

# TAKEN TO ACCESS



Question of the month:

**Q.** If we make the entire passenger drop off zone accessible, have we restricted access to only those patients and visitors who have an international symbol of accessibility—ASI placard or license plate?

**R.** You have not. PLZ's are not like parking spaces where a designated accessible parking space can only be used by someone with the appropriate parking permit or tag, and local enforcement will not patrol these areas. If there's a passenger drop off zone 110 feet long and two accessible areas are required, you may choose for better constructability to provide a continuous access aisle rather than two separate 20 feet aisles. By doing this you may be providing greater accessibility and possibly a safer condition without creating any restrictions.

Announcements:

1. PAC Process #7—Vignette Review Submittal was issued on April 15, 2013.

Contact Terry Salo at [SalotL@sutterhealth.org](mailto:SalotL@sutterhealth.org)

for additional details  
2. Monitoring (PAC Process #3) Overview Webinar will take place on May 21, 2013.

Contact Michelle Austin at [AustinM@sutterhealth.org](mailto:AustinM@sutterhealth.org) or Mary Ellen Medinilla at [MediniM@sutterhealth.org](mailto:MediniM@sutterhealth.org) for additional details.

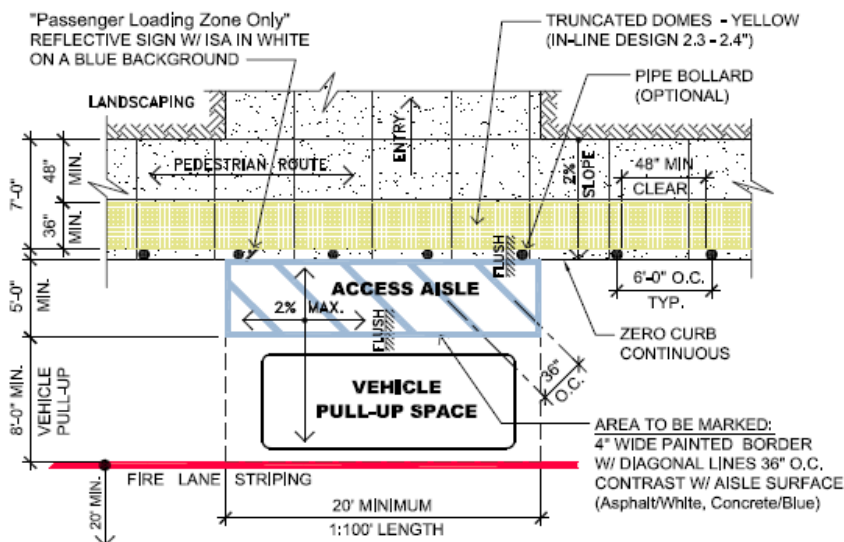
## YOU MAY DROP OFF HERE—PLZ

PLZ does not mean please! It is the acronym for Passenger Loading Zone. The primary function of a PLZ is to provide easy building access for our patients, visitors and staff. Shuttle and valet services are prevalent and everyone who arrives at our facilities requires safety when entering and exiting a vehicle. Accessible passenger drop-off and loading zones are required one per every 100 feet at these locations:

- Medical Office Buildings where patients and visitors perform the function of vehicle drop-off and pick-up on site.
- Licensed Medical Care and Licensed Long Term Care facilities where the period of stay may exceed 24 hours. Weather protection by a canopy or roof overhang is required at one accessible entrance.
- Parking Facilities that provide valet parking services.

Each required PLZ must meet all the technical requirements of the 2010 ADA and the CBC. See graphic below and reference the following list of key design points:

- Locate on the passenger side of the vehicle.
- Locate adjacent and parallel to the vehicle pull-up space.
- Adjoin an accessible route and do not overlap the vehicular way.
- Provide 8' wide x 20' long vehicle pull-up space with 5' x 20' adjacent access aisle.
- Ensure 1-1/2% slope (2% max.) in any direction for vehicle pull-up space and access aisle.
- Know that truncated domes and/or bollards cannot be located within the access aisle.
- Clearly mark access aisle as shown and design to discourage parking within.
- Install PLZ signage immediately adjacent to and visible from each PLZ.
- Know that ground surface materials must be firm, stable and slip-resistant.
- Minimize raised curbs in heavy traffic areas to reduce trip hazards.
- Provide 114" (9'-6") vertical clearance for vehicle from entrance along vehicle route to PLZ.



Applicable Codes:

2010 ADA:  
209, 503,  
206.4.10, 705

2010 CBC:  
1131B.2,  
1133B.8.5,  
1121B.3.1 Item  
8(a),  
1133B.7

2013 CBC:  
11B-209,  
11B-503,  
11B-206.4.10,  
11B-705