

*"St. Luke's doors as a charitable hospital  
are open wide to our community  
for the reception  
of all colors, nationalities, and creeds.  
Its benefits, refused to none, will be limited only  
by its means."*

# St. Luke's Hospital



## Facts at a Glance (2005)

Active Physicians on Staff: 400  
Discharges: 5,825  
Births: 1,092  
Outpatient Visits: 88,599  
Emergency Department Visits: 29,060  
Employees: 1,243  
Facility Payroll: \$52.4 million  
Net Patient Revenue: \$109.7 million  
Community Benefit  
Contribution: \$32.3 million

St. Luke's Hospital's rich history dates back to 1871 when a physician and Episcopal minister fulfilled his dream of opening California's first Episcopal hospital. Today, over 135 years later, the not-for-profit St. Luke's Hospital has 260 licensed beds. In July 2001, the hospital affiliated with Sutter Health, one of the nation's leading not-for-profit health care networks of community health care services. This affiliation helps ensure St. Luke's Hospital will continue to provide the excellent care the community has come to expect.

St. Luke's Hospital provides quality care, close to home, serving all of San Francisco, but primarily residents from the Mission District, Noe Valley, Bernal Heights, SOMA, Glen Park, Potrero Hill and Bayview neighborhoods—as well as residents of northern San Mateo County. St. Luke's Hospital is accredited by the Joint Commission on Accreditation of Healthcare Organizations.

Empowered by the resources and standards of Sutter Health, St. Luke's has initiated long-term programs to upgrade and modernize its facilities and operations, meeting the changing needs of its community.

St. Luke's Hospital is complemented in its efforts of providing quality health care by St. Luke's Health Care Center, a sister organization consisting of a community-based network of clinics that include primary care, pediatrics, and OB/GYN services.

## Patient Services ~

St. Luke's Hospital offers comprehensive services designed to meet the needs of its diverse communities. A sampling of services include 24-hour emergency care, surgery, diagnostics, radiology, laboratory, physical therapy, obstetrics, pediatrics, respiratory care, occupational health and social services.

## Highlights of New Programs/Services/Facilities ~

Since 2001, over \$180 million has been invested in new equipment and technology and upgraded facilities—and the investments continue. Most recently, St. Luke's opened a Breast Health Center, a new Cardiovascular Center and expanded Orthopedics Center. Six OR suites have also been substantially upgraded.

## Specialized Care ~

Asthma Education Program • Breast Health Center • Cardiac Catheterization Lab  
• Cardiology/Neurology Lab • Cardiovascular Center • Critical Care Services  
• Diabetes Center • Dialysis Services (inpatient) • Emergency Department

### **Volunteers ~**

St. Luke's Hospital volunteers are caring people who support the community's health care services by volunteering their time at the hospital and neighborhood clinics.

### **Community Support ~**

St. Luke's Hospital Foundation is dedicated to obtaining support that helps fund the charitable and community health care mission of St. Luke's Hospital and its Health Care Center. Established in 1981, the foundation solicits philanthropic gifts and grants that support quality patient care programs, services and capital needs for the hospital and Health Care Center and its neighborhood clinics.

/EDAP—approved for pediatrics • Endoscopy Services • Neonatal ICU • Nuclear Medicine • Obstetrics • Occupational and Hand Therapy • Pediatric Services • Skilled Nursing Services • Speech Therapy Services • SubAcute Care Program • Telemetry Unit

### **Sampling of Community Partnerships/Programs ~**

In 2005, St. Luke's Hospital provided \$32.3 million in support of charity care and various community programs and services such as:

- **St. Luke's Neighborhood Clinic**—Provides adult medicine on a sliding scale to community residents who cannot afford private medical care. In addition, the clinic provides asthma education, nutritional counseling and referrals to community services through a social worker.
- **Asthma Education Program**—One-on-one individualized counseling and programs for local schools.
- **Diabetes Education Program**—Opened in 1995, the diabetes center provides bilingual education and resources to approximately 500 patients per year.

### **Improving Facilities and Access ~**

The Sutter Health network of physicians and not-for-profit hospitals plans to invest more than \$6.6 billion over ten years to rebuild, replace and expand much of Northern California's health care infrastructure.

### **Advancing Patient Safety ~**

St. Luke's Hospital and our Sutter Health network are raising the bar on patient care and safety. We are the first network on the West Coast to use early warning software as well as advanced video and electronic monitoring to allow physician specialists to keep an even closer eye on critically ill patients 24 hours a day, seven days a week. Our network also uses bar-coding and expert databases to track medication orders and help prevent errors. Only about 5 percent of U.S. hospitals currently employ this patient-safety technology. Additionally, Sutter Health is investing \$154 million to deploy an electronic health record (EHR) system at St. Luke's Hospital and across our network. Sutter's inpatient-outpatient system—which will help ensure better, safer, faster health care—will be one of the first in the United States to include secure patient access to their medical record.

### **Guiding Us in Our Mission ~**

St. Luke's Hospital is locally governed by a volunteer board of directors that lends expertise, knowledge and commitment to guide the hospital towards its mission:

Ed Berdick • Jeff Britt • Martin Brotman, MD • John Cranshaw, MD • Jerome Franz, MD • Gloria Gee • Rosemary Klebahn • Connie Mardikian • Anthony W. Miles • Pat Norman • Yuriko Romer • Rev. Calvert Rutherford • Marc Snyder, MD • The Right Reverend William Swing • Judy Tisdale • Richard "Dick" C. Watts

### **About Sutter Health ~**

St. Luke's Hospital is part of the Sutter Health family of not-for-profit hospitals, physician organizations and other medical services that share resources and expertise to advance health care quality. Serving more than 100 communities in Northern California, Sutter Health is a regional leader in cardiac care, cancer treatment, orthopedics, obstetrics, and newborn intensive care, and is a pioneer in advanced patient safety technology. For more information, visit [www.sutterhealth.org](http://www.sutterhealth.org).



*St. Luke's  
Hospital*

A Sutter Health Affiliate

*With You. For Life.*

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[www.stlukes-sf.org](http://www.stlukes-sf.org)