It’s hard to believe what we’ve been through this past 16 months. What did COVID-19 teach us about how we deliver healthcare, and what do we need to rethink as a result?

We see the vulnerable areas it shined a light on where we must invest: HEALTHCARE EQUITY, INNOVATIVE TECHNOLOGIES, DIGITAL CARE OPTIONS AND PANDEMIC READINESS. You have helped us build a bridge to a future where healthcare is MORE EQUITABLE, COORDINATED AND PROACTIVE. Thank you for your partnership.
YOUR GIFTS IN ACTION

STROKE EXCELLENCE

• High performing designation in stroke earned from US News and World Report

• Exceeded performance-focused quality benchmarks --Get With The Guidelines®-Stroke Gold-Plus Quality Achievement Award

• Joint Commission Primary Stroke Center serving 570 patients in 2020

STROKE EXCELLENCE

STANFORD MEDICINE | SUTTER HEALTH CANCER COLLABORATIVE

Expanding access to coordinated cancer services across the East Bay; building on a shared commitment to improve health equity and access to clinical trials for underrepresented populations.

HEALTH EQUITY

Community partnership with ROOTS COMMUNITY HEALTH CENTER increases access to COVID-19 testing and resources in largely African American communities. Held pop-up vaccination clinics and ongoing health education for at-risk populations.

COVID 19 VACCINES

Throughout the East Bay, Sutter East Bay Medical Foundation deployed 300,000+ VACCINATIONS to community members.

LEVEL II TRAUMA AND ENHANCED ICU

2,218 TRAUMA PATIENTS served in 2020 at Eden Medical Center--the only Level II trauma center serving southern and eastern Alameda County. Donors supported new EKG machines, ventilators and upgraded personal respiratory protection for ICU clinicians.

MAMMOGRAM VAN

Purchased and deployed unit through donor gifts to expand access to breast health services. Serving THOUSANDS more underserved women through community events on nights and weekends and expanding regular care access points to >500 WOMEN through work site visits.

DIGITAL INNOVATION

Across the Bay Area > 400 DONORS provided funding to:
• Supply tablets for nearly 5,000 CLINICIANS who delivered 1 MILLION video visits
• Enhance My Health Online patient portal to allow for better collaboration with care teams and appointment scheduling
• Advance remote patient monitoring to drive care and safety beyond the pandemic
COVID-19 Impact

$500k
RELEASED IMMEDIATELY
FOR COVID-19 RESPONSE EFFORTS ACROSS THE EAST BAY

$128k
FOR RESEARCH AND HEALTH EQUITY
Maternal CARES study, COVID-19 testing for underserved, Vaccine and treatment testing, Ongoing research toward race/ethnicity healthcare disparities

>175
GIFTS-IN-KIND
THOUSANDS OF GLOVES, MASKS, GOWNS, PPE OF ALL KINDS, MEALS, PLUS HOUSING ALL IN SUPPORT OF OUR FRONT LINE TEAMS

$250k
FOR RAPID EXPANSION OF TELEMEDICINE AND IPAD PURCHASE

In 2020, the COVID-19 pandemic provided clarity for so many of us about what matters most: SAFETY, EQUITY, COMMUNITY, HEALTHCARE, and – most of all – LOVING CONNECTION WITH OTHERS. As our philanthropic partners, you have already made it a priority to improve the health and well-being of those around you.

Thanks to you, across the East Bay we have been able to continue providing compassionate care during this last year to those who need it most. We’re looking forward to giving and receiving physical hugs in the not-too-distant future.
SUTTER HEALTH COVID-19 RESPONSE BY THE NUMBERS

Increased care capacity throughout the network

200-300%

Lowered average COVID-19 stay from 20 days to 8

Partnered in crucial research for investigational COVID-19 treatments and vaccine development.

Expanded to administer 25,000 vaccines per day

Opened mass COVID-19 vaccination sites

Doubled capacity for eICUs for 24/7 access to specialty care

Led outreach to at-risk communities after releasing health equity research revealing black COVID-19 patients 2.7X more likely to be hospitalized

Completed 1,000,000 video visits by December 2020, compared to 7,000 total in 2019

“At the end of the day, philanthropy is a vehicle for change. The global pandemic shined a light on various areas of healthcare in need of change. Philanthropy’s task is to accelerate this transformation wherever possible by inviting grateful patients and generous community members to participate in this journey.”

--Kathleen Jose Le
Director of Philanthropy, Eden