At Sutter Health, we work to extend our reach beyond the walls of our hospitals and care facilities and into the broader community. As part of our not-for-profit mission, Sutter Health invests millions of dollars back into the communities we serve. Through these investments and community partnerships, we’re providing and preserving vital programs and services, thereby improving the health and well-being of communities, families and patients. However, we also recognize that each community we serve is unique, with their own strengths and opportunities that we should consider as we develop a strategy for success.

By regularly assessing and identifying community needs through our Community Health Needs Assessments (CHNAs), we are able to strategically invest in programs that provide critical support to the underserved.
2019–2021 CHNA HEALTH PRIORITIES BY COUNTY

Counties
- Alameda
- Contra Costa
- Lake
- Marin
- San Francisco
- San Mateo
- Santa Clara
- Santa Cruz
- Sonoma

CHNA Health Priorities
- Healthcare access and delivery
- Economic security
- Community engagement
- Behavioral health
- Food security
- Education
- Housing and homelessness
- Oral/dental health
- Child/maternal health
- Safety from violence
- Cancer
- Cardiovascular disease
2019–2021 INVESTMENT STRATEGY

Our investment strategy is based on needs identified through Community Health Needs Assessments, which are conducted every three years in collaboration with other healthcare providers, public health departments, key informant interviews and focus groups, and a variety of community organizations.

While each Sutter Bay Area affiliate conducts a CHNA at the local level, the five health priorities below bring together some of the overarching issues that span the region.

Sutter Health affiliates that selected each of these health priorities served the following percentages of the total Bay Area population. For example, Sutter Bay Area hospitals that prioritized healthcare access and delivery served 98.5% of the total Bay Area population (4,137,992 individuals).

Total Bay Area Population: 4,202,238
SUTTER HEALTH BAY AREA AFFILIATES

EMPLOYEES: 27,000+

Medi-Cal patients served 150,279

Charity Care patients served 27,887

1 in 10
Medi-Cal patients in the Bay Area received care at a Sutter affiliate in 2019
Total 2019 Bay Area quantifiable community benefit expenditures: $522.5 MILLION

In addition to the above, total 2019 Bay Area Unreimbursed Cost of Medicare: $1.1 Billion
SUTTER HEALTH BAY AREA PROGRAM OUTCOMES

Our community health partners are required to report programmatic outcomes and measurable impacts on the communities they serve. This report presents snapshots of some of those measures as they relate to identified health priorities, as well as stories that illustrate the difference that our investments make.

<table>
<thead>
<tr>
<th>ORGANIZATIONS SUPPORTED</th>
<th>PEOPLE SERVED</th>
<th>ENCOUNTERS</th>
<th>HEALTH SCREENINGS</th>
</tr>
</thead>
<tbody>
<tr>
<td>341</td>
<td>318,067</td>
<td>1,156,713</td>
<td>25,147</td>
</tr>
</tbody>
</table>
HEALTHCARE ACCESS AND DELIVERY
Bridge gaps due to financial, racial/ethnic, language, cultural, ability and geographic barriers. Maximize prevention, early intervention and treatment of health conditions.

115 Organizations supported
212,846 People served
12,213 Connected to a primary care physician
5,547 Surgeries & other procedures provided
7,168 Enrolled in insurance

BEHAVIORAL HEALTH
Support mental, emotional, and social well-being. Expand treatment availability and accessibility through culturally sensitive and innovative initiatives such as peer counseling, stigma reduction, integration of mental health with physical health, and substance use disorder treatment.

114 Organizations supported
9,068 Connected to mental health services

HOUSING AND HOMELESSNESS
Relieve housing insecurity and its negative impacts on physical and behavioral health. Housing is foundational to meeting other basic needs. Invest in emergency shelters and transitional and long-term housing programs. Enhance access through housing navigation and case management services.

38 Organizations supported
52,961 People served
10,463 Connected to housing
180,522 Meals provided

SAFETY FROM VIOLENCE
Prevent and address the effects of interpersonal and community violence through awareness education, community building, and supportive programs for parenting, early childhood and domestic violence.

30 Organizations supported
1,243 People case-managed

ECONOMIC SECURITY
Facilitate the income and employment stability that provides access to other resources promoting health — good schools, healthcare, healthy food, safe housing and neighborhoods, and time for self-care. Connect low-income families to income supports. Provide meals and groceries to those experiencing food insecurity. Boost self-sufficiency through job skills training, workforce development, financial education and coaching.

61 Organizations supported
44 Youth workforce program partners
58,294 People served
12,105 Connected to social services
Alta Bates Summit Medical Center is the East Bay’s largest private, not-for-profit medical center with three campuses in Oakland and Berkeley. These cities are located in Northern Alameda County, where about one in six of all residents lives below 100% of the federal poverty level, and nearly one in five children lives below the poverty level. White residents make up the largest ethnic group, and Asian, Latinx and Black populations are the second, third and fourth largest populations, respectively.

**EMPLOYEES:** 4,351

**PHYSICIANS:** 1,246

Medi-Cal patients served

24,031

Charity Care patients served

5,127

Subsidized Health Services

$2,233,900

Research

$286,533

Other Benefits for the Poor & Underserved

$3,762,205

Other Benefits for the Broader Community

$3,897,177

Charity Care

$13,629,308

Unreimbursed Cost of Medi-Cal

$74,220,764

Other Public Programs

$7,783,979

**Total 2019 quantifiable community benefit expenditures:**

$105.8 MILLION

Unreimbursed Cost of Medicare

$166,339,084
A Bridge from the Sidewalk to Services

Community Cabins in Oakland provide vital temporary shelter to help homeless people make the transition from the street to housing. Since late 2017, the city program has launched seven sets of cabins serving more than 600 people, with each site chosen for its proximity to a large existing homeless encampment.

To make this happen, it also takes individuals who are committed to assisting the homeless — people like Angela, a housing navigator with Community Cabins. Angela joined the program in 2019, but she'd been working to serve homeless people for years as an outreach case manager for the cities of Oakland and Alameda.

“It’s challenging work,” she says. But if one person can get housed, if one person can get into a drug program, if one person can stop using, she stays motivated. She knows it's the little things that can help turn a person's life around. Just having an identification card can give a person a sense of “being somebody,” she says. And seeing that change in one person never fails to make her happy.
Alta Bates Summit Medical Center

Community Investment Outcomes

<table>
<thead>
<tr>
<th>Category</th>
<th>Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>16 ORGANIZATIONS SUPPORTED</strong></td>
<td></td>
</tr>
<tr>
<td><strong>24,265 PEOPLE SERVED</strong></td>
<td></td>
</tr>
<tr>
<td><strong>14,194 ENCOUNTERS</strong></td>
<td></td>
</tr>
<tr>
<td><strong>4,581 HEALTH SCREENINGS</strong></td>
<td></td>
</tr>
<tr>
<td><strong>BEHAVIORAL HEALTH</strong></td>
<td></td>
</tr>
<tr>
<td>3,074 Provided with behavioral health services</td>
<td></td>
</tr>
<tr>
<td>727 Classes, workshops &amp; support group meetings provided</td>
<td></td>
</tr>
<tr>
<td><strong>HOUSING AND HOMELESSNESS</strong></td>
<td></td>
</tr>
<tr>
<td>227 Residents stabilized in existing housing</td>
<td></td>
</tr>
<tr>
<td>181 Residents moved into housing</td>
<td></td>
</tr>
<tr>
<td>42 People housed in homeless shelters</td>
<td></td>
</tr>
<tr>
<td><strong>ECONOMIC SECURITY</strong></td>
<td></td>
</tr>
<tr>
<td>4,947 Connected to social services</td>
<td></td>
</tr>
<tr>
<td><strong>HEALTHCARE ACCESS AND DELIVERY</strong></td>
<td></td>
</tr>
<tr>
<td>16,207 People served</td>
<td></td>
</tr>
<tr>
<td>5,293 People seen by a primary care provider</td>
<td></td>
</tr>
<tr>
<td>21 Neighborhood health advocates trained</td>
<td></td>
</tr>
</tbody>
</table>
Building Opportunities for Self-Sufficiency (BOSS)

John had reached the bottom when BOSS helped him turn his life around. As a young man in Oakland, he served as a youth pastor at the Holy Temple Church of God and Christ. He aimed for a career in positive rap music. After his second marriage ended, however, things changed. John experienced depression, started selling drugs and was incarcerated.

When he got out, he was affected by substance use and was re-incarcerated. This time, though, his probation officer insisted that he contact BOSS’s Career Training and Employment Center. There, Walker took career development courses and began building his resume. It took seven months of training and trying before he got a job. At last, he succeeded. “They were very interested in helping you get your life together,” he says.

Today, Walker is a program worker at the Alameda County Social Services Agency, where he helps people get benefits that empower them to change their own lives. “When I was addicted, I took a lot from a lot of people,” he says. “As a former minister, giving back to people is what I do best.”
CALIFORNIA PACIFIC MEDICAL CENTER

CPMC’s three acute care campuses serve San Francisco — 47 square miles that constitute both the smallest county in California and the second most densely populated major city in the U.S. The growth of San Francisco’s population outpaces that of California and is characterized by an increasing average age, increasing Asian/Pacific Islander and Latinx populations, and a decreasing number of Blacks. About one-third of the population is foreign born, making culturally and linguistically competent services an important component of care. San Francisco has a relatively small proportion of households with children, but the number of school-aged children is projected to rise.

EMPLOYEES: 5,162
PHYSICIANS: 1,546

Medi-Cal patients served 32,208
Charity Care patients served 5,758

Health Professions Education $20,031,069
Subsidized Health Services $13,250,439
Research $6,826,579
Other Benefits for the Poor & Underserved $10,396,472
Other Benefits for the Broader Community $450,428
Charity Care $19,543,391
Unreimbursed Cost of Medi-Cal $121,095,914
Other Public Programs $4,417,562

Total 2019 quantifiable community benefit expenditures: $196 MILLION

Unreimbursed Cost of Medicare $270,570,868
A Clinic on Wheels Comes to the Most Vulnerable

A tie-dye-painted mobile clinic now brings primary healthcare to homeless San Franciscans on their own turf, thanks to support from Sutter Health and California Pacific Medical Center.

The non-profit HealthRIGHT 360 launched its “clinic on wheels” in December 2019. By mid-month, more than 170 people had already received care. Within two small exam rooms, clinicians can treat common problems like wounds, rashes and colds before they develop into serious conditions. The goal is to reduce 911 calls, improve care and save the city money by treating people before they become so sick they need care in an emergency room.

“Sutter and CPMC are proud to provide funds to help acquire and equip this medical bus,” said Dr. Warren Browner, CEO of California Pacific Medical Center. “HealthRIGHT 360 addresses the healthcare needs of the city’s homeless population, including medical issues related to complications from behavioral health and substance use issues, with a focus on people seeking services in the high-need Tenderloin neighborhood.”
## California Pacific Medical Center

### Community Investment Outcomes

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>People Served</td>
<td>57,258</td>
</tr>
<tr>
<td>Organizations Supported</td>
<td>76</td>
</tr>
<tr>
<td>Encounters</td>
<td>654,505</td>
</tr>
<tr>
<td>Received Child Development Services</td>
<td>1,471</td>
</tr>
</tbody>
</table>

### Access to Care
- **47** Organizations supported
- **4,627** Surgeries & other procedures provided
- **1,462** Enrolled in insurance

### Food Security, Healthy Eating and Active Living
- **23** Organizations supported
- **2,363,814** Meals provided
- **4,483** Provided with nutrition education

### Housing Security and an End to Homelessness
- **16** Organizations supported
- **1,582** Connected to housing

### Safety from Violence and Trauma
- **14** Organizations supported
- **953** Classes, workshops & support group meetings

### Social, Emotional and Behavioral Health
- **39** Organizations supported
- **5,902** Connected to behavioral health services
- **10,281** Connected to social services
Once Homeless, Now Headed to Grad School

Melissa knew she needed support to get her life on track after she and her baby, Andrew, became homeless. She found it at Compass Family Services in San Francisco.

She put Andrew in safe childcare at Compass Children’s Center. Compass helped her find housing and connected her to Legal Link to finalize her divorce. She was able to finish her bachelor’s degree. Through it all, she kept regular appointments with Compass Behavioral Health Services, which she continues to this day.

With Compass Aftercare by her side, Melissa has learned to become an advocate for herself and her son. Together, they’re headed toward a future she could only dream of a few years ago. While Andrew continues his early childcare at Compass Children’s Center, Melissa is planning to go to graduate school. Her calling, she says, is to become a social worker and help families like hers.

“With Compass Aftercare, if you stick with it, you’re going to succeed,” says Melissa. “I feel like I’ve accomplished a lot this past year, but I have a lot of goals I still want to accomplish in 2020... they’re my dreams.”
EDEN MEDICAL CENTER

Eden Medical Center is a modern, LEED-certified facility that combines compassionate, patient-centered care and state-of-the-art technology. The hospital has 130 beds and serves as the regional trauma center for Southern Alameda County. The surrounding community is highly diverse. The two largest ethnic groups are Asian and Latinx. White and Black populations are the third and fourth largest, respectively. Economic security has a significant impact on health outcomes. In Southern Alameda County, more than one in 10 of all residents and more than one in seven children live in poverty, both exceeding the county statistic.

EMPLOYEES: 1,261
PHYSICIANS: 526

Medi-Cal patients served 10,684
Charity Care patients served 2,946

Health Professions Education $11,804
Subsidized Health Services $598,906
Research $371
Other Benefits for the Poor & Underserved $1,539,398
Other Benefits for the Broader Community $297,340
Charity Care $7,229,208
Unreimbursed Cost of Medi-Cal $9,410,627
Other Public Programs $27,073

Total 2019 quantifiable community benefit expenditures: $19.1 MILLION

Unreimbursed Cost of Medicare $52,698,188
Boosting Social, Emotional and Academic Success

High school has always been challenging, but it’s even more so in today’s complex world. That’s why Castro Valley High School opened a Wellness Center in 2017 to facilitate connection and well-being among its 3,000 students. The center was designed with the understanding that it’s impossible to promote academic achievement without also supporting social and emotional health.

The Wellness Center serves more than 500 students, hosting 2,000 visits each year.

“The Wellness Center has allowed us to build an incredible range of interventions to provide more appropriate supports for students,” says principal Blaine Torpey. “The interventions include group counseling, individual counseling and, probably most importantly, a place to go and connect. We have not only removed the stigma of ‘going to the office,’ we have signaled to the entire school community that wellness and the consideration of the whole child is of value, a priority and a central part of our mission.”
# Eden Medical Center

## Community Investment Outcomes

<table>
<thead>
<tr>
<th>Category</th>
<th>Outcome</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Behavioral Health</strong></td>
<td>2,741</td>
<td>Provided with behavioral health services</td>
</tr>
<tr>
<td></td>
<td>374</td>
<td>Classes, workshops &amp; support group meetings provided</td>
</tr>
<tr>
<td><strong>Healthcare Access and Delivery</strong></td>
<td>14,651</td>
<td>People served</td>
</tr>
<tr>
<td></td>
<td>3,426</td>
<td>People seen by a primary care physician</td>
</tr>
<tr>
<td></td>
<td>5,004</td>
<td>Connected to social services</td>
</tr>
<tr>
<td><strong>Housing and Homelessness</strong></td>
<td>8,412</td>
<td>Connected to housing</td>
</tr>
<tr>
<td></td>
<td>2,503</td>
<td>Connected to social services</td>
</tr>
<tr>
<td><strong>Economic Security</strong></td>
<td>2,658</td>
<td>People with increased access to affordable, healthy food</td>
</tr>
</tbody>
</table>

12 ORGANIZATIONS SUPPORTED

24,049 PEOPLE SERVED

7,390 ENCOUNTERS
‘Housing First’ Makes the Difference

When Jasmine’s partner left her and her children, she faced the unimaginable. They had nowhere to live and no way to pay rent.

Desperate to protect her children, Jasmine found shelter for her family with Abode Services’ assistance. Once she secured permanent supportive housing, she was able to pursue her dream of becoming a nurse. She took college classes and recently earned her licensed vocational nursing degree. She soon found full-time work in a skilled nursing facility.

Today, Jasmine is able to fully support her young family. They have a secure future that only the foundation of permanent housing can provide.
MILLS-PENINSULA MEDICAL CENTER

Mills-Peninsula Medical Center and its Menlo Park Surgical Hospital campus serve San Mateo County, the 14th largest county in California by population. The geography of San Mateo County occupies 455 square miles of land on the peninsula, including 292 square miles of water and nearly 58 miles of coastline. The county is highly diverse: with more than one-third of residents foreign born and approximately 9% of the population living in linguistically isolated households.

EMPLOYEES: 1,977
PHYSICIANS: 822

Medi-Cal patients served
12,868
Charity Care patients served
3,065

Health Professions Education
$777,703
Subsidized Health Services
$3,653,013
Other Benefits for the Poor & Underserved
$1,892,901
Other Benefits for the Broader Community
$699,922
Charity Care
$7,032,300
Unreimbursed Cost of Medi-Cal
$30,539,160
Other Public Programs
$2,999

Total 2019 quantifiable community benefit expenditures:
$44.6 MILLION

Unreimbursed Cost of Medicare
$117,906,079
Driving Toward Financial Stability

Carlos supports his wife and three young daughters by working for several delivery services. When he found himself at the repair shop more than at work, he was deeply worried. It was time to buy a reliable car, but he wasn’t sure if he could afford one.

Then he saw an ad for the DriveForward program at Peninsula Family Services. DriveForward provides affordable loans to help people like Carlos buy good, used cars. The program also teaches people how to repair their credit scores.

Through DriveForward, Carlos was able to buy a hybrid electric car, funded in part with $4,000 from the Peninsula Clean Energy incentive program. He also attended a financial empowerment workshop and consolidated his credit to become more financially stable.

Today, his whole family is involved in budgeting and saving for their future. They’ve truly moved forward.
Mills-Peninsula Medical Center

Community Investment Outcomes

48 ORGANIZATIONS SUPPORTED

45,487 PEOPLE SERVED

18,825 ENCOUNTERS

6,352 HEALTH SCREENINGS

HEALTHCARE ACCESS AND DELIVERY

16 Organizations supported
27,281 People served
1,773 People seen by a primary care physician
698 Surgeries & other procedures provided

ORAL/DENTAL HEALTH

12,104 People served
5,837 Dental health screenings
188 Dental surgeries or procedures provided

MENTAL HEALTH AND WELL-BEING

27 Organizations supported
22,612 People served
755 Support group meetings

HOUSING AND HOMELESSNESS

18,241 People served
1,458 People case-managed
257 Connected to housing
A Match Made for Housing

When Janine’s sons grew up, she faced a conundrum. What should she do with three empty bedrooms? And how could she keep her home in good repair, when a medical condition often kept her off her feet for days or weeks at a time?

In 2017, Janine applied to be a Home Provider with HIP Housing’s Home Sharing Program. The program matches people who have space in their home with people who are searching for an affordable place to live. Staff interviews both the housing providers and rental applicants. They run local reference and background checks. And they follow up to make sure the matches are working well.

Janine now has two people renting bedrooms as part of the Home Sharing Program. The arrangement helps Janine financially, and her Living Together Agreement with her tenants specifies that they help her keep the house neat and tidy. “The whole program is awesome,” Janine says. “I feel like I have a free property manager with HIP Housing!”
Novato Community Hospital is a 40-bed facility known for its quality joint replacement services. The hospital also partners with local schools to provide key resources such as school nurses and athletic trainers. While Marin County is an affluent and relatively healthy county, there are also substantial disparities in socioeconomic status, with areas of concentrated poverty. Marin is also an aging county, presenting challenges for the health of residents.

**EMPLOYEES:** 308  
**PHYSICIANS:** 309

- Medi-Cal patients served: 4,796  
- Charity Care patients served: 869

**Subsidized Health Services**  
$190,447

**Other Benefits for the Poor & Underserved**  
$180,078

**Other Benefits for the Broader Community**  
$26,362

**Charity Care**  
$1,358,009

**Unreimbursed Cost of Medi-Cal**  
$7,027,155

**Other Public Programs**  
$57,598

**Total 2019 quantifiable community benefit expenditures:**  
$8.8 MILLION

**Unreimbursed Cost of Medicare**  
$15,432,000
Well-Child Care, Even in a Crisis

During the COVID-19 crisis and the unexpected shelter-in-place order, many new parents worried about the safety of taking their babies for Well-Child Visits. Yet moms like Donovan wanted to ensure their children still received vaccinations against other childhood diseases on time.

Marin Community Clinics (MCC) was there for her and many other new parents. MCC is the primary care provider to many Marin County patients, and they continued to serve the community responsibly during the pandemic. The clinics set aside family appointment times in the morning after the facility had been thoroughly sanitized. Besides online medical visits, they offered virtual sessions for nutrition education and application assistance for social services.

“I’m very glad the clinic was here for us even during the coronavirus,” says Donovan. “My baby really needed to get vaccines to protect him against other contagious diseases.” MCC has 10 locations throughout Marin County, including two sites in Novato that provide primary, behavioral and dental healthcare.
## Novato Community Hospital

### Community Investment Outcomes

<table>
<thead>
<tr>
<th>Category</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>11</strong> ORGANIZATIONS SUPPORTED</td>
<td></td>
</tr>
<tr>
<td><strong>3,906</strong> PEOPLE SERVED</td>
<td></td>
</tr>
<tr>
<td><strong>10,062</strong> ENCOUNTERS</td>
<td></td>
</tr>
</tbody>
</table>

**ACCESS TO CARE**

- 2,171 People served
- 2,092 Prescriptions filled

**VIOLENCE AND INJURY PREVENTION**

- 1,735 People served
- 258 People case-managed
A Hard Journey Home

Peter has lived in Marin County for more than 35 years, but his life began unraveling just a decade ago after a divorce. “After my wife and I broke up and I lost contact with my kids, it was hard. I just pitched a camp down by the creek in Novato,” he says.

Alcohol abuse coupled with living outdoors worsened his chronic obstructive pulmonary disorder and heart problems. A hospital referral led him to Transition to Wellness, a medical respite program within a larger shelter operated by Homeward Bound of Marin.

Peter had 37 stays at the shelter over four years. Everything changed last November. Case managers at the County of Marin’s Whole Person Care program helped him find permanent housing in San Rafael with a Section 8 voucher.

Today, with a home base, Peter receives care from visiting nurses and physical therapists. He enjoys making home-cooked food and is getting to know his new neighbors. He still has health problems, but he doesn’t have to go to the hospital often, and when he does, he’s discharged much sooner than before. “I was really ill all the time on a repetitive basis,” Peter says. “I’m so happy now.”

Homeward Bound’s Transition to Wellness program served 68 people in 2019, helping them to avoid 971 days of hospital care.
Sutter Delta Medical Center

Sutter Delta Medical Center is a 145-bed, nationally ranked acute care facility in Antioch, a city located in East Contra Costa County. The East Contra Costa community is highly diverse. The two largest ethnic groups are White and Latinx. The third and fourth are Black and Asian, respectively. Despite the fact that one-third of households in the county earn more than $100,000 per year, nearly 13% of East Contra Costa County residents and 18% of children live in poverty.

**EMPLOYEES:** 889  
**PHYSICIANS:** 404

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Professions Education</td>
<td>$91,460</td>
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<tr>
<td>Subsidized Health Services</td>
<td>$2,128,414</td>
</tr>
<tr>
<td>Other Benefits for the Poor &amp; Underserved</td>
<td>$1,099,788</td>
</tr>
<tr>
<td>Other Benefits for the Broader Community</td>
<td>$228,540</td>
</tr>
<tr>
<td>Charity Care</td>
<td>$6,158,791</td>
</tr>
<tr>
<td>Unreimbursed Cost of Medi-Cal</td>
<td>$11,584,484</td>
</tr>
<tr>
<td>Other Public Programs</td>
<td>$121,127</td>
</tr>
</tbody>
</table>

**Total 2019 quantifiable community benefit expenditures:**  
$21.4 MILLION
Opportunity Knocked and Gave Her Confidence

Like many young adults today, Shirley finished high school adrift and unsure about her next steps.

“For three years,” Shirley says, “I was in a state of depression. I felt like I had no skills and no plan. That time just blurs together and every minute of it was wasted.”

For months she applied for entry-level jobs, but didn’t get called in for a single interview. Finally, her mother heard about Opportunity Junction (OJ) and its Administrative Careers Training program, which set her future on its course.

Shirley, originally skeptical, earned four Microsoft Office Specialist Certifications. Still, she lacked confidence competing for jobs with more experienced classmates. Then OJ recommended her to an employer partner. Today she’s been employed for more than a year, picking up more responsibility with each month.

“Because of OJ, I believe in myself and got a job that reflects my intelligence and my potential. I still have a long way to go,” she says, “but OJ gave me the confidence to say, ‘I can do this.’”
Sutter Delta Medical Center

Community Investment Outcomes

11 ORGANIZATIONS SUPPORTED
11,961 PEOPLE SERVED
28,203 ENCOUNTERS
4,417 HEALTH SCREENINGS

BEHAVIORAL HEALTH
- 280 School staff trained in trauma-informed/restorative practices
- 681 Referred to mental health services

HOUSING AND HOMELESSNESS
- 3,828 People served
- 23,793 Encounters
- 3,795 Referred to social services

ECONOMIC SECURITY
- 1,285 People served
- 67 Job training program graduates
- 63 Graduates connected to employment
- 134,754 Healthy meals provided

HEALTHCARE ACCESS AND DELIVERY
- 6,568 People served
- 1,397 People seen by a primary care physician
Caring for the Uninsured

Martha works at a restaurant in Pittsburg, but her employer doesn’t offer health insurance, and it’s too expensive on her limited income. Her healthcare wasn’t a priority until she started feeling ill. She found the RotaCare Pittsburg Free Medical Clinic at St. Vincent de Paul, and was diagnosed with diabetes and hypertension.

Since then, Martha has used many of the free clinic’s services including primary care, flu shots, free pharmaceuticals, diabetes education and healthy-cooking classes. Martha also received a free mammogram, her first ever, with Sutter Health’s sponsorship of a mammogram event at the clinic that provided 50 free mammograms. “I appreciate the volunteers here so much,” says Martha, “even when they lovingly scold me to make lifestyle changes I need to make.”

Built and developed by St. Vincent de Paul of Contra Costa County (SVdP), the small clinic has four exam rooms. It’s a partnership between SVdP and RotaCare Bay Area and is staffed by volunteer medical professionals. The clinic serves the uninsured populations in Antioch, Pittsburg and neighboring communities.

“This clinic is for people who have no other access,” says Hamid Khonsari, M.D., the clinic’s volunteer medical director. “It makes a big impact in the community.”
SUTTER LAKESIDE HOSPITAL

Sutter Lakeside Hospital is proud to serve residents of Lake County with a 25-bed critical access hospital. The facility also provides primary care, surgery and orthopedic consultations at the Sutter Lakeside Medical Practice and Community Clinic. Lake County has an estimated median household income of approximately $40,446, which is about $27,000 less than California overall. Over the past five years, residents have proven their resilience in the face of devastating fires, power shutoffs and economic hardship. The Lake County community has worked cohesively to strengthen resources available to families and build economic stature.

EMPLOYEES: **372**
PHYSICIANS: **321**

Medi-Cal patients served **7,847**
Charity Care patients served **1,093**

Health Professions Education **$224,259**
Subsidized Health Services **$9,169,732**
Other Benefits for the Poor & Underserved **$155,729**
Other Benefits for the Broader Community **$185,837**
Charity Care **$1,358,424**
Other Public Programs **$32,733**

Total 2019 quantifiable community benefit expenditures: **$11.1 MILLION**

Unreimbursed Cost of Medicare **$6,368,430**
A Smart Start for Newborns

Imagine having little support available when you need it most. That was the reality that faced many new parents when they left the hospital after having a baby.

New moms are sleep deprived and often stressed from caring for their newborn. Some feel sad and can’t understand why. Many think they have to wait until their first postpartum doctor’s appointment to mention their concerns, says Alejandra Castellanos, the family resource navigator at Sutter Lakeside Hospital.

To help them, Sutter Lakeside Hospital partnered with Mother-Wise, Lake County Tribal Health, and First 5 Lake County on an innovative campaign called Smart Start. The campaign connects families to resources in many critical ways. One mother needed diapers. Three others were suffering from postpartum depression and needed counseling. Others need a lactation specialist to help them breastfeed. And every mom gets referred to a non-profit that teaches them baby massage to help soothe their newborn.

“Moms need someone to check in on them and ask, ‘What can I help you with? How are you doing and feeling?’” Castellanos says. “Being able to connect them with resources is amazing!”
Sutter Lakeside Hospital
Community Investment Outcomes

19 ORGANIZATIONS SUPPORTED
5,109 PEOPLE SERVED
4,160 HEALTH SCREENINGS

ACCESS TO HEALTH SERVICES
3,109 People served
389 Vaccines provided

SUBSTANCE/DRUG ABUSE
2,000 People served
1,442 Referred to substance use services

COMMUNITY OUTREACH AND ENGAGEMENT
191 Classes provided
116 Provided with nutrition education

CANCER PREVENTION AND SCREENINGS
1,769 People served
Hope Rising in Lake County

What does a community truly need? Where can agencies and non-profits best use their resources? Hope Rising Lake County aims to find out. This partnership of 14 agencies, hospitals and community organizations conducted Lake County’s 2019 Community Health Needs Assessment, gathering twice as much information compared to earlier years.

Hope Rising also works collaboratively to tackle the county’s complex problems posed by homelessness, substance misuse and cancer. “Collectively, our combined resources can spread wider and reach deeper into the areas where meaningful change can occur,” says Allison Panella, Hope Rising executive director. “Our goals are simple. Meet each person where they are with the services they need.”

The annual Hope Rising Innovation Summit seeks to inspire new transformative initiatives. In 2015, the event saw the beginning of Safe Rx Lake County to reduce and prevent misuse of opioids. Since then, the county’s opioid prescription rate has dropped by around 70%. In 2017, the Summit saw the launch of Project Restoration, a transitional living environment for vulnerable populations. Recent summits have given momentum to cross-sector commitments such as the construction of the Hope Rising Center for Transformation, a transitional housing facility that offers wraparound services.
Sutter Maternity and Surgery Center serves Santa Cruz County — 45 square miles that house one of California’s most popular seaside resorts as well as major industries including food harvesting, canning and freezing. The county has a relatively mature population with 52% of the residents aged 35 or older. The senior population, those aged 60 and older, represent 21% of the population. While the county’s largest ethnic group is White, the fastest growing ethnic group is Latinx.

**EMPLOYEES:** 328  
**PHYSICIANS:** 251  

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**Total 2019 quantifiable community benefit expenditures:**  
$4.5 MILLION

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Sober Living Environments

For decades, Encompass Community Services in Santa Cruz has been supporting people like Gustavo on their journey to recovery. Through its Sober Living Environments (SLE), Encompass helps people maintain sobriety and move toward permanent housing. Sober Living Environments provide supportive shared housing where residents can thrive with dignity and respect.

Gustavo first joined Encompass as an SLE resident in 2011. He now manages two of its housing locations and supports 20 residents. “We provide a home and support system when people need it most,” he says. “This program changes lives. I see it every day.”

With a 2019 grant from Sutter Health, Encompass provided safe housing to tenants across Santa Cruz County and made needed improvements to several of its locations.
Sutter Maternity & Surgery Center

Community Investment Outcomes

29 ORGANIZATIONS SUPPORTED
48,370 PEOPLE SERVED
166,020 ENCOUNTERS

BEHAVIORAL HEALTH
15 Organizations supported
14,677 People served
1,066 Connected to substance use services

HEALTHCARE ACCESS AND DELIVERY
6 Organizations supported
30,287 People served
1,338 Enrolled in insurance
10,359 Vaccines provided

HOUSING AND HOMELESSNESS
5 Organizations supported
190 Connected to a shelter
96 Connected to permanent housing

MATERNAL/CHILD HEALTH
4,750 People served
Providing Hope and Home

Kristin went into labor while sleeping in a field. Later, she felt panic as she left the hospital with her newborn daughter Brooklyn. They had nowhere to go. Then she received a call from Pajaro Valley Shelter Services. There was an emergency shelter bed being held for her and her baby.

Pajaro Valley Shelter Services provides a roof over a family’s head during a time of crisis, as well as services to help them build a strong foundation so they can thrive on their own.

Kristin embraced opportunities to develop skills. Today, she has two jobs and is taking online courses. She’s been able to buy a car. “I have savings and I never worry about how I will make ends meet,” she says, “because I have a consistent monthly budget.”

With secure housing in Pajaro’s Transitional Housing program, Kristin is looking toward a future with her children, including a daughter and son who were put into foster care when she was in an abusive relationship. “After years of being told by so many that this was impossible, my oldest daughter has been living with me for over a year, and my son has spent months with us in the past year,” she says.

At Pajaro Valley Shelter Services, 80% of families move into permanent housing; 40 families have bought their own homes. Kristin looks forward to becoming one of them.
First opened in 1867, Sutter Santa Rosa Regional Hospital serves Sonoma County with a new, seismically modern 84-bed acute care facility. While the county has slightly less economic inequality than California as a whole, significant economic disparities along ethnic and regional lines affect access to resources. With a growing Latinx population and a median income of $55,675 for a Latinx household, affordable housing is difficult for families. Child poverty is especially high among Latinx, Black and Native American families in the Santa Rosa area. It’s also notable that 22% of the growing senior population have incomes less than 200% of the federal poverty level.

**EMPLOYEES: 1,035**
**PHYSICIANS: 523**

Medi-Cal patients served
12,343
Charity Care patients served
2,729

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<tr>
<td>Unreimbursed Cost of Medicare</td>
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Cultivating a Love for Veggies and Nature

“It tastes so sweet and juicy!” exclaims a child as she pops another sungold tomato from the vine into her mouth. At the Larkfield Community Garden & Learning Center in northern Santa Rosa, students cultivate their curiosity and love for seasonal veggies, outdoor activity and nature.

The program is a partnership between Community Soil Foundation, Sonoma County Regional Parks, Mark West Union School District and funders such as Sutter Health.

The non-profit launched in 2015 to transform underutilized public land into a vibrant hub of organic food, school gardens and ecological stewardship. Every day of the week, the Larkfield garden hums with bird songs, cooking demos and colorful blooms. After five years, the program staff says they’re seeing improvements in student literacy, healthy eating choices and community wellness. The six-acre site is open to all residents who want to enjoy the walking trails, interactive spaces and volunteer harvest days.
Sutter Santa Rosa Regional Hospital

Community Investment Outcomes

10 ORGANIZATIONS SUPPORTED
36,223 PEOPLE SERVED
146,053 ENCOUNTERS

HOUSING AND HOMELESSNESS
494 People served
42 Connected to employment

EDUCATION
684 Classes & workshops

ACCESS TO CARE
32,795 People served
2,325 Connected to mental health services
6,296 Enrolled in insurance
67 Surgeries & other procedures provided

ORAL/DENTAL HEALTH
1,948 Children served

CARDIOVASCULAR DISEASE, STROKE AND TOBACCO USE
601 People served
1,560 Workshops & classes
The Future Faces of Family Medicine

Medical residents in Sonoma County not only provide care to low-income families, but they’re also attracting a new generation to critical healthcare fields.

The Sutter Santa Rosa Family Medicine Residency (SSRFMR) is a three-year training program affiliated with the University of California, San Francisco, and sponsored by Sutter Health. The 36 resident doctors provide care at the Vista Campus of Santa Rosa Community Health, a Federally Qualified Health Center.

In an innovative program, they also promote better health in the decades ahead through Future Faces of Family Medicine. In this semester-long program, high school students from underserved communities get hands-on medical experience in weekly workshops. The students shadow resident mentors in clinical settings and receive guidance about how to navigate the sometimes difficult path to becoming a doctor, nurse or other healthcare professional.

Sutter Health has sponsored the SSRFMR residency since 1996 and continues to support this program as it meets the challenges of providing care to Sonoma County’s most marginalized citizens.
The Palo Alto Medical Foundation for Health Care, Research and Education (PAMF) is a not-for-profit organization caring for one million patients across Alameda, Contra Costa, San Mateo, Santa Clara and Santa Cruz counties. Part of the Sutter Health network, PAMF is a pioneer in the use of advanced electronic health record technologies to provide its patients with a coordinated network of care that includes more than 50 different locations and access to hundreds of specialists, including rare specialties such as gynecologic oncology and pediatric neurology.

**EMPLOYEES:** 6,574  
**CLINICIANS:** 1,778

Medi-Cal patients served  
23,333

Charity Care patients served  
2,798

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**Health Professions Education**  
$939,306

**Research**  
$4,586,616

**Other Benefits for the Poor & Underserved**  
$2,135,812

**Other Benefits for the Broader Community**  
$2,452,596

**Charity Care**  
$4,235,495

**Unreimbursed Cost of Medi-Cal**  
$23,958,719

**Other Public Programs**  
$111,870

**Total 2019 quantifiable community benefit expenditures:**  
$38.4 MILLION

**Unreimbursed Cost of Medicare**  
$341,101,821
It’s Fun to See Clearly

Jonathan’s mom never suspected her 6-year-old son had vision problems. “No one in our family wears glasses,” she says. “When he was doing his homework or watching TV, he looked normal.”

But when Jonathon was screened by Healthier Kids Foundation in Silicon Valley, it was crystal clear he needed glasses.

Healthier Kids Foundation partners with more than 300 Silicon Valley community organizations and five large school districts to provide vision, dental, and hearing screenings and connect parents to the health services their children need. The foundation provides more than 86,000 services each year and follows up with families to help get uninsured kids enrolled in health insurance.

Jonathan and his mom were surprised he needed glasses. But now that he has them, they realize what a difference it makes. His teacher has told his mom he’s doing better at school. And he wants to wear his glasses almost all the time. It turns out, it’s a lot of fun to see clearly.
Palo Alto Medical Foundation
Community Investment Outcomes

134 ORGANIZATIONS SUPPORTED
62,206 PEOPLE SERVED
107,500 ENCOUNTERS

HEALTHCARE ACCESS AND DELIVERY
12 Organizations supported
28,726 People served

BEHAVIORAL HEALTH
25 Organizations supported
17,083 People served

FOOD SECURITY, HEALTHY EATING AND ACTIVE LIVING
19 Organizations supported
24,385 People served

COMMUNITY OUTREACH AND ENGAGEMENT
41 Organizations supported
Peer to Peer: Protecting Youth Mental Health

Vivian, a high school senior, became involved with StarVista’s Health Ambassador Program for Youth (HAP-Y) when her family’s social worker noticed her declining mental health following a classmate’s suicide. “I was unsure at first — I had tried therapy and didn’t want a group therapy experience. But I ended up loving the program! It taught me how to recognize signs of mental health in others and exactly how to reach out to them,” says Vivian. “I also learned to understand and manage my own mental health triggers and signs that things are going in the wrong direction.”

HAP-Y trains youth ages 16 to 24 to become community ambassadors for mental health. Vivian makes presentations to her school, family and community about mental wellness, the signs and risks of suicide, and the stigma associated with acknowledging emotional problems. She even did a presentation for Congresswoman Jackie Speier.

Now she is heading to college, planning a career in social work and raising awareness about mental health. “Before, giving back to my community was just a hobby, but through HAP-Y and my social worker, I have seen the impact of it firsthand and really like this work!”

StarVista provided counseling, crisis prevention, youth housing, and early childhood programs to more than 44,000 people in San Mateo County in 2019.
SUTTER EAST BAY MEDICAL FOUNDATION

Sutter East Bay Medical Foundation is an integrated healthcare delivery system working in partnership with local hospitals, community physicians and healthcare organizations. Part of the Sutter Health network, SEBMF offers high-quality medical care close to patients and their families, with care centers in Albany, Antioch, Berkeley, Brentwood, Castro Valley, Oakland, Orinda and Richmond.

EMPLOYEES: **523**  
CLINICIANS: **303**

Medi-Cal patients served  
**6,018**

Charity Care patients served  
**25**

Research  
$16,144

Charity Care  
$632,269

Unreimbursed Cost of Medi-Cal  
$14,051,304

Other Public Programs  
$3,754

**Total 2019 quantifiable community benefit expenditures:**  
**$14.7 MILLION**

Unreimbursed Cost of Medicare  
$29,144,709
Doctors Help Kids Reach Out and Read

Susan Adham, M.D., fondly remembers going to the library and reading book after book with her father as a young girl in Sunnyvale. So when the pediatrician learned about a program that gives children’s books to families at their doctor visits, she jumped at the opportunity. Today, all the Sutter East Bay Medical Foundation pediatricians at the Antioch and Brentwood care centers participate in Reach Out and Read. At the end of each doctor visit, they offer each young child — from 6 months to 5 years old — a book to take home and read with their parents.

“Encouraging children to read at an early age promotes healthy brain development and provides a foundation for success,” says Dr. Adham. “Several studies have shown that exposing babies and young children to language and reading books in the first few years of their lives is vital in preparing them for kindergarten and beyond.”

The program has proved so popular that SEBMF pediatricians and family practice doctors in Albany, Berkeley and Castro Valley will also participate in Reach Out and Read.

“Literacy opens up so many doors in life,” says Dr. Adham. “It’s just as important as promoting good nutrition and other healthy habits.”
SUTTER PACIFIC MEDICAL FOUNDATION

Sutter Pacific Medical Foundation doctors offer primary, specialty and complex medical care throughout San Francisco, Marin and Sonoma counties. Part of the Sutter Health network, SPMF’s more than 230 physicians are dedicated to excellent care, combining the latest in medical knowledge and technology with a personal touch. The relationship between these doctors and Sutter Health facilities helps link both doctors and patients with local healthcare services, enabling high-quality care.

EMPLOYEES: 998
CLINICIANS: 284

Medi-Cal patients served 12,961
Charity Care patients served 27

Health Professions Education $2,300,295
Subsidized Health Services $8,804
Research $1,086,602
Other Benefits for the Poor & Underserved $13,020
Other Benefits for the Broader Community $98,597
Charity Care $1,335,308
Unreimbursed Cost of Medi-Cal $22,640,070
Other Public Programs $11,061

Total 2019 quantifiable community benefit expenditures: $27.5 MILLION
Unreimbursed Cost of Medicare $55,515,384
Transforming Children’s Care

Keyleen is 6 and has a smile that lights up the room. As a very young child she had neuroblastoma, a cancer that left her with a rare disorder affecting her nervous system. Her family was worried about delays in her motor skills, learning ability and language development, as well as her emotional health. But at school, they were told she didn’t qualify for special education services.

They found available services at SPMF’s Novato campus of Kalmanovitz Child Development Center, the largest multi-disciplinary clinic for comprehensive assessment and treatment of childhood developmental conditions in Northern California. After a thorough evaluation, Keyleen started weekly psychology and occupational therapy at the center. Doctors and staff were finally successful after months of advocating to get Keyleen the school services she needed.

Today, Keyleen is happier and more engaged. Her motor skills have improved so that she can write letters and hold a fork or spoon. And she loves coming to the center. When a staff member was out for a week, Keyleen made sure to leave her a card to brighten her day!
BAY AREA COMMUNITY PARTNERS

10,000 Degrees Institute
Abode Services
Ace Charter Schools
Acknowledge Alliance
Acterra
Adaptive Physical Education
Adolescent Counseling Services
Afghan Elderly Association
Alameda County Deputy Sheriffs’ Activities League
Alameda Point Collaborative
Alcoholics Anonymous
Alzheimer’s Association
American Foundation for Suicide Prevention
Animal Assisted Happiness, Inc.
Antioch Unified School District
APA Family Support Services
Arts Council of Santa Cruz County
Asian Americans for Community Involvement (AACI)
Avenidas
Axis Community Health
Bay Area Cancer Connections
Bay Area Community Health Advisory Council
Bay Area Women’s Sports Initiative (BAWSI)
Bayview Hunters Point YMCA
Bayview IMANI Breast Cancer Support Group
Berkeley Public Schools Fund
Berkeley Youth Alternatives
Blossom Birth Services
BMAGIC
Boomerang Foundation
Boy Scouts of America, Troop 42
Boys & Girls Clubs of Oakland
Boys & Girls Clubs of the Peninsula
Brothers for Change
Building Opportunities for Self-Sufficiency (BOSS)
Burlingame Chamber of Commerce
Cabrillo College
Cabrillo College Foundation
California Clubhouse
Caminar
Camp Kesem at the University of California, Santa Cruz
Camp Kesem Stanford
Camp Opportunity, Inc.
Cancer CAREpoint
Canopy
Cardiac Therapy Foundation
CASA of San Mateo County
Castro Valley Educational Foundation
Castro Valley Unified School District
Catholic Charities
Center for Domestic Peace
Center for Well-Being
Challenge Success
Child Advocates of Silicon Valley
Chinatown Community Health Fair
Chinese American Coalition for Compassionate Care
Chinese American Voters Education Committee
Chinese Hospital
Clinic by the Bay
Clutters Anonymous
Coalition for Breastfeeding
Coastal Kids Home Care
Code Tenderloin / Independent Arts & Media
Collective Impact / MoMAGIC
Colorectal Cancer Alliance
Common Roots Farm
Community Bridges
Community Clinic
Consortium of Contra Costa and Solano Counties, Contra Costa CARES
Community Health Awareness Council (CHAC)
Community Health Center Network, Care Transitions Nurse Program
Community Health Partnership Health Fair
Community Health Resource Center
Community Living Campaign
Community Overcoming Relationship Abuse (CORA)
Community Soil Foundation
Compass Family Services
Conard House
Contra Costa Crisis Center
Contra Costa Family Justice Center
Contra Costa Health Services, Health, Housing and Homeless Services Counseling and Support Services for Youth (CASSY) Cristo Rey San Jose Jesuit High School Curry Senior Center Daly City Youth Health Center Davis Street De Marillac Academy Deaf Plus Adult Community Debtors Anonymous DientesCommunity Dental Care Discovery Counseling Center Dominican Hospital Foundation Drivers For Survivors East Bay Asian Local Development Corporation East Palo Alto Kids Foundation Eating Disorders Resource Center Ecology Action of Santa Cruz Edgewood Center for Families El Centro de Libertad Elder Care Alliance Elsie Allen High School Foundation Encompass Episcopal Community Services Families of Spinal Muscular Atrophy Family Connections Centers Family Service Agency of the Central Coast First 5 Santa Cruz County Fit Kids Fontana Youth Foundation FoodWhat Foundation for a College Education Friends for Youth Friends of the Children – SF Bay Area Friends of the Palo Alto Parks Galileo Health Academy Gamblers Anonymous Gatepath George Mark Children's House Girls on the Run of the Bay Area GLIDE Foundation Gum Moon Women's Residence / Asian Women's Resource Center Habitat for Humanity Lake County Happy Hollow Foundation Health Connected Health Improvement Partnership Health Trust Healthier Kids Foundation HealthRIGHT 360 Healthy Cities Tutoring HERS Breast Cancer Foundation Hillsborough Auxiliary HIP Housing Home & Hope Homeless Prenatal Program Homeward Bound of Marin Hope Hospice Hope Rising Lake County Horizon Services, Inc. Horizons Foundation Hospice of Santa Cruz County Hospice Services of Lake County Housing Matters Huckleberry Youth Programs ICA Cristo Rey Academy ICA San Francisco Work Study Indian Health Center of Santa Clara Valley Institute on Aging Instituto Familiar de la Raza Instituto Laboral de la Raza Jacob’s Heart Children’s Cancer Support Services Jasper Ridge Farm JDRF International Jewish Community Center of San Francisco Jewish Family and Children's Services Jewish Vocational Service Kara Kelseyville United Methodist Church Kidpower Kids Bikes and Books Kimochi, Inc. Koreatown Northgate (KONO) La Clinica de La Raza, Inc. Lake County Continuum of Care Lake County Library Lake County Sheriff's Office Lake County Vet Connect Lake County Wine Alliance Lake Family Resource Center Lakeport Elementary School Lakeport Senior Center Latino Health Forum Leadership Santa Cruz
COMMUNITY PARTNERS CONTINUED

Legal Aid Society of San Mateo County
Life Ring
LifeLong Medical Care
LifeSteps Foundation
Lions Eye Foundation
Live Earth Farm (Discovery Program)
Loaves and Fishes of Contra Costa
MAITRI
Maitri Compassionate Care
Marin Community Clinics
Marin County Emergency Medical Services Agency
Marin County Office of Education
Marin County Play Fair (Healthy Marin Partnership)
Marine Toys for Tots Foundation, Kelseyville
MayView Community Health Center
Meals on Wheels of Alameda County
Meals on Wheels of San Francisco
Mendocino College
Michael J. Fox Foundation for Parkinson's Research
Mission Hospice
Mission Neighborhood Health Center
Monarch Services
Montalvo Association
Monterey Bay Economic Partnership
Narcotics Anonymous
Narika
National Alliance on Mental Illness (NAMI)
National Coalition of 100 Black Women
National Psoriasis Foundation
Next Door Solutions to Domestic Violence
NEXT Village SF
NextStage Productions
North Bay Children's Center
North East Medical Services
Notre Dame de Namur Nourishing Generations Educational Project
Oakland Metropolitan Chamber of Commerce, Oakland Cabin Communities
Oasis for Girls (Tides Center)
On Lok
O'Neill Sea Odyssey
Open Heart Kitchen of Livermore
Openhouse
Operation Access
Operation Rainbow
Opportunity Junction
Overeaters Anonymous
Pacific Center for Human Growth
Pacific Stroke Association
Pajaro Valley Community Health Trust
Pajaro Valley Loaves and Fishes
Pajaro Valley Shelter Services
Palo Alto Recreation Foundation
Pancreatic Cancer Action Network
PARCA
Parents Helping Parents
Parkinson's Foundation
Pathways Hospice Foundation
Pediatric Dental Initiative
Peninsula Family Service
Peninsula Healthcare Connection
Peninsula Open Space Trust (POST)
Peralta Colleges Foundation
Planned Parenthood Northern California
PlumpJack Foundation
Proctor School PTA
Project Homeless Connect
Project Nightingale Medical Respite
Project Open Hand
Puente de la Costa Sur
Ravenswood Family Health Center
Recovering Couples
Recovery Alliance
Regents of the University of California, Santa Cruz
Reggie Stephens Foundation
Restore Women's Wellness Centers
Riekes Center for Human Enhancement
RotaCare Coastside Clinic
RotaCare Pittsburg Free Medical Clinic at St. Vincent de Paul
Rotary Club of Kelseyville Sunrise
Rotary Club of Lakeport
Rotary Club of Menlo Park Foundation
Sacred Heart Community Service
Safe & Sound
SafeRx Lake County
SafeSpace
Sahaj Marg Meditation
Salud Para la Gente
Samaritan House
San Carlos Education Foundation
San Francisco AIDS Foundation
54