

## Disaster Relief Support from VSP and MetLife

To our Sutter employees impacted by the West Coast wildfires:

Support is available to you from Vision Service Plan (VSP) and MetLife if you have been impacted by the recent West Coast wildfires. These benefits are available to you whether you are enrolled in a Sutter-sponsored vision or legal plan or not.

### VSP:

- **VSP Plan Participants** – If you are enrolled in a Sutter-sponsored vision plan through VSP and your glasses or contacts have been lost or damaged as a result of the West Coast wildfires, please call VSP at 800-877-7195 for information on how to replace your glasses or contacts.
- **Non-VSP Participants** – If you are not enrolled in a Sutter-sponsored vision plan through VSP and your glasses or contacts have been lost or damaged as a result of the West Coast wildfires, contact your [local Red Cross chapter](#) and request a “VSP Eyes of Hope Disaster Relief” gift certificate.

### MetLife:

- **MetLife – Emergency Response Legal Assistance** - In response to the wildfires in California, Montana, Oregon, Utah and Washington, MetLife Legal Plans is offering free attorney document review and consultation services to all Sutter Health employees. You do not have to be currently enrolled in the legal plan to contact an attorney for help with issues related to this event.

This would allow you to contact an attorney for consultation and document review for issues such as:

- Reviewing documents related to federal aid and insurance claims
- Providing consultation for identity theft issues due to lost personal documents
- Answering questions about damaged property for renters or homeowners
- Providing advice on dealing with creditors and bill collectors

This free assistance is available through 12/31/2021. To get connected to an attorney, call the MetLife Legal Plans Customer Service Center at 800.821.6400. You will need to identify yourself as Sutter Health employee, provide the last four digits of your SSN or employee number and indicate that you are interested in the document review and consultation services being offered as part of Emergency Response Legal Assistance.

- **Auto and/or Home Policyholders through MetLife Auto & Home, a business that is now part of the Farmers Insurance Group**– Employees who carry auto and/or home policies and need to file a claim due to the wildfires, customer resources are available 24/7. Call 1-800-854-6011 to file a claim.

If you have general benefits questions call the Sutter Health Employee Line at 855-398-1631 or 916-297-8300 Monday-Friday, 7 a.m.-5 p.m. PST.