Your City, Your Hospital

Opening March 2019

CPMC Foundation Sutter Health
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On the cover: The new Van Ness Campus — near the top of Cathedral Hill — will provide the community with the best care in a beautiful, state-of-the-art, family-friendly facility.
Dear Friend,

CPMC is fast approaching an important moment in its history and in the health of our community—the opening of the stunning new Van Ness Campus. This comes just six months after our Mission Bernal Campus opened. Sutter Health CPMC’s investment in the Mission has energized our partnership with the community and we are so grateful that so many neighbors choose to make us a part of their lives.

That is what will make Van Ness special, as well. In its walls, we will serve our patients and their families during some of their most important moments: when a patient wakes up with a new heart or liver, when a nurse comforts a sick patient, when a baby takes its first breath.

CPMC has made a difference in the lives of generations of San Franciscans. That tradition continues at the Van Ness Campus, which will offer the high-level, sophisticated medical care CPMC is known for. Among its many features are:

- Two expanded emergency departments, one for children and one for adults, adjacent to the imaging department and its 16 imaging rooms.
- Thirteen operating rooms capable of handling everything from routine procedures to organ transplants.
- A major labor-and-delivery department prepared for the most complex cases and ready to care for our most vulnerable patients at the Deikel Family Newborn Intensive Care Unit.

This issue previews the incredible spectrum of care available at Van Ness, from vibrant pediatric activity rooms, where Novack Family Child Life Services staff will help our youngest patients, to the 274 innovative—and private—patient rooms full of natural light. But this only scratches the surface of how our care teams, patients and families will work together to change lives, advance our understanding and expand the realm of possibility.

To celebrate the opening of such an amazing hospital, we are planning two unique events. In January, the first annual Women’s and Children’s Health Leadership Council Luncheon will celebrate the power of women in shaping health care for their families and communities. And in February, our Van Ness Opening Gala will be a once-in-a-lifetime evening, incorporating personalized technology and interactive 3D experiences to create a sense of delight while celebrating the innovative people and programs that are the foundation of this hospital. To learn more, please see page 37.

Compassion, creativity, wonder and imagination will be present every day at the Van Ness Campus. You can be a part of that by investing in our Your City, Your Hospital campaign, because so many of the extraordinary things that our physicians and their teams do can happen only because of you.

Warmest regards,

Karen Jeu
President, CPMC Foundation
With the Mission Bernal Campus up and running and the Van Ness Campus opening in just a few months, CPMC and Sutter Health are reshaping the health care landscape of San Francisco. We serve our community with compassion and grace—and you can play a role. Because of our strong fiscal stewardship, the steel and glass are paid for, enabling any philanthropic investment you make to go directly to the services that inspire you most. And in the process, you will join us in continuing to innovate the care we provide for our community.

Funds Raised To Date
$180,997,139

Goal
$300,000,000

The Campaign for CPMC
Naming Places of Prominence

Next spring, a remarkable hospital will open at Van Ness and Geary, a state-of-the-art campus that will join CPMC’s other campuses, including the new Mission Bernal Campus, in service to our community. Over the past few years, as the Mission Bernal and Van Ness campuses took shape, a number of philanthropic partners stepped forward to invest. Many of them have chosen to name spaces in these hospitals, a unique opportunity to recognize their vision and generosity.

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Women’s Board of CPMC Foundation

(As of 10/21/18)
Earlier this year, CPMC’s Center for Liver Disease Management and Transplantation marked a significant milestone in its 30-year history: 2,000 liver transplants.

“When you’ve transplanted 2,000 patients, a program develops a profound understanding of what patients go through both before and after their transplants, and a depth of expertise to deliver very complex liver care as successfully as possible,” says Raphael B. Merriman, M.D., FACP, FRCP, medical director of liver transplantation at CPMC.

CPMC’s liver transplant program was among the first established in the Bay Area, and is among the best in the nation when it comes to outcomes. In the Scientific Registry of Transplant Recipients reporting period that ended in January 2018, one-year and three-year patient survival rates were statistically better than expected when adjusted for illness severity at time of transplantation. And CPMC has maintained those better-than-expected rates longer than any program in the country, now for more than five years.

These achievements are all the more remarkable given that in California, patients must be sicker than in most other parts of the U.S. before receiving a suitable donor offer due to the challenges of procuring and allocating donated livers. At CPMC, patients benefit from access to some of the best liver care in the country, with resources like its nationally recognized Regional Outreach Liver Clinic network providing pre- and post-transplantation care close to home at 18 locations in Northern California, the Central Valley and Nevada; and the El-Hefni Liver Biorepository, which accelerates research into new treatments. Generous philanthropic support for investments in transplant and related services supports research into treatments for liver diseases, medical education and housing and transportation assistance for transplant patients in financial need.

“Transplants are a life-saving and life-changing procedure for patients and their families,” says Robert Osorio, M.D., chair of CPMC’s Barry S. Levin Department of Transplantation. “We are incredibly proud to have helped so many people and changed so many lives for the better over the years.”

One of the limitations on life-saving transplant surgeries is the shortage in organ donations. CPMC supports organ donation and encourages those interested in becoming organ donors to discuss their wishes with their families and add their names to the California Organ and Tissue Donor Registry at donatelifecalifornia.org. For more on liver transplants at CPMC, visit cpmc.org/advanced/liver.
“Coming back here is a homecoming. It’s my church. The waves are the chorus. The gulls and sea lions the congregation.”

Record-breaking open-water swimmer Kimberley Chambers is standing barefoot on the beach at Aquatic Park in San Francisco for the first time in six months since being diagnosed with Guillain-Barré syndrome, a painful disorder of the immune system that attacks the nerves, resulting in muscle weakness, numbness and even paralysis. The next morning she was planning to return to the water.

Ironically, it was another malady that led her to take up swimming. Ten years ago, she tripped and fell down some stairs on her way to work and woke up in a San Francisco hospital bed. Doctors said she had a rare condition called Acute Compartment Syndrome and though they had been able to save her leg from amputation, the prospects for her ever walking again were unclear.

“Something inside of me decided that prediction was not acceptable,” Chambers recalls, “so after two years of intense physical therapy, which still only allowed me to walk with a limp, I decided to try swimming. It was pure magic. I felt free for the first time in years.”

Chambers excelled in the open water, which took her around the world in ways she could not have previously imagined. She’s the third woman, sixth person overall, to complete the Oceans Seven, a swimming challenge to cross seven of the most treacherous straits in the world. And she is the only woman to swim the 30 miles of shark-inhabited waters from the Farallon Islands to our Golden Gate. No wetsuit, no shark cage, just a regular swimsuit.

“CPMC has saved my leg, treated me for pulmonary edema from multiple jellyfish stings, and now they’ve helped me regain my energy and mobility after the Guillain-Barré,” Chambers says. “Without their expertise, their love and their incredible support through these many trials, my life would have turned out differently. I am just so incredibly grateful.”
Exploring the New Van Ness Campus

The new Van Ness Campus is the jewel of the CPMC system. This 11-story, technological marvel sprawls across an entire city block near the top of Cathedral Hill. It embodies CPMC’s work to provide the community with the best in care in a beautiful, state-of-the-art, family-friendly facility.

The opening of Van Ness caps years of planning and construction. With the recently opened Mission Bernal Campus, CPMC now has two brand-new hospitals to serve the people of San Francisco. The smart design and cutting-edge features of these new facilities, combined with the expert, multifaceted work CPMC is known for, is elevating care for the entire region and expanding our sense of what is possible.
Visitors who enter from Van Ness Avenue will be greeted by a bright, open lobby. Filled with places to sit, decorated with original art, and lined with lush greenery, this inviting space features the sweeping grand staircase that leads to the main admitting areas on the second floor.

California sculptor Deanna Marsh’s “Tapestry of Life: The Warp and Weft of Care,” a glass and steel piece inspired by the microscopic patterns in medical gauze, stretches up the lobby’s two-story wall. Dramatically lit at night, it creates a bright splash of color visible to anyone passing by.

The main pedestrian entrance at 1101 Van Ness Avenue and Geary. The first five levels of the $2.1 billion hospital cover the entire block, with an extensive parking structure underground as well as a pedestrian tunnel connecting to the new Medical Office Building across the street.
Volunteers and staff will greet visitors and guide them to where they need to be from the main information desk, seen here.

Level 2 has a separate admitting portal for pediatric patients and mothers checking in before delivery. This space also has a small table and chairs especially for little ones—a feature that pops up in various parts of the hospital since the designers knew family and friends waiting for patients often bring children with them.

Level 2 is home to two admitting portals; here we see Adult Admitting where patients can check in and be directed to the areas where they will be treated. All patients and visitors will check in and receive a badge to maximize patient privacy and security.
Level 2 is home to the Meditation Room, a space for patients, families and staff to visit for quiet reflection, prayer and contemplation.

Patients and visitors can be dropped off directly outside the admitting areas on Level 2. The area features a light installation that changes color, as well as a Bay Area panorama.

Just past a small coffee bar is the Chuck Williams Café, named for the founder of Williams-Sonoma, a longtime charitable investor in CPMC’s cancer services.
The Imaging Department’s spacious Denise and Prentis Cobb Hale Waiting Area provides a relaxing space for patients and visitors, including a small room for children.

The Jan and Maria Manetti Shrem Emergency Department will be one of the hospital’s busiest areas. Accessible by car or ambulance via a breezeway at Post and Franklin, it will house both adult and pediatric emergency services.

A multi-room conference center is designed for maximum flexibility, including the two large conference rooms that can be combined to create this 130-person space.

A calming natural scene surrounds patients as they lie down for a CT scan. Van Ness houses three CT rooms to accommodate the volume of patients who come in for emergencies and scheduled procedures. The intentional location of these services, proximate to the ED, saves patients and their caregivers valuable time.
Van Ness’s operating rooms are outfitted with advanced technology. Some will host robots for precise surgical procedures and all will foster integrated communication among the surgical team. They will all have the capacity to pull up charts and images on large screens, to record procedures for later reference and to get a surgeon’s eye view of what’s happening. Some of CPMC’s most complex procedures, including transplants, heart attack and stroke interventions, will take place here.

For those waiting during procedures, CPMC has built a sun-filled waiting area with striking, recessed oval ceiling lights over a large sofa, several additional chairs and tables and etched glass walls.

After their procedures, surgical patients will be taken to the PACU for continued care and close monitoring as the anesthesia wears off and they begin postoperative treatment such as pain management.
CPMC delivers more than 5,000 babies every year, making up more than half of all babies born in San Francisco. The Ruth Nolte Reception Area is named for the former volunteer who was inspired more than a decade ago to create a more comfortable obstetrics waiting area for all the pregnant mothers who choose CPMC.

Filled with light and the anticipation of families waiting to meet their newest additions, the Caren and David Edwards Courtyard Family Waiting Room opens onto a beautiful outdoor courtyard and the only accessible rooftop garden in the hospital.
The Courtyard Garden is one of five healing gardens distributed on the roofs of Van Ness and the only one that visitors can access. Developed with Rana Creek Design, which also created the California Academy of Science green roof, these gardens will capture rainwater and are made up of native plants that, in turn, attract wildlife like bees, butterflies and hummingbirds.

Each year the Deikel Family NICU helps 600 preemies, many weighing less than three pounds, make it through their first few weeks or months after birth. Each NICU room is private, some with two incubators for twins.

The Women’s Board of CPMC Foundation Family Lounge, with its view of the Elizabeth C. Peters Garden and the downtown skyline, provides a serene waiting area for families who are staying at the Deikel Family NICU. This convenient resource includes a kitchenette, an informal workspace and several places to sit, helping to make families more comfortable during their time in the NICU.
ICU rooms are outfitted with the latest in technology, as well as ceiling lifts to assist with moving patients. To make long-term visitors comfortable, family-friendly furniture such as sleeper sofas are also present in rooms.

Level 6 houses the Intensive Care Unit as well as Respiratory Therapy. A look down one of the corridors in the ICU shows one of several nursing stations on the floor. Rather than having staff congregate in any one place, their workspaces are distributed across the ICU so staff can work in close proximity to their patients.
The Notkin Family Room is part of one of the two Beacons of Light. These special design elements are found on the southeast and northwest corners of the hospital, where vertical series of airy family rooms will be lit up at night, creating towers of light.

Play, laughter and a chance to socialize all aid in healing. The dedicated Child Life section of Level 7 includes this multipurpose activity room, which will be equipped with books, toys and computers. The ceiling lights can shine in a range of colors to set the right mood for the children inside.

Novak Family Child Life Services provides specialists who are professionally trained to help reduce the stress and anxiety children and their families may encounter as a result of illness, injury or hospitalization.
While each floor of Van Ness is decorated with natural themes like earth, water and wood, the pediatrics floor takes on a much more playful tone with images of sea life accenting several parts of the floor, including this colorful coral reef view that greets visitors as they step out of the elevators.

Each private pediatric patient room is wired so children can stay in touch with their friends or entertain themselves. If a child returns frequently, say for chemotherapy treatments, we try to provide the same room and the same nurses, to foster the feeling of having a caring home here in the hospital.
In addition to the regular nurses’ stations, smaller individual workstations are between rooms. Each station has windows that provide a view into the rooms from the hallway so that nurses can monitor patients without disturbing them.

Level 8 is our postpartum recovery floor while levels 9 and 10 are dedicated to medical/surgical patients. All 274 patient rooms are private with exterior windows providing natural light and views of the neighborhood and city. They are designed to be warm, comfortable places for patients to recover—whether it’s a new mom and her baby or a patient after surgery—and fold-out couches provide dedicated family zones for loved ones to stay the night. Pictured here is one of the medical/surgical patient rooms on Level 10.
Van Ness Campus’s Ambassador Services Suite features a small kitchen, bathroom with shower, meeting space and seating areas with a large-screen television. Our philanthropic partners and their families will be able to use this space for work or to unwind during stays at the hospital.

The hospital’s 11th floor includes several key administrative offices and conference rooms, including the Executive Boardroom. This prominent space has panoramic views to the south, including direct lines of sight to CPMC’s Davies Campus and the new Mission Bernal Campus.

The Women’s & Children’s Health Leadership Council of CPMC Foundation invites you to our inaugural luncheon

YOUR WELLNESS
YOUR FUTURE

JANUARY 16, 2019
At CPMC’s new Van Ness Campus

Including a sneak preview of the brand-new hospital, opening March 2019

and featuring CPMC’s own Shoshana Ungerleider, M.D., award-winning filmmaker and national pioneer in reimagining care for ourselves, our families and our communities

Shoshana Ungerleider, M.D.

Tickets and sponsorships available. Seating is limited.

For more information, please contact Christina Peil at peilc@sutterhealth.org
New CPMC Hospitals

Van Ness Campus
99% Complete
11 Floors 274 Beds

Mission Bernal Campus
100% Complete
7 Floors 120 Beds

SEE THE FUTURE OF HEALTH CARE AT CPMC’S NEW VAN NESS CAMPUS

Before opening our doors and transforming health care for the Bay Area and beyond, we invite you to discover this beautiful and innovative hospital and celebrate with us at this once-in-a-lifetime event.

VAN NESS OPENING GALA
February 7, 2019
At CPMC’s new Van Ness Campus

Join us for a dazzling evening of exploration, entertainment and an exclusive sneak preview of our high-tech care delivered with high touch.

To purchase tickets online, visit celebratecpmc.org/ticketrequest

For more information, please contact Christina Peil at peilc@sutterhealth.org
Sutter Health’s CPMC is a not-for-profit medical center. Your philanthropic partnership enables our physicians and researchers to do what they otherwise could not for our patients and their families:

Innovate new care models
Recruit and retain experts
Inspire intelligent research
Empower patient navigation
Elevate medical education
Enable support services
Acquire new technology

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When you call this city home, you call CPNC your hospital.
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