Welcome
Thank you for choosing to receive care at our facility. Our state-of-the-art, accredited center is designed to provide you with safe, high quality health care in a comfortable and efficiently managed setting. Our team of medical professionals understands that caring for your health means taking the time to listen and doing the little extras that help you relax. Please read the following information to help us familiarize you with our center and provide answers to many of your questions.

Pre Registration
Note: GI patients do not require One Medical Passport pre-registration.

www.onemedicalpassport.com

Instead of a lengthy screening phone call patients can use One Medical Passport to guide them through an easy online questionnaire to submit their medical information and review any disclosures and instructions. Patients enjoy the convenience of choosing when and where to enter their medical data as well as the ability to save, reuse and print their health history. Each patient’s medical information is then immediately available to the facility in a consistent, legible format that allows staff to quickly review and verify it in advance of a call or a visit.

Your Procedure is Scheduled:
Date:
Time:
The Santa Rosa Surgery and Endoscopy Center is accessible to patients with disabilities and without regard to race, ethnicity, origin, color, creed, religion, sex or age.

For more information about our surgery center, visit our website at: www.sutterhealth.org/facilities

Hours of Operation
Monday – Friday, 6:15 a.m. to 5:00 p.m.

Specialties at the Center
- ENT
- Cardiology
- Gastroenterology
- General Surgery
- Gynecology
- Spine Surgery
- Ophthalmology

- Oral/Dental Surgery
- Orthopedics
- Pain Management
- Pediatrics
- Podiatry
- Urology

Patient Satisfaction
Your doctor and/or nursing staff will discuss instructions with you prior to and following your procedure. Since every case is different, be sure that you understand what you need to do to prepare for and recover from your procedure. If you need additional advice, please call your doctor.

We appreciate the trust you have placed in our staff. We will make every attempt to honor that trust by providing the highest quality medical care you expect and deserve.

We are committed to providing our patients with quality service. For patient care comments, please call and ask for the Administrator.

(707) 541-3500

Sutter Health
Santa Rosa Surgery
and Endoscopy Center
34 Mark West Springs Rd, Suite 100
Santa Rosa, CA 95403
(707) 541-3500
sutterhealth.org/facilities
The Day Before Your Procedure
- Do not drink alcohol as this may affect your procedure.
- Ask a responsible adult companion (a friend or a family member) to drive you to and from the facility and stay with you after you return home. You will NOT be permitted to leave the facility unaccompanied and alone in a taxi. We will be forced to postpone your procedure if you do not have a responsible adult companion.
- If you are the guardian or caregiver of a minor child or you have a power of attorney for the patient, you must bring a copy of paperwork showing legal verification with you.
- Confirm date and arrival time for your procedure. A surgery center staff member will call you a few days before your procedure to inform you of the date, time of procedure and required arrival time to our center. The time of arrival is subject to change due to unforeseen circumstances.

The Night Before Your Procedure
- Food or Drink: From midnight to the time of your procedure, you should refrain from eating or drinking unless you have been instructed differently by the surgery center staff. Be sure to follow restrictions on liquids and special instructions given to you.

The Morning Of Your Procedure
- Medications: Take medication for your heart or blood pressure with one sip of water the morning of your procedure. If you take insulin or oral diabetic medication, please follow your physician’s instructions.
- If you use inhalers, a CPAP machine or insulin, you may be instructed to bring them with you to the center.

Payment
The center will verify your benefits and obtain authorization prior to your procedure. You will be notified of your financial responsibility for the facility fee prior to your scheduled procedure date. Payment for your services at the surgery center are due the day of your procedure. Cash, check and credit cards are accepted. If you anticipate difficulty with your bill, please let us know before your procedure so we can work together to establish a fair solution. You may also be billed for such services as Anesthesia, Pathology, Laboratory and Surgeon fees as dictated by your procedure.