enhanced access to residents of Fairfield and Vacaville
- Opened new medical offices in Vallejo, providing primary care; ear, nose and throat care; general surgery; diagnostic imaging and laboratory services—all under one roof

- Doubled the size of the Sutter Neuroscience Medical Group with the addition of two new spine surgeons and four neurologists
- 2005**
- Opened two new medical office buildings in Elk Grove and Davis
 - Opened a new medical office in Natomas to meet the needs of this growing population. In addition to doctor offices, the new building features a laboratory for added patient convenience
 - Opened medical office buildings in Davis and Elk Grove to help improve patient access to a wide range of medical services
 - Began performing a new outpatient procedure to treat acid reflux that may provide lasting relief without hospitalization or the long-term use of medications
 - Announced a \$42.5 million expansion plan to improve community access to high-quality medical care in Solano County by expanding doctor office locations

Sutter Pacific Medical Foundation (Includes Physician Foundation Medical Associates, Marin Headlands Medical Group and Sutter Medical Group of the Redwoods)

(Affiliated in 1992)

- 2014**
- Recruited 45 new doctors in areas including family medicine, integrative medicine, internal medicine, maternal fetal medicine, movement disorder neurology, neurogastric motility, obstetrics and gynecology, oncology and hematology, stroke neurology and neurocritical care, palliative care and psychiatry
 - Consolidated two separate offices with 13 OB/GYN providers into one spacious office at 3838 California St. in San Francisco
 - Sutter Pacific Medical Foundation and two other foundations—Sutter East Bay Medical Foundation and Palo Alto Medical Foundation—partnered with Anthem Blue Cross on an Accountable Care Organization (ACO) for Anthem Blue Cross PPO patients. An ACO is a team made up of doctors, medical groups, hospitals and other health care professionals who work together to deliver high-quality, coordinated care to the patients they serve
 - Clinicians partnered with the Institute for Health and Healing (IHH) to present integrative approaches to enhance brain health at the annual Mini Medical School, a free public lecture and video series

- 2013**
- Expanded the Advance Illness Management (AIM®) program to serve more patients in the Sonoma area. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness
 - Announced that seven doctors have joined the radiology department of the new Advanced Imaging Center and Breast Center. They will provide services for patients treated at the \$10 million imaging center, which opened earlier this year and is equipped with powerful advanced imaging technology, including an iPad-controlled MRI environment that allows patients to personalize their experience through music, lighting and visuals. The radiologists have advanced training in breast imaging, musculoskeletal radiology, cardiothoracic imaging, neuroradiology and interventional radiology
 - Became the first health care organization in Sonoma County to offer tomosynthesis for breast cancer screening—technology designed for early breast cancer detection. Breast tomosynthesis, which involves the use of 3-dimensional (3-D) mammography, helps radiologists at the breast center identify and characterize breast abnormalities with more accuracy than standard mammography
 - Opened a breast center in the North Bay Health Plaza featuring new services and technology designed for women—some that is not available elsewhere in Sonoma County or the state. The breast center in Santa Rosa, which opened in February, is adjacent to the new \$10 million Advanced Imaging Center. The Advanced Imaging Center opened in January
 - Opened an advanced imaging center. The \$10 million, 10,000-square-foot center is equipped with the latest technology for general imaging and breast imaging for outpatients. The technology, including a 128-slice CT scanner and a wide bore MRI scanner, will result in faster, more precise imaging. The center is staffed with a dedicated team of board-certified radiologists, highly trained technologists, nurse navigators, financial counselors and a patient registration team

- 2012**
- Announced the addition of 11 doctors in obstetrics and gynecology and one certified nurse-midwife to its San Francisco medical group
 - Partnered with CPMC, the Asian Foundation, the San Francisco Department of Public Health and other community organizations in a collaborative campaign to rid San Francisco of the highly infectious hepatitis B virus. The Hep B Free program attracted national attention for its public education, free and low-cost screenings and vaccination clinics for people at significant risk of contracting the virus. Since 2008, the program has screened nearly 5,000 people
 - Implemented the Sutter electronic health record, which will give caregivers access to the information they need to provide even better, safer and more convenient care to patients and their families
 - Announced that the foundation will be a key tenant in the new 80,000-square-foot medical office building planned for the new hospital campus in north Santa Rosa

- 2009-2012**
- Expanded the care provided to women in the North Bay communities by adding the Women's Health Resource and Breast Care Center
 - Opened a new vascular clinic called Sutter Vein Solutions at Sutter Medical Foundation North Bay
 - Implemented Allscrips TouchWorks, RX+, an ambulatory medication management and prescription communication tool featuring drug interaction and allergy checking and plan-specific formularies
 - Started a diabetic clinic to improve the overall care of diabetics in the Santa Rosa community
 - Provided a multitude of health care educational services free of charge to members and patients through the Northern California Center for Well-Being, a not-for-profit community resource center
 - Contacted patients to come in for screenings including pap smears, mammograms and retinal exams. In addition, began contacting allergy and asthma patients prompting them to review health status with the goal of improving care by doctors and follow up

2009

- Announced a merger of Physician Foundation at California Pacific Medical Center and Sutter Medical Foundation North Bay under the new operating name of Sutter Pacific Medical Foundation

2008

- Welcomed the Santa Rosa Surgery Center as a part of the foundation to further improve health care access for patients, who can now visit more than 20 surgical specialists in the community
- Implemented the Sutter electronic health record (EHR) at Sutter Medical Foundation North Bay. EHR helps doctors provide patients with a superior patient care experience
- Expanded the care provided to women as Sutter Medical Foundation North Bay added the Women's Health Resource and Breast Care Center
- Added 23 doctors to the physician foundation at CPMC. The additions represented 15 different specialties and improved patient access to quality health care
- Five doctors of the physician foundation at CPMC launched the new Marin Headlands Medical Group to respond to the needs of patients in the Marin communities

2007

- Sutter Medical Foundation North Bay announced plans to double in size over the next five years to meet patient needs in the communities we serve. Under the expansion plan, six of the 12 current outpatient and specialty offices in Santa Rosa, Rohnert Park and Sebastopol will be consolidated in a newly leased 35,000-square-foot office in Santa Rosa. The new facility will include family practice, OB/GYN doctors, pediatricians and other specialties. The foundation is also creating a new division in Lake County. The Lakeside Division will eventually include 10 family practice doctors and 14 specialty doctors

Sutter Roseville Medical Center

(Affiliated in 1993; name changed in 1995)

2014

- Announced that the Sutter Rehabilitation Institute has been awarded a three-year accreditation for its delivery of intensive rehabilitation for adolescents and adults disabled by illness or injury. The Rehab Institute received the endorsement from the Commission on Accreditation of Rehabilitation Facilities
- Received more than \$1 million in philanthropic gifts to support programs, services and equipment to ensure the highest level of patient care. This included upgrades to the Emergency Department, infusion center and birthing center as well as training and education and patient care enhancements such as music and pet therapy
- Health care professionals learned best practices in responding to major natural or manmade disasters following an intensive, week-long training at the Center for Domestic Preparedness in Anniston, Alabama
- Hosted a two-day conference about the many aspects of coping with grief. The conference was open to community and professional caregivers including chaplains, social workers, counselors, educators, clergy, nurses, hospice staff and others interested in learning about caring for the bereaved

2013

- Partnered with the Federal Emergency Management Agency (FEMA), promoting preparedness for the community for National Preparedness Month
- The Trauma Center verified as a Level II Trauma Center by the Verification Review Committee, an ad hoc committee of the Committee on Trauma of the American College of Surgeons. This achievement recognizes the trauma center's dedication to providing optimal care for injured patients
- Our foundation funded a new Pet Therapy program, implemented by the auxiliary, to bring trained therapy dogs into the hospital to encourage and raise the spirits of patients and their families
- Joined 23 other hospitals nationwide in collaborating with March of Dimes on a study that shows that hospital-based quality improvement programs can be remarkably effective at reducing early elective deliveries of babies. The rate of elective early term deliveries (i.e., inductions of labor and Cesarean sections without a medical reason) in the group of participating hospitals fell significantly from 27.8 percent to 4.8 percent during the one-year project period, an 83 percent decline

2012

- Partnered with the American Heart Association, Placer County Health Department, Roseville Fire Department, American Medical Response, Sierra Sacramento Valley EMS Agency and other emergency medical service providers to educate the public on the importance of recognizing the symptoms of a heart attack and then calling 9-1-1 rather than coming straight to the Emergency Department. The purpose of this Placer 9-1-1 campaign was to decrease the amount of walk-ins into Placer County emergency departments and to have as many EMS-transported patients as possible
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative
- Joined other diagnostic imaging centers across the Sacramento-Sierra region in dedicating every Saturday in October to provide free digital screening mammograms for uninsured women who are 40 years of age or older
- Partnered with WellSpace Health, a clinic for the uninsured/underinsured, to open a clinic on campus in MOB 5
- Opened the BackStreet Bistro in Sutter Rehabilitation Institute, a new dining option in addition to the Sierra Oaks Café in the main hospital

2011

- Completed an \$8 million expansion at Sutter Rehabilitation Institute that increased the number of beds by 42 percent and added a full kitchen and second dining room, doubling the rehab center's space
- Certified as a Primary Stroke Center by The Joint Commission
- Became one of 80 hospitals nationwide to provide an imaging agent, DaTscan™, to help doctors—for the first time ever—evaluate patients with suspected Parkinsonian syndromes, such as Parkinson's disease. DaTscan™ gives doctors diagnostic capability that may help lead to timely and appropriate diagnosis and treatment

2010

- Implemented advanced technology called the da Vinci Surgical System. With this robotic-assisted technology, surgeons convert complex open procedures to minimally invasive techniques
- Chosen by the State of California as one of six medical centers to offer both emergency and non-emergency angioplasty and stenting without in-hospital cardiac surgery backup as part of a California Department of Public Health pilot program

2008

- Opened a neonatal intensive care unit (NICU). The 16-bed, 13,000-square-foot unit features many family-friendly components and amenities, including four private rooms that are roomy enough to allow the mother to stay overnight. These are the only private rooms in a NICU in the Sacramento region
- Opened the acute rehabilitation center. The 106,000-square-foot in-patient acute rehabilitation center helps patients who have been disabled by illness or injuries achieve their maximum functional independence. Common patient types include those with stroke, brain injury, multiple trauma, amputation, spinal cord injury, orthopedic conditions and degenerative neurological

disorders, such as Parkinson's disease or multiple sclerosis

2007

- Expanded the Family Birth Center and opened a renovated wing that features 24 private post-partum rooms for new mothers who have given birth
- Opened a new patient care tower, which serves patients from the surrounding 23-county area, providing 24-hour, seven-day-a-week attentive care and active monitoring for the chronically ill

2006

- Expanded the Emergency Department from 19 beds to 34 beds, opened a wound care center to provide treatment for chronic wounds and opened a second cardiac catheterization lab and installed new angiography equipment in both catheterization labs
- Began providing online access to pre-register for surgery. The online surgery registration is part of a systemwide project

2005

- Enhanced wound care center to help prevent recurrence of wounds
- Partnered with SureWest to provide free wireless Internet access to patients and visitors in the hospital
- Opened a lactation station to assist new mothers with all breastfeeding needs
- Received \$30,000 grant from our foundation for the Lifeline program

Sutter Santa Rosa Regional Hospital

(Affiliated in 1996; name changed 1997; new hospital opened 2015)

2014

- Installed overhead patient lifts, which make repositioning and moving patients easier, safer and less strenuous for patients and caregivers
- Opened new hospital, Sutter Santa Rosa Regional Hospital
- Rolled out Sutter electronic health record

2013

- Expanded the Advance Illness Management (AIM®) program to serve more patients in Santa Rosa. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness

2012

- Partnered with Samuel Merritt University to provide an extensive three-month unpaid nurse residency training. Twenty-one registered nurses completed the program. The medical center hired 12 of those, with Novato Community Hospital hiring three
- Collaborated with Sutter Care at Home to initiate a home tele-monitoring program, a program designed to support patients discharged from the medical center who have a high risk for readmission (congestive heart failure patients were the initial focus)
- Launched a new NICU program for infant body cooling for babies who meet criteria to have their temperature reduced in order to preserve brain function
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this bold partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative

2010

- Broke ground on a \$284 million hospital. Set to open 2014, the hospital will provide a full range of services including intensive care, emergency services, obstetrics, nursery care and level III neonatal intensive care. The business plan provides details for a 70-bed hospital and Joint Venture Physician's Medical Center along with plans to pursue a joint venture Physicians' Medical Center on the same campus

2007

- Purchased additional screening equipment that will enable more women in the local community to receive ultrasound, mammography and bone densitometry scans in the Women's Health Resource Center

2006

- Began offering the community The *Women's Heart Advantage Program* at its Women's Health Resource Center. This unique cardiac health-screening and education program is designed for women and offered to all women scheduling their screening mammogram or dexascan

2005

- Partnered with Sonoma State University's School of Nursing to develop one of three Direct Entry Master's of Science nursing programs in California

Sutter Solano Medical Center

(Affiliated in 1983; name changed in 1985)

2014

- Named John Boyd new CEO. Boyd replaces Terry Glubka, who has served as CEO at Sutter Solano for more than a decade. Boyd previously served as chief administrative officer for Sutter Mental Health and Sutter Continuing care
- Received more than \$57,000 in philanthropic gifts that supported programs, services and equipment to ensure the highest level of patient care. This includes funding for patients in need as well as critical cancer programs and services

2013

- Made Emergency Department Navigator Program full-time after a successful pilot program the year before
- Cancer Center awarded a three-year accreditation from the Commission on Cancer of the American College of Surgeons
- Expanded the Advance Illness Management (AIM®) program to serve more patients in Solano. The expansion of AIM®, part of a three-year, \$13 million Health Care Innovation Award from the Center for Medicare & Medicaid Innovation, benefits patients facing advancing chronic illness. Provided at no additional cost to patients, AIM® offers nurse-led care management, palliative care and advance care planning for patients with late-stage chronic illness

2012

- Launched Emergency Department Navigator pilot program, which helps identify frequent users of the emergency department and tries to connect them with more appropriate long-term mental health, social services and/or primary care options
- Awarded advanced primary stroke center certification from The Joint Commission
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative
- Joined other diagnostic imaging centers across the Sacramento Sierra region in dedicating every Saturday in October to provide free digital screening mammograms for uninsured women who are 40 years of age or older
- Contracted with Northern California PET Imaging Centers to bring mobile PET/CT services to Vallejo

2011

- Implemented the SurgiCount Safety-Sponge® System in the main operating room and for OB/Labor and Delivery
- Implemented a nurse navigator to coordinate the cancer navigation program at the Cancer Center. The nurse navigator works closely with referring doctors and radiologists to provide early detection and treatment for cancer patients
- Purchased three orthopedic care console carts with an orthopedic grant. These carts go into the surgery rooms, housing electronic equipment for orthopedic surgeries
- Partnered with Faith and Action to provide rides to the underserved populations for any medically related, non-urgent appointments
- Implemented a new electronic documentation system in the Emergency Department

2010

- Coordinated with community partners to implement an Interim Care Program (ICP) in Solano County. The ICP provides temporary housing for homeless patients ready to be discharged from the hospital. It also provides a clean and safe place to heal for up to six weeks and comprehensive social services like substance abuse treatment, permanent housing and medical care
- Began offering the latest breast biopsy technology with the stereotactic breast biopsy system. Requiring only a tiny incision, this simple outpatient procedure minimizes discomfort and allows patients to immediately resume most normal activities
- Purchased and installed a new Senographe® Essential full-field digital mammography system from GE Healthcare. This powerful tool features the industry's largest field of view detector, allowing for precision imaging of diverse body types
- Purchased and installed a C-ARM table for special procedure cases. This includes procedures for vascular line placements, angiography, IVC filter placements and renal stents. The table is also utilized for thoracentesis, paracentesis and ultrasound-guided biopsies
- Funded by an orthopedic grant, purchased and installed the Stryker video tower, small fragment locking plate set and bone mill. The video tower enables us to facilitate more surgeries. The locking plate set allows the ability to create a fixed-angle construct while utilizing familiar plating techniques. The bone mill is used for grinding harvested bone from the hip into uniform sizes
- Purchased the patient positioning system with an orthopedic grant. The system is used on cases with long bone fractures

2009

- Expanded the orthopedic program to offer more comprehensive treatment options, such as:
 - General orthopedics
 - Sports medicine
 - Foot and ankle reconstruction
 - Joint replacement surgery
 - Hand and microvascular surgery
 - Spine surgery
- Partnered with MedShare, a not-for-profit company located in San Leandro, that recycles surplus hospital supplies and equipment and provides them to developing countries, medical mission groups and local community clinics in need

2008

- Recruited an orthopedic surgeon to operate a specialty orthopedic clinic and provide on-call services at the hospital
- Opened a new North Vallejo clinic in collaboration with La Clinica Raza to help ease overcrowding in the Emergency Department. The center provides both urgent and primary care for the community's low-income, uninsured and underinsured populations
- Offered genetic counseling that includes testing, risk assessment and screening recommendations. Identification of individuals at high risk of cancer can allow for intensified screening and preventive treatments to reduce the risk of cancer
- Implemented red socks as a "best practice" in an effort to reduce the risk of patient falls. Patients identified as high risk will wear these socks during their hospital stay
- Launched a joint replacement class, comprised of a team of specialty-trained orthopedic staff, to provide all patients undergoing joint replacement surgeries with comprehensive and integrated care from diagnosis through rehabilitation
- Implemented a smoke-free campus policy

2007

- Provided access to the most advanced and accurate radiation therapy system available—Intensity Modulated Radiation Therapy (IMRT)—to oncology patients at Sutter Solano Cancer Center. The new system offers patients customized cancer treatment resulting in quicker, more accurate care for several types of cancers such as breast, prostate, head, neck and lung
- Unveiling a new weapon against cancer, the Sutter Solano Cancer Center introduced respiratory gating, which monitors patients' breathing patterns so that tumor motion can be accounted for during radiation treatments. This precision treatment greatly improves quality of care and patient outcomes
- Expanded and upgraded its current system used to monitor heart patients. This wireless technology, called telemetry, increases patient mobility and offers more flexibility in the appropriate placement of patients throughout the hospital
- Introduced a new magnetic resonance imaging (MRI) system to enable doctors to improve the diagnosis of a wide range of conditions, including vascular disease, stroke, abdominal disorders, brain disorders, musculoskeletal conditions of joints, and liver, pelvic, kidney and pancreatic disorders
- Installed a 16-slice CT scanner. The CT scanner incorporated breakthrough innovations that deliver speed with sub-millimeter resolution, and effective dose optimization to push clinical applications to new levels
- Began OB hospitalist program to provide around-the-clock, consistent perinatal care to expectant mothers who do not have regular obstetricians. This includes patients from Clinica de la Raza, a community-based health clinic in Vallejo, plus patients visit the Emergency Department
- Established a "Rapid Response Team"—a group of specialists available 24 hours a day to rush to the bedside of any patient at immediate risk of having an imminent heart attack

2006

- Implemented a FasTRAC service in the Emergency Department to care for patients with non-life threatening emergencies. When a triage nurse determines that a patient has a non-emergency condition, he/she will bypass the emergency department and visit the on-site FasTRAC service
- Implemented the eICU® system to provide an extra layer of patient safety in the Intensive Care Unit. The system uses early warning software and remote video monitoring to connect and provide off-site intensivists and critical care nurses with the data needed to proactively care for ICU patients
- Expanded and upgraded the wireless telemetry system to provide the capability of monitoring 27 beds. The system was later linked to Sutter Memorial Hospital in Sacramento where certified monitor technicians remotely monitor patients around the clock
- Opened a new endoscopy suite to provide increased space and accessibility for patients and doctors
- Remodeled the Emergency Department to include four additional treatment rooms, an expanded triage area and a new radiology room
- Renovated the ultrasound suite in the hospital and added a laboratory draw station in the cancer center
- Started an OB hospitalist program to provide consistent perinatal care to patients from La Clinica Vallejo as well as those who present to the Emergency Department for obstetrical and gynecological needs
- Upgraded the Imaging Department's MRI to provide increased test capability and expanded MRI operations to five days per week

2005

- Opened the doors to a new \$24.5 million cancer center and medical office building in Vallejo. The cancer center offers a wide range of cancer treatments and support services including chemotherapy, radiation therapy, massage therapy, community education/health screenings and a resource center and library. The medical office building houses primary and specialty doctors
- Began construction on a \$9 million remodel of Imaging Services. The 18-month project included the latest X-ray equipment, a permanent CT unit and an electronic image storing system as well as remodeled waiting rooms.
- Installed PACS (picture archiving communication system), a filmless process that streamlines clinical diagnosis and treatment, allowing radiologists to share digital images and diagnoses instantly

Sutter Tracy Community Hospital

(Affiliated 1993; name changed in 1996)

2015

- Held annual Community Health and Wellness Fair, Prostate Screening and Flu Shot clinic
- Named Truven Health 100 Top Hospitals® 2015 award winner, ranking among the best in the country on overall performance, as determined by independent and objective public data

2014

- Held annual Community Health and Wellness Fair, Prostate Screening and Flu Shot clinic

2013

- Announced plans to donate \$100,000 to Women's Center -Youth and Family Services to help the agency purchase a home in the City of Tracy to be used as emergency housing for battered women and their children
- Provided a free prostate cancer screening for men 50 years of age or older. Men ages 40 and older were able to receive the free screening if they were African American, Hispanic (considered at higher risk for prostate cancer) or have a family history of prostate cancer
- Announced donation of \$50,000 to Central Valley food banks as part of a \$255,000 donation from Sutter Health to 29 food banks across Northern California and Hawaii

2012

- Endorsed and helped secure \$64,285 in grant funding for Tracy Free Clinic. The Tracy Free Clinic is a free health care clinic, committed to providing services to the uninsured, under-insured and the displaced. The grant will be used to provide laboratory services to patients who do not have the ability to pay. The grant will also help to fund multilingual health education programs— curriculum materials, training aids, multimedia tools, advertising and office supplies
- Invited the general public to the hospital for a variety of free health care screenings plus consultations with doctors and pharmacists at the Annual Community Health and Resource Fair
- Joined nearly 400 community hospitals in committing support for the national Partnership for Patients program. The goal of this partnership is to further reduce hospital-acquired conditions and readmissions by 2014. California is the largest state to achieve such broad support for this federal patient safety and quality initiative

2011

- Implemented a hospitalist program to further advance and enhance the quality of care provided to patients
- Implemented Sutter's electronic health record system, along with Memorial Medical Center in Modesto and Memorial Hospital Los Banos

2009

- Added a new MRI machine to the Imaging Center

2008

- Implemented the collaboratively built Sutter Health systemwide MIDAS Quality Management application
- Began using new 64-slice CT scanner, advanced digital technology that gives doctors an even faster and 3-D look at the body's internal organs, blood vessels and bones

2007

- Expanded health resource center services to provide short-term counseling for community members and other clients

2006

- Opened a new vestibular rehabilitation program to help patients manage dizziness and balance problems resulting from inner-ear disorders
- Partnered with local schools to offer a program to help families in need. The PLAY program—Playful Learning Adventures for Young Children—provides a range of health and social services such as Mommy & Me support groups, literacy enriched play groups, parenting classes and more
- Implemented the eICU® system, which uses telecommunications from bedside monitors, remote cameras, trend-recognition software and clinical decision software to enable board-certified Sutter intensivists in Sacramento to assist local doctors in caring for their ICU patients
- Remodeled patient rooms, the Obstetrics Department, the doctor lounge and café to enhance patient comfort and the staff environment

2005

- Opened new health resource center, Health Connections. Located inside the hospital, Health Connections provides area residents access to health education, social services and family support services

Noteworthy Sutter Health System Developments

2014

- Announced more than \$250,000 in donations to 29 food banks across Northern California and Hawaii. Sutter Health has donated more than \$1.4 million to food banks over a six-year period
- Announced various efforts in different Northern California communities to help patients learn more about diabetes and what lifestyle changes can reduce the risk of diabetes or help people with diabetes better manage their health
- Announced that Sutter Health had reached the million mark in patients connected to its web-based patient portal *My Health Online*. This consumer-friendly tool gives patients secure online and mobile access to view their personal health records, email doctors, renew prescriptions and schedule appointments—anytime, anywhere
- Launched *My Health Online for Teens*, an innovative electronic health service that allows kids ages 12 to 17 to email their doctors, review test results, renew prescriptions, track immunizations and schedule appointments—all from a cell phone or laptop
- Announced steps taken to prepare for the screening, isolation and treatment of Ebola patients that meet or exceed guidelines set by CDC and Cal/OSHA. As guidelines change, Sutter Health updates training, protective equipment and response plans
- Unveiled a restructuring of the Sutter Health organization that places an increased focus on improving the patient experience. Key elements of the new organization design include a two-division operating structure and the creation of an office of innovation designed to speed development and adoption of new approaches to patient care
- Donated \$100,000 to American Red Cross to support Northern California fire-relief efforts in El Dorado and Siskiyou counties, where a combined 100,000 acres burned, causing thousands to evacuate and destroying dozens of homes and commercial buildings
- Launched a fully integrated health information exchange (HIE) system to improve care coordination and clinical quality across Northern California. The HIE allows doctors and hospitals—inside and outside its network of care—to securely share clinical information
- Invested in MDLIVE, a national provider of telehealth services for consumers, employers, health plans, hospitals and physician organizations. Through MDLIVE, consumers with non-emergency medical problems have direct, anytime, anywhere access to doctors. MDLIVE connects consumers with board-certified doctors and therapists nationwide via telephone, email and videoconference

2013

- Unveiled a new health plan, Sutter Health Plus, which offers an assortment of managed care plans to small and mid-sized employers, along with options for individuals seeking health insurance. Coverage was to become available during fall open enrollment with the plan to first be available in the Sacramento area and in Northern San Joaquin Valley
- National Institutes of Health (NIH) awards \$2 million joint research grant to Sutter Health, IBM Research and Geisinger Health System to develop new and sophisticated big data analytics and application methods that could help doctors detect heart failure years sooner than is now possible
- Announced donation of San Leandro Hospital, its assets and equipment in a three-way agreement with Alameda County and Alameda Health Systems (formerly Alameda County Medical Center). The donation also comes with a \$22 million cash subsidy to help transition the hospital
- Announced a \$255,000 donation to 29 food banks across Northern California and Hawaii
- Announced a \$200,000 donation to help support relief efforts following the devastating typhoon that swept across the Philippines
- Donated \$100,000 to the American Red Cross to support fire-relief efforts in the wake of wildfires that ravaged communities across Northern California and the Central Valley. The donation helped provide food, shelter and other resources to those affected by the Rim Fire threatening the Yosemite National Park area, as well as several smaller fires in Northern California

2012

- Filed an application with the California Department of Managed Health Care for a Knox-Keene license for a new Sutter-sponsored health plan that would open in 2014 and, at least at the outset, serve communities in the greater Sacramento Valley and San Joaquin Valley
- Received a \$13 million federal grant from Center for Medicare & Medicaid Innovation to expand the Advanced Illness Management (AIM®) program throughout our network. The program offers physical and emotional support to patients facing severe chronic illness
- Announced the creation of a major administrative service center in Roseville to support the network's Northern California health care operations. The center is expected to employ more than 1,000 administrative support staff over the next 18 months. The central hub is part of an effort to transform how Sutter Health delivers business support services across its growing network of care. Services such as finance, billing, human resources and other non-patient care functions will move to the Roseville center. Currently, these services are provided in dozens of separate Northern California locations, including patient care sites
- Demonstrating a commitment to quality patient care through medical research, began a three-year \$20 million investment in a new program to align research activities systemwide
- Began partnering with Mayo Clinic, Denver Health, Intermountain Healthcare, Dartmouth-Hitchcock Medical Center and other leaders in health care through the High Value Healthcare Collaborative. Group participants share knowledge, data and methods to

help all the organizations improve their health care services

- Joined the federally funded Intermountain Healthcare Hospital Engagement Network to collaborate with other health organizations in finding ways to reduce the incidence of preventable hospital readmissions and hospital-acquired conditions such as pressure ulcers, bloodstream infections and ventilator-associated pneumonia
- Invested \$795 million in providing medical care, health care programs, services and benefits to people in our communities, including those who have low incomes and little or no medical insurance
- Donated \$500,000 to American Red Cross for relief efforts related to Hurricane Sandy
- By the end of the year, more than 760,000 patients within our network had quick, convenient access to their care providers through *My Health Online*. The personalized online tool gives patients a secure way to schedule appointments, renew prescriptions, view lab results, exchange emails with their doctors and much more
- Reduced the overall rate of episiotomy for new mothers from 33 percent to 8 percent

2011

- Joined a select group of organizations nationally to launch Care Everywhere, a new technology that enables medical teams from separate organizations to share a patient's medical records at the time he or she receives care. Through this technology, Sutter Health links with UC Davis Health System, Stanford, and Santa Cruz County Health Services to share vital patient information
- Received national recognition for the Advanced Illness Management (AIM®) program and its approach to better meeting patients' end-of-life care wishes, improving quality of life and easing the cost burden on patients, their families and the overall health care system
- Provided mobile access to patients' *My Health Online* accounts via the My Chart app, offered for the iPhone, iPad and iPod Touch

2010

- Introduced the iTriage mobile app to help smartphone users look up their symptoms and health conditions, and locate our nearby services and doctors
- Accelerated the pace of the Sutter electronic health record (EHR) implementation within our affiliated hospitals. Invested hundreds of millions of dollars to make this important technology tool available to our caregivers, enhancing patient safety and quality care

2009

- Expanded the scope of Sutter VNA & Hospice by adding the services of Cohen Cormier Home Care & Care Management, a non-medical home care and professional care management agency, to care for elderly patients

2008

- Launched the Sutter Medical Network—a network of more than 3,000 doctors committed to providing patients with more convenient access to consistently high-quality health care services
- Launched *MyLifeStages*—a new Web portal and membership program designed especially for women. The site connects patients and potential patients with our network's foundations and hospitals systemwide

2007

- Opened first systemwide shared clinical service, the Shared Laboratory, in Livermore. The Shared Lab is designed to allow affiliates to reduce their dependence on outside commercial laboratories by providing a central source for non-urgent testing

2006

- Became one of the first health systems in California to make critical quality data available to everyone online by creating a special section on the Sutter Health website that openly shares information regarding how the network stands up to key measures of quality in comparison to state and national standards
- Implemented recommendations of an internal Blue Ribbon Team to help ensure every patient's care is the absolute best, and achieved remarkable improvements in quality measures including a 112 percent increase in the number of measures that rank as high as those of the nation's top performers
- Launched Sutter Express Care medical clinics in the greater Sacramento area to provide another option for consumers seeking convenient and affordable solutions for their immediate health care needs
- Expanded eICU® patient-safety system to complete, on-time, the implementation of this life-saving technology and bring the total number of beds being monitored to 359 across our network of hospitals
- Increased to five the total number of medical foundations using an electronic health record to further improve clinical outcomes, enhance patient safety and reduce the cost of high-quality care

2005

- Launched a new website for parents seeking health information specific to kids at www.kids.sutterhealth.org
- Contributed \$200,000 to the American Red Cross in support of relief efforts in the regions affected by the tsunami
- Contributed \$53 million to the Sutter Health Retirement Plan to fully fund its employee pension obligations in 2004
- Launched our new advanced eICU® patient-safety system in the San Francisco Bay Area.
- Promoted the pivotal role IT can play in transforming the nation's health care system as U.S. Health and Human Services Secretary Mike O. Leavitt visited Sutter Health and Palo Alto Medical Foundation. Made commitment to deploy an electronic health record (EHR) system network-wide by the end of 2006