

## Care Everywhere

- **Health information exchange functionality built into Sutter EHR that supports the secure sharing of clinical data between health care providers and organizations**
- Patient information can be shared with all organizations using Epic as well as with the Department of Defense, Dignity Health, the VA, Walgreens in-store clinics, and multiple regional health information exchange organizations. Connections facilitated through eHealth Exchange
- Connections can often be established and external data downloaded automatically and made available to clinicians at the point of care
- Users can manually check to see if there is data for their patient across hundreds of linked healthcare systems
- Specific data, such as current problems, allergies, medications, and immunizations may be available for reconciliation with local records to provide a more complete view of patient information

Powered by



## Carequality

- **A national non-profit public-private partnership operated by The Sequoia Project providing a standardized interoperability framework to link data sharing networks**
- Multiple electronic medical record and other health information technology vendors are currently able to exchange patient data via Carequality including AthenaHealth, eClinicalWorks, Epic, NextGen, and Surescripts
- Many others are in the process of implementing this functionality including the CommonWell Health Alliance (including Allscripts, Cerner, Evident, Greenway, and McKesson), GE Healthcare, Glenwood Systems, Kno2, Netsmart, OneRecord, and multiple regional health information exchanges
- In addition to current clinical document exchange functionality, Carequality is in the process of developing standards to support the nationwide exchange of patient event notifications, images, and referrals

For further information on the tools described in this brochure please contact:

Phone: 866-961-8589

E-mail: [SutterLinkSupport@sutterhealth.org](mailto:SutterLinkSupport@sutterhealth.org)

Call for referral assistance:  
Phone: 888-834-1788



## Interoperability Tools

### Connect to Sutter's Electronic Health Record (EHR)



## Sutter Community Connect

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- **Allows community providers to implement and utilize the full functionality of Sutter's state-of-the-art electronic health record and office management applications in their care center**
- Subsidized model that is less expensive than what a full Epic implementation would cost if purchased independently
- Implementation and ongoing support provided by Sutter Physician Services (SPS)
- Participating practices are configured with their own "Service Area" within Sutter EHR allowing them to maintain the privacy of their business operations while benefiting from full integration of clinical data and communications with other Sutter EHR users
- Users have role-based access to patient records including all care provided across the Sutter system, by other SCC users, and thousands of other providers around the country through Epic's Care Everywhere health information exchange platform
- Allows users to run their practice using Epic's registration, scheduling, billing, and other business applications
- Includes access to Sutter's nationally recognized My Health Online (MHO) patient health record and portal
- Considered a "certified EHR" for purposes of CMS requirements for Meaningful Use, PQRS, and MIPS/MACRA



## SutterLink

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- **Secure, web-based portal access to Sutter EHR available to community providers, their office staff and others who require access to information within Sutter EHR**
- Clinical content includes: Provider notes, lab results, diagnostic images, and ECGs
- Providers may place orders, receive results, and communicate securely with other users of Sutter EHR
- **Office staff may pend orders for provider signature, submit and manage referrals / authorizations, access information required for billing and office operations**
- Web-based form is available to allow practices to efficiently request and manage access for authorized individuals
- Event Monitor notifies users of Admissions, Discharges, and Test Results
- **Patent Eligibility and Benefits can be Viewed / Updated**
- **RAs can be pulled and Reprocessing Claim Requests can be submitted**
- **Referrals / authorizations can be submitted along with attached clinical documentation to requests**
- **Referral Messaging can be submitted for Changes / Updates to existing Referrals / Authorizations**
- Free to qualified providers



## Direct Secure Messaging

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- **Allows healthcare organizations and providers to securely "push" patient-related messages and information from one system to another**
- Sutter EHR automatically sends Transitions of Care messages via DSM at the time of hospital discharge and ambulatory referrals
- Sutter users have the ability to manually send a Direct message with an attached patient summary to any of the half-million providers across the country with a Direct address
- Support care transitions, care coordination and referrals, as well as other cases where clinical information must be sent securely between systems

## Other Types of Interfaces:

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- Traditional HL7 Interfaces
- Web services for mobile access
- File exchange (e.g. for Lab results, patient lookup or support for professional billing)

