Welcome

Thank you for choosing to receive care at our facility. Our state-of-the-art, accredited center is designed to provide you with safe, high quality health care in a comfortable and efficiently managed setting. Our team of medical professionals understands that caring for your health means taking the time to listen and doing the little extras that help you relax.

Please read the following information to help us familiarize you with our center and provide answers to many of your questions.

Your Procedure is Scheduled:

Date: ________________
Time: ________________

The Walnut Creek Endoscopy Center is accessible to patients with disabilities and without regard to race, ethnicity, origin, color, creed, religion, sex or age.

For more information about our surgery center, visit our website at:
www.sutterhealth.org/facilities

Hours of Operation
Monday – Friday
7:00 a.m. to 5:00 p.m.

Patient Satisfaction

Your doctor and/or nursing staff will discuss instructions with you prior to and following your procedure. Since every case is different, be sure that you understand what you need to do to prepare for and recover from your procedure. If you need additional advice, please call your doctor.

We appreciate the trust you have placed in our staff. We will make every attempt to honor that trust by providing the highest quality medical care you expect and deserve.

We are committed to providing our patients with quality service. For patient care comments, please call and ask for the Administrator.

925-939-4600
The Day Before Your Procedure

- Do not drink alcohol as this may affect your procedure.
- Ask a responsible adult companion (a friend or a family member) to drive you to and from facility and stay with you after you return home. You will NOT be permitted to leave the facility unaccompanied and alone in a taxi. We will be forced to postpone your procedure if you do not have a responsible adult companion.
- If you are the guardian or caregiver of a minor child or you have a power of attorney for the patient, you must bring a copy of paperwork showing legal verification with you.
- Confirm date and arrival time for your procedure. A surgery center staff member will call you a few days before your procedure to inform you of the date, time of procedure and required arrival time to our center. The time of arrival is subject to change due to unforeseen circumstances.

The Night Before Your Procedure

- Food or Drink: From midnight to the time of your procedure, you should refrain from eating or drinking unless you have been instructed differently by the surgery center staff. Be sure to follow restrictions on liquids and special instructions given to you.
- Medications: Take medication for your heart or blood pressure with one sip of water the morning of your procedure. If you take insulin or oral diabetic medication, please follow your physician’s instructions.
- If you use inhalers, CPAP or insulin, you may be instructed to bring them with you to the center.
- Remove all jewelry, body piercings and metal hairclips.
- Personal belongings: Don’t bring valuables with you, including laptops, cell phones or other expensive items.
- Bring a list of all medications and supplements you are currently taking. Be sure to write the name, dose, how often and reason for taking, and the name of the doctor if it is a prescribed medication.
- Bring your insurance card, photo identification, copayment and advance directives (if you have one) with you.
- Have the responsible adult companion drive you to the surgery center.
- If the patient is a child, the parent, guardian or surrogate is required to stay at the center during the procedure and until the child is ready to be sent home. Please bring a favorite toy or blanket.

After Your Procedure

- You will be monitored and cared for by our Post Anesthesia Care Unit (PACU) nurses immediately after your procedure. Recovery occurs in the PACU.
- Your recovery time will vary according to your procedure and type of anesthesia used. You will be sent home once your doctor determines you are safe to go home.
- You and your responsible adult companion or care provider will be given written home care instructions and taught how to care for you and the area treated. Overnight supplies for dressing changes will be sent home with you, if needed.
- Please follow the restrictions ordered by your doctor while you are recovering at home. Depending on your procedure, some of these restrictions may include strenuous physical activities, drinking alcoholic beverages, operating machinery, driving a car or making important decisions.
- Our nurse will call you the day after your procedure to check on your progress.
- Contact your doctor if you are experiencing severe pain or complications requiring immediate attention following your procedure.
- If you have any reason to think you need urgent help, call 911 or go to the nearest emergency room.