

## Additional Information Sutter Health and iTriage

### What is iTriage and how does it work?

- iTriage is a free mobile health care application that allows consumers to use their Smartphone or the Web to check symptoms, look up health conditions and find a nearby doctor, hospital, urgent care clinic, retail clinic or pharmacy.
- Consumers download iTriage for free onto their iPhone, Android or other Smartphone and immediately access a trusted library of more than 300 symptoms, 1,000 diseases and 350 medical procedures. Patients also can access a database listing every doctor, hospital, urgent care clinic, retail clinic and pharmacy in the nation.
- Whether at home or traveling, consumers can use their phone to get reliable information about health care symptoms – plus turn-by-turn directions to trusted health care providers in any community nationwide.

### How is Sutter Health collaborating with iTriage?

- Sutter Health is one of the first Northern California health systems to collaborate with iTriage to bring more detailed information about local health care services to patients in our communities.
- Through Sutter Health's collaboration with iTriage, we're making access to our network of providers fast and easy. iTriage users get expanded listings for all our doctors, hospitals and other care providers within the Sutter Health network. This includes links to Web sites, hours of operation and contact information.

### Why is Sutter Health collaborating with iTriage on a mobile app?

- We're a very busy and mobile society and like online banking, travel or shopping, it's increasingly important that consumers can access health care information wherever they are. iTriage delivers trusted health care information directly to patients, empowers them to take charge of their health, and improves access to *all* health care services in our communities.
- Through Sutter Health's expanded listings in iTriage, our network of doctors and hospitals can instantly connect with patients when they are searching for answers to a health care concern. iTriage also directs users to the most conveniently located health care provider, offering turn by turn directions.