ORDER OF THE HEALTH OFFICER No. C19-06  
(LIMITATIONS ON HOSPITAL VISITORS)  
DATE ORDER ISSUED: March 13, 2020  

Please read this Order carefully. Violation of or failure to comply with this Order constitutes a misdemeanor punishable by fine, imprisonment, or both. (California Health and Safety Code §§ 120295, et seq.)

Summary: The virus that causes Coronavirus 2019 Disease ("COVID-19") is easily transmitted, especially in group settings, and it is essential that the spread of the virus be slowed to protect the ability of public and private health care providers to handle the influx of new patients and safeguard public health and safety. Many patients of hospitals are being treated for health conditions that make them particularly vulnerable to suffering the most serious complications of COVID-19 infection, including death. Also, medical personnel and other essential staff of hospitals will likely experience increased stress associated with providing excellent care during this public health emergency. It is critical to protect both populations from avoidable exposure to pathogens. Visitors to hospitals may carry the COVID-19 virus but may not display symptoms or may have mild symptoms. Such visitors can unwittingly pass the virus on to patients and staff. Because of the risk of the rapid spread of the virus, and the need to protect all members of the community, especially including patients and health care providers, this Order restricts Visitors and Non-Essential personnel from all Hospitals within the City and County of San Francisco (the “City”).

This Order is in effect from 8 a.m. on March 14, 2020. It must be implemented as quickly as possible and will continue for seven weeks through April 30, 2020, subject to the limited exceptions and under the terms and conditions more particularly set forth below. This Order is based on the California Department of Public Health and United States Centers for Disease Control and Prevention guidelines issued March 11, 2020. The Health Officer may revise this Order as the situation evolves, and covered facilities must stay updated by checking the Department of Public Health website (sfdph.org) regularly.

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO (THE "HEALTH OFFICER") ORDERS:

1. Effective as of 8:00 a.m. on Saturday March 14, 2020 and continuing until 11:59 p.m. on April 30, 2020, the staff of each Hospital, as that term is defined in Section 20 below, shall, as quickly as can be implemented, exclude from entry or access to its Premises any Visitors and Non-Essential Personnel including, but not limited to, visitors of patients at the Hospital. Such Visitors and Non-Essential Personnel, including, but not limited to, family members of patients and authorized decision-
ORDER OF THE HEALTH OFFICER No. C19-06

makers, are ordered not to visit any Hospital except as expressly permitted by this Order under limited exceptions as described in Section 11 below.

2. To the maximum extent possible, each Hospital must discourage Non-Essential Patient Movement, as defined in Section 14 below, onto, off of, and within the Hospital’s Premises, as that term is defined in Section 14 below, where feasible. Whenever a Hospital patient leaves the Hospital’s Premises, the patient is ordered to comply with the social distancing practices issued by the San Francisco Department of Public Health on March 6, 2020 and updated on March 13, 2020 (the “Social Distancing Recommendations”), a copy of which is attached to this Order and incorporated by this reference, as well as the guidance regarding gatherings issued by the California Department of Public Health (“CDPH”) on March 11, 2020 (available online at https://www.cdph.ca.gov/Programs/CID/DCDC/CDPH%20Document%20Library/Gathering_Guidance_03.11.20.pdf) and the “Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission” issued by the United States Centers for Disease Control and Prevention (“CDC”) on or around March 11, 2020 (available online at https://www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf), including as these items are updated in the future.

3. This Order is issued based on evidence of increasing occurrence of COVID-19 within the City and throughout the Bay Area, scientific evidence and best practices regarding the most effective approaches to slow the transmission of communicable diseases generally and COVID-19 specifically, and evidence that the age, condition, and health of a significant portion of the patient population of Hospitals places them at risk of serious health complications, including death, from COVID-19. Due to the outbreak of the COVID-19 virus in the general public, which is now a pandemic according to the World Health Organization, there is a public health emergency throughout the City. The rate of patients accessing healthcare for COVID-19 related treatment is expected to increase in the coming days and weeks, further increasing burdens and demands on regional medical personnel and exposing those personnel to additional risk of infection. It is therefore critical to minimize avoidable exposure to COVID-19 whenever possible. This order is being issued because some individuals who contract the COVID-19 virus have no symptoms or only mild symptoms, which means they may not be aware they are carrying the virus into a Hospital. Finally, by reducing the spread of the COVID-19 virus within Hospitals, this Order helps preserve critical and limited healthcare capacity in the City and the people who provide care.

4. This Order also is issued in light of the existence of 21 cases of COVID-19 in the City, as well as at least 117 reported cases and at least one death in the Bay Area, as of 10:00 a.m. on March 13, 2020, including a significant and increasing number of assumed cases of community transmission and likely further significant increases in transmission. Widespread testing for COVID-19 is not yet available but is expected
to increase in the coming days. This Order is necessary to slow the rate of spread and the Health Officer will re-evaluate it as further data becomes available.

5. This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed (as supplemented on March 11, 2020 and March 13, 2020), the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer, and the CDPH guidance referred to in Section 2 above, as each of them have been and may be supplemented.

6. This Order is also issued in accordance with, and incorporates by reference the March 12, 2020 Executive Order (Executive Order N-25-20) issued by Governor Gavin Newsom. Executive Order N-25-20 expressly orders that “[a]ll residents are to heed any orders and guidance of state and local public health officials, including but not limited to the imposition of social distancing measures, to control the spread of COVID-19.”

7. Each Hospital must, within 48 hours of receipt of this Order, develop and implement a written plan (“COVID-19 Plan”). This Order does not require a Hospital to create any new documentation if it already has written policies or other written guidance that address the requirements for the COVID-19 Plan. The plan must comply with applicable guidance from the United States Centers for Disease Control and Prevention (“CDC”) (available online at www.cdc.gov) and the California Department of Public Health (“CDPH”) (available online at www.cdph.ca.gov) regarding the screening of patients, staff, and visitors for signs of COVID-19 or other illness. The COVID-19 Plan must also address other applicable COVID-19-related guidance, including steps to reduce the risk of COVID-19 transmission by authorized visitors (such as through hand washing, masking, maintaining at least six feet distance from other people, and limiting the duration of visits, as appropriate). Nothing in this Order prohibits a Hospital from taking steps more protective against transmission of COVID-19 than guidance provided by the CDC or CDPH in its plan. Each Hospital must update its COVID-19 Plan when new COVID-19 recommendations or requirements are issued by the CDC or CDPH or as otherwise required by law. See the COVID-19 Guidance (discussed in Section 10 below) for more information about the COVID-19 Plan.

8. Each Hospital’s COVID-19 Plan must also include a requirement that any employee or other staff member who is sick or does not pass the required screening must be immediately sent home and not return to work until feeling better or authorized to return by a physician. If a Hospital is unable to immediately send home any such employee or staff member, then the Hospital must (1) prevent that staff member from engaging in any patient care or contact (except in an emergency when the
ORDER OF THE HEALTH OFFICER No. C19-06

Hospital is doing whatever it can to protect patients) and (2) immediately notify its respective licensing entity and seek guidance from that entity. This Order is based in part on the Social Distancing Recommendations, which state that the "general public should avoid going to medical settings such as hospitals, nursing homes and long-term care facilities, even if [they] are not ill."

9. If a Hospital learns that any patient or staff member who is, or within the two weeks prior was, working at the Hospital tests positive for COVID-19, then the Hospital must immediately (within 1 hour) notify the Department of Public Health and meet any other applicable notification requirements.

10. Attached as part of this Order is written guidance to Hospitals ("COVID-19 Guidance") issued by the Health Officer. The Health Officer or designee may revise the COVID-19 Guidance in writing from time to time. Each Hospital should periodically check the DPH website (sfdpd.org) to confirm it is following the most recent COVID-19 Guidance. Each Hospital must follow the COVID-19 Guidance when applying this Order.

11. This Order restricts physical contact between Hospital patients, Visitors and Non-Essential Personnel. When Visitors and Non-Essential Personnel seek to visit or contact a patient, there are two ways a Hospital may facilitate contact. First, each Hospital must make reasonable efforts to facilitate such contact by other means (such as telephone or videoconference) that do not expose the patient to in-person contact. Second, each Hospital may authorize Necessary Visitation (as defined in the following paragraph) on a case-by-case basis using the following protocol.

"Necessary Visitation" means a visit or contact that is based on urgent health, legal, or other issues that cannot wait until after the duration of this Order. If the needs and context of a particular request for Necessary Visitation justifies a temporary exception to this Order, then the Hospital Administrator may arrange for Necessary Visitation of a Hospital patient. For purposes of this Order, the Hospital Administrator may act through a designee. The decision about whether the needs and context justify a temporary exception is left to the determination of the Hospital Administrator, who must make the decision based on this Order and the COVID-19 Guidance. Necessary Visitation also includes support persons for minors (those under 18 years old) or for persons with developmental disabilities who require assistance. Also, any Necessary Visitation permitted under this Section must be done subject to requirements of the COVID-19 Guidance and as otherwise deemed appropriate by the Hospital. For example, Necessary Visitation must include appropriate steps to protect patients from exposure to the COVID-19 virus, which might include hand washing, masking, maintaining at least six feet distance from other people, and a short duration of visit as appropriate. Visitors permitted under this paragraph are ordered to comply with all conditions of visitation imposed by
the Hospital at the time of entry or access to the Premises.

12. If any Visitor or Non-Essential Person refuses to comply with this Order; then the Hospital may contact the San Francisco Police Department to request assistance in enforcing this Order. The Hospital shall take whatever steps are possible within the bounds of the law to protect patients and staff from any such visitor or person who refuses to comply with this Order. For example, a Hospital should contact facility security and ask the unauthorized visitor or person to comply with conditions of visitation imposed by the Hospital. Even if a Visitor or Non-Essential Person otherwise complies with the facility's visitation protocols as outlined in this paragraph, that individual is still in violation of this Order if the individual’s presence is not a Necessary Visitation under Section 7 above.

13. This Order does not restrict first responder access to the Hospital’s Premises during an emergency. Further, this Order does not restrict local, state or federal officers, investigators, or medical or law enforcement personnel from carrying out their lawful duties on the Hospital’s Premises. Persons other than first responders permitted access under this paragraph must comply with all conditions of visitation imposed by the Hospital at the time of entry or access to the Hospital’s Premises when feasible.


a) “Visitors and Non-Essential Personnel” are employees, contractors, volunteers, or members of the public who do not perform treatment, maintenance, support, or administrative tasks deemed essential to the healthcare mission of the Hospital. Refer to the COVID-19 Guidance for more information. This term includes family members and loved ones of patients and those who have legal authority to make healthcare or other legal decisions for a patient. The Ombudsperson is an authorized visitor and is not included in this term, but the Ombudsperson must still follow all conditions of visitation imposed by the Hospital and should also try to avoid non-essential visits. Nothing in this Order prohibits a patient from seeking care at any Hospital or at any clinic or other location providing health care or other services on the Hospital’s Premises.

b) “Non-Essential Patient Movement” means travel off, onto or within the Hospital’s Premises by a patient other than for specific treatment or pressing legal purposes as described more fully in the COVID-19 Guidance.

c) “Premises” includes, without limitation, the buildings, grounds, facilities, driveways, parking areas, and public spaces within the legal boundaries of each Hospital within the City.
15. This Order shall be effective until 11:59 p.m. on April 30, 2020, or until it is earlier rescinded, superseded, or amended by the Health Officer or by the State Public Health Officer, in writing. It is possible this Order will be extended for the protection of Hospital patients based on conditions at that time.

16. While this Order is in effect, the Hospital must provide copies of the Order in all of the following ways: (1) post this Order on the Hospital website (if any); (2) post this Order at all entrances to the Hospital; (3) provide this Order to each Hospital patient; (4) provide this Order to any authorized decision maker for each Hospital patient if not the patient, including any conservator; (5) provide this Order to the Hospital Ombudsperson (if any); and (6) offer it to anyone who visits the Hospital or who contacts the Hospital seeking to visit.

17. Each Hospital must within 12 hours of receipt of this Order notify its respective licensing entity (whether the California Department of Public Health or otherwise) of the existence of this Order regarding the Hospital.

18. The Health Officer will continue to assess the quickly evolving situation and may, at any time or from time to time, modify or extend this Order, or issue additional orders, related to COVID-19.

19. If any subsection, sentence, clause, phrase, or word of this Order or any application of it to any person, structure, gathering, or circumstance is held to be invalid or unconstitutional by a decision of a court of competent jurisdiction, then such decision will not affect the validity of the remaining portions or applications of this Order.

20. This Order applies to each facility listed below (each a Hospital):

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Street Address</th>
<th>ZIP</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. California Pacific Medical Center - Davies Campus</td>
<td>601 Duboce Ave</td>
<td>94117</td>
</tr>
<tr>
<td>2. California Pacific Medical Center - Mission Bernal Campus</td>
<td>3555 Cesar Chavez</td>
<td>94110</td>
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<tr>
<td>3. California Pacific Medical Center - Van Ness Campus</td>
<td>1101 Van Ness Ave</td>
<td>94109</td>
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<tr>
<td>4. Chinese Hospital</td>
<td>845 Jackson St</td>
<td>94133</td>
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<td>5. Kaiser Foundation Hospital - San Francisco</td>
<td>2425 Geary Blvd</td>
<td>94115</td>
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<tr>
<td>6. Laguna Honda Hospital &amp; Rehabilitation Center</td>
<td>375 Laguna Honda Blvd</td>
<td>94116</td>
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<tr>
<td>7. Priscilla Chan And Mark Zuckerberg San Francisco General Hospital</td>
<td>1001 Potrero Ave</td>
<td>94110</td>
</tr>
<tr>
<td>8. Saint Francis Memorial Hospital</td>
<td>900 Hyde St</td>
<td>94109</td>
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ORDER OF THE HEALTH OFFICER No. C19-06

9. St. Mary's Medical Center  450 Stanyan St  94117
10. UCSF Medical Center  505 Parnassus Ave  94143
11. UCSF Medical Center At Mission Bay  1975 4th Street  94158
12. UCSF Medical Center At Mount Zion  1600 Divisadero St  94115

Acute Psychiatric Hospitals:

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Street Address</th>
<th>ZIP</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. California Pacific Medical Center D/P APH</td>
<td>2323 Sacramento St</td>
<td>94115</td>
</tr>
<tr>
<td>2. California Pacific Medical Center Davies Campus Hospital D/P APH</td>
<td>601 Duboce Ave</td>
<td>94117</td>
</tr>
<tr>
<td>3. Jewish Home &amp; Rehab Center</td>
<td>302 Silver Ave</td>
<td>94112</td>
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<tr>
<td>4. Langley Porter Psychiatric Institute</td>
<td>401 Parnassus Ave</td>
<td>94143</td>
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<tr>
<td>5. Saint Francis Memorial Hospital D/P APH</td>
<td>900 Hyde St</td>
<td>94109</td>
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<tr>
<td>6. Zuckerberg San Francisco General Hospital D/P APH</td>
<td>1001 Polkero Ave</td>
<td>94110</td>
</tr>
<tr>
<td>7. St. Mary's Medical Center D/P APH</td>
<td>450 Stanyan St</td>
<td>94117</td>
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A HOSPITAL PATIENT OR THE PATIENT'S AUTHORIZED LAWFUL REPRESENTATIVE MAY CONTACT A REPRESENTATIVE OF THE HOSPITAL TO SEEK CLARIFICATION OF ANY PART OF THIS ORDER BY CONTACTING PATIENT SERVICES OF THE FACILITY.

IF A PATIENT OR THE PATIENT'S AUTHORIZED LAWFUL REPRESENTATIVE OBJECTS TO THE APPROPRIATENESS OF THE LIMITATION ON ACCESS CONTAINED IN THIS ORDER, THEN THE PATIENT OR LAWFUL AUTHORIZED REPRESENTATIVE MAY RAISE CONCERNS WITH THE HOSPITAL. THE HOSPITAL SHOULD RESPOND TO THE CONCERN WITHIN 2 BUSINESS DAYS IF POSSIBLE. IF A RESPONSE IS NOT RECEIVED WITHIN 2 BUSINESS DAYS OF RECEIPT OF THE OBJECTION, THEN THE OBJECTION WILL BE CONSIDERED NOT GRANTED.

IT IS SO ORDERED:

[Signature]

Tomás J. Aragón, MD, DrPH, Health Officer of the City and County of San Francisco

Date: March 13, 2020