

Sutter Maternity & Surgery Center of Santa Cruz

*~ We will always, always remember
the one and only reason we are in business
is to take care of our patients. ~*



Facts at a Glance (2006)

Active Physicians on Staff: 87
Births: 869
Discharges: 1,939
Outpatient Visits: 6,129
Employees: 204
Facility Payroll: \$9.6 million
Net Patient Revenue: \$40.2 million
Community Benefit
Contributions: \$1.9 million

Sutter Maternity & Surgery Center of Santa Cruz is the first free-standing, acute care facility in the nation to offer state-of-the-art perinatal and medical/surgical services combining the amenities of a fine hotel with the safety and security of a fully licensed accredited hospital.

A joint project of Sutter Health and Santa Cruz Medical Foundation, Sutter Maternity & Surgery Center was completed and opened to patients in March of 1996. The not-for-profit hospital has 30 licensed beds and is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations.

Patient Services ~

Sutter Maternity & Surgery Center specializes in surgical, medical and obstetrical services, while providing additional health care such as pain management, physical therapy, and diagnostic services.

The surgery services at Sutter Maternity & Surgery Center includes four large operating rooms and a gastrointestinal endoscopy procedure room. Surgery functions are organized with detailed attention to the flow from patient preparation to recovery. The hospital provides both inpatient and outpatient surgical services. Spacious private inpatient suites offer professional care in a home-like setting.

Sutter Maternity & Surgery Center's family centered birthing services offer 12 labor, delivery, recovery, post partum suites; each function independently utilizing separate equipment rooms, bathing areas and extended family space.

Highlights of New Programs/ Services/Facilities ~

Sutter Lactation Center • New Parent's Support Group • Laparoscopic Surgery • Annual Senior Health Fair

Improving Facilities and Access ~

The Sutter Health network of physicians and not-for-profit hospitals plans to invest more than \$6.65.7 billion over 10 years to rebuild, replace and expand much of Northern California's health care infrastructure.

Honors and Distinctions ~

- The Investment Board of Santa Cruz County awarded Sutter Maternity & Surgery Center an Outstanding Workplace Investment Act Business Partner award. (2005)
- Sutter Maternity & Surgery Center of Santa Cruz was awarded a Gold Seal of Approval by the Joint Commission on Accreditation of Healthcare Organizations from an exemplary survey. (2004)
- Sutter Maternity & Surgery Center of Santa Cruz was one of only six California hospitals to receive above average ratings across the board in the 2003 Patients' Evaluation of performance in California (PEP-C) survey.
- Sutter Maternity & Surgery Center of Santa Cruz was named "Environmental Steward" by the Santa Cruz County Sanitation District for going above and beyond the standard of regulatory requirements. (2003)
- A leader in the Sutter Health system and consistently in the top quartile of the nation in patient satisfaction. (2002, 2001, 2000, 1999, 1998, 1997)
- Received the highest patient satisfaction survey score ever recorded in the Parkside Associates, Inc., inpatient database of 334 hospitals nationwide. (1997)
- Won a national design award from Modern Healthcare Magazine for what judges described as a "welcome departure from institutional-based health-care." (1996)



Sutter Maternity & Surgery Center, Santa Cruz

A Sutter Health Affiliate

With You. For Life.

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www.suttersantacruz.org

Advancing Patient Safety ~

Sutter Maternity & Surgery Center of Santa Cruz and our Sutter Health network are raising the bar on patient care and safety. We are the first network on the West Coast to use early warning software as well as advanced video and electronic monitoring to allow physician specialists to keep an even closer eye on critically ill patients 24 hours a day, seven days a week. Our network also uses bar-coding and expert databases to track medication orders and help prevent errors. Only about 5 percent of U.S. hospitals currently employ this patient-safety technology. Additionally, Sutter Health is investing \$154 million to deploy an electronic health record (EHR) system at Sutter Maternity & Surgery Center of Santa Cruz and across our network. Sutter's inpatient-outpatient system—which will help ensure better, safer, faster health care—will be one of the first in the United States to include secure patient access to their medical record.

Sampling of Community Partnerships/Programs ~

In 2006, Sutter Maternity & Surgery Center provided \$1.9 million in support of charity care and various community programs and services such as:

- **Education and Wellness Programs**—free education classes for residents on a wide variety of health related topics
- **Health Fairs**—providing education and free health screenings to the public
- **New Parent's Support Group**—educational and networking resource for all new parents in the community
- **Student Mentoring Program**—offering advice and guidance to college and high school students seeking a career in the health care field
- **Healthy Families Program**—donated \$25,000 which resulted in the enrollment of 308 children in the program
- **Healthy Kids Program**—donated \$50,000 in 2005 and \$100,000 in 2006.

Guiding Us in Our Mission ~

Sutter Maternity & Surgery Center is locally governed by a volunteer board of trustees that lends its expertise, knowledge and commitment to guide the hospital toward its mission.

Sutter Maternity & Surgery Center Board of Trustees ~

Robert Bremner • Laura Brown • Jeanne Gallagher, MD • David Druker, MD • Yolanda Henry • Larry deGhetaldi, MD • Mike Gretz • Francisco Hernandez, PhD • Cecilia Montalvo • Richard Nichols • Howard Salvay, MD • Ceil Cirillo

About Sutter Health ~

Sutter Maternity & Surgery Center of Santa Cruz is part of the Sutter Health family of not-for-profit hospitals, physician organizations and other medical services that share resources and expertise to advance health care quality. Serving more than 100 communities in Northern California, Sutter Health is a regional leader in cardiac care, cancer treatment, orthopedics, obstetrics, and newborn intensive care, and is a pioneer in advanced patient safety technology. For more information, visit www.sutterhealth.org.